

Privacy Policy

Last Updated: October 20, 2026

KD3 Digital LLC ("KD3 Digital," "Company," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide when you visit our websites, contact us, or use our services, including:

- <https://kd3digital.com>
- <https://blog.kd3digital.com>
- Any affiliated websites, landing pages, applications, funnels, phone numbers, or services operated by KD3 Digital LLC

By using our websites or services, you agree to the practices described in this Privacy Policy.

1. Information We Collect

Personal Information

We may collect information that you voluntarily provide to us, including:

- Name
- Email address
- Mobile or other phone number
- Company name and business industry
- Business information
- Appointment booking details
- Records of your consent to receive emails or text messages, including the date, time, and method of opt-in
- Any information submitted through forms, surveys, chat widgets, phone calls, text messages, or customer support requests

Automatically Collected Information

When you visit our websites, we may automatically collect:

- IP address
- Browser type
- Device information
- Operating system
- Referring website

- Pages visited
- Time spent on pages
- Clickstream data
- Cookie and tracking information

2. How We Use Your Information

We use collected information to:

- Provide services and support
- Schedule appointments and consultations
- Respond to inquiries
- Deliver requested information
- Send text messages you have agreed to receive (see Section 4)
- Improve our websites and user experience
- Send administrative communications
- Send marketing and promotional communications, where you have agreed to receive them
- Analyze website performance
- Protect against fraud and unauthorized access
- Comply with legal obligations

3. AI, Phone Calls, and Automated Technologies

KD3 Digital LLC uses artificial intelligence technologies, automation tools, chatbots, AI voice assistants, and conversational AI systems to assist with:

- Answering phone calls and chats
- Customer support
- Appointment scheduling
- Lead qualification
- Service delivery
- Communications and follow-up

When you call a KD3 Digital phone number or use our demonstration lines, your call may be answered by an AI voice assistant, and the call may be recorded and transcribed for quality, training, scheduling, and record-keeping purposes. By continuing the call, you consent to this recording and transcription. If you do not wish to be recorded, please end the call and contact us by email instead.

Information submitted through these systems may be processed by third-party technology providers acting on our behalf. Please do not submit highly sensitive personal information, such as financial account numbers, government identification numbers, or health information, through these systems unless we specifically request it.

4. Text Messaging (SMS) Program

If you provide your mobile number and check the box agreeing to receive text messages from KD3 Digital, we may send you text messages related to appointment scheduling, confirmations, and reminders; responses to your inquiries; customer support; and account or service notifications. If you separately agree to receive marketing text messages, we may also send offers, event invitations, and updates about our content and services. Consent to receive text messages is not a condition of purchasing any goods or services.

- **Message frequency** varies based on your interactions with us.
- **Message and data rates may apply.**
- **To opt out**, reply STOP to any message. You will receive one final message confirming that you have been unsubscribed, and no further messages will be sent unless you opt in again.
- **For help**, reply HELP or contact us at support@kd3digital.com.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Information sharing with subcontractors in support services, such as customer service or the messaging platform that delivers our texts, is permitted. All other use case categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. We do not sell, rent, or share mobile opt-in data or SMS consent with third parties, affiliates, or lead generators.

For full program details, see the Text Messaging (SMS) Terms section of our Terms & Conditions.

5. Cookies and Tracking Technologies

We may use:

- Cookies
- Pixels
- Tags
- Analytics tools
- Session tracking technologies

These technologies help us:

- Understand user behavior
- Improve website performance
- Measure marketing effectiveness
- Personalize user experiences

You may disable cookies through your browser settings, though certain features of our websites may not function properly.

6. Third-Party Service Providers

We may use third-party service providers to operate portions of our business, including:

- Website hosting providers
- Payment processors
- Customer relationship management (CRM) systems
- Scheduling software
- Email and text messaging platforms
- Telephone and voice service providers
- Analytics providers
- Artificial intelligence platforms
- Advertising and remarketing platforms

These providers may access information only as necessary to perform services on our behalf. Mobile phone numbers and SMS opt-in data are never provided to advertising, remarketing, or other third parties for their marketing purposes, as described in Section 4.

7. Payment Information

If payments are processed through our websites, transactions may be handled by third-party payment processors. KD3 Digital LLC does not store complete payment card information on its servers. Payment information is subject to the privacy and security practices of the applicable payment processor.

8. Marketing Communications

If you provide your contact information and agree to receive marketing communications, we may send:

- Newsletters
- Service updates
- Marketing communications

- Educational content
- Event invitations
- Promotional offers

You may unsubscribe from marketing emails at any time by clicking the unsubscribe link in any email or by contacting us directly. You may opt out of text messages at any time by replying STOP. Opting out of marketing messages will not stop administrative or transactional messages related to services you have requested, unless you opt out of those as well.

9. Data Sharing

We do not sell your personal information.

We may share information:

- With service providers assisting our operations
- With professional advisors
- To comply with legal obligations
- To protect our rights, property, or safety
- In connection with a merger, acquisition, or business transfer

None of the categories above include text messaging originator opt-in data and consent, which is never shared with third parties as described in Section 4.

10. Data Security

We implement commercially reasonable safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage system can be guaranteed to be completely secure.

11. Data Retention

We retain personal information only as long as necessary to:

- Fulfill the purposes outlined in this policy
- Maintain records of consent and opt-out requests
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

12. Your Privacy Rights

Depending on your location, you may have rights regarding your personal information, including:

- Access
- Correction
- Deletion
- Restriction of processing
- Data portability
- Withdrawal of consent

To exercise these rights, contact us at support@kd3digital.com. We will respond within a reasonable time and may need to verify your identity before fulfilling your request.

13. Children's Privacy

Our websites and services are intended for adults and are not directed to individuals under the age of 18. We do not knowingly collect personal information from children under 13. If we become aware that such information has been collected, we will take appropriate steps to delete it.

14. External Links

Our websites may contain links to third-party websites. We are not responsible for the privacy practices or content of external websites. Users should review the privacy policies of any third-party sites they visit.

15. Client Data

When KD3 Digital builds or manages AI receptionists, automations, or messaging systems for our business clients, we process information about our clients' customers on our clients' behalf and according to their instructions. In those cases, the client's own privacy policy governs how that information is used, and questions should be directed to that business.

16. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated date. Continued use of our websites after changes are posted constitutes acceptance of the revised policy.

17. Contact Information

If you have questions regarding this Privacy Policy or our data practices, please contact:

KD3 Digital LLC

Email: hi@kd3digital.com

Support: support@kd3digital.com

Website: <https://kd3digital.com>

Address: 2274 Salem Rd SE, Ste. 106-1075, Conyers, GA 30013

By using our websites and services, you acknowledge that you have read and understood this Privacy Policy.