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## **THE COACHES IMPACT CIRCLE Refund Policy** Effective Date: May 1, 2026

### **Our Commitment to You**

The Coaches Impact Circle is built on the belief that the right room changes everything. We are confident in the value this community delivers. And we want you to be too.

### **The Circle Guarantee**

Attend your first three sessions. If The Coaches Impact Circle is not the right fit for you, we will refund 75% of your annual membership investment before your fourth session. No questions asked. No judgment. Ever.

We believe in this room. We want you to experience it with complete confidence.

### **How to Request a Refund**

Send an email to [melissa@melissascialfa.com](mailto:melissa@melissascialfa.com) with "Refund Request" in the subject line before your fourth session. Melissa will respond within 24 hours to confirm your request and process your refund.

Refunds are returned to your original payment method within 5 to 7 business days.

### **What Is Not Covered**

Refund requests submitted after your fourth session are not eligible. Annual memberships that have been active for more than 90 days are not eligible regardless of sessions attended.

## **Renewals**

Annual memberships renew automatically each year. To cancel your renewal contact [melissa@melissascialfa.com](mailto:melissa@melissascialfa.com) with "Cancellation Request" in the subject line at least 30 days before your renewal date. Cancellations take effect at the end of the current membership year. No partial refunds are issued for unused months after the 90 day guarantee window has closed.

## **Questions**

Contact Melissa directly at [melissa@melissascialfa.com](mailto:melissa@melissascialfa.com) and put "Refund Policy Question" in the subject line.

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