Karla Gwendoline

Payment Terms & Conditions

Payment

Full payment is required at the time of booking to secure your appointment. Payments can be made using the available payment methods at checkout.

Cancellations & Rescheduling

We understand that circumstances can change.

If you need to cancel or reschedule your appointment, please provide at least 24 hours' notice.

More than 24 hours' notice: You may reschedule your appointment or request a full refund.

Less than 24 hours' notice: Cancellation fees may apply, reflecting reasonable costs associated with the late cancellation.

Missed appointments: If you do not attend your appointment without prior notice, the session fee may be forfeited, subject to applicable consumer law.

Cancellations by Karla Gwendoline

If we need to cancel or reschedule your appointment, you will be offered an alternative appointment or a full refund.

Refunds

Refunds are assessed in accordance with these terms and your rights under Australian Consumer Law. Nothing in these terms excludes or limits your statutory consumer rights.

Session Services

Mediumship readings and spiritual counselling are intended to provide personal insight, understanding and guidance. Individual experiences and outcomes may vary.

Please review these terms before publishing them as part of your booking process.