

Terms and Conditions — Elize Simon Coaching, LLC

2026 · Elize Simon

1. Agreement to These Terms

By buying, booking, downloading, registering for or using anything offered by Elize Simon Coaching, LLC, you agree to these Terms and Conditions. If you do not agree, please do not purchase or use our services.

These Terms apply to elizesimon.com and to every offer we sell or give away, including coaching sessions, packages, group programs, digital products, courses, events and free resources.

Definitions. "We," "us" and "our" mean Elize Simon Coaching, LLC and Elize Simon. "You" and "Client" mean the person using our website or services. "Services" means all coaching, programs, products, events and content we offer.

Some offers come with a separate written agreement. If that agreement conflicts with these Terms, the separate agreement controls for that offer.

You must be at least 18 years old to purchase or use our Services.

2. Nature of Coaching

Coaching is not therapy, counseling, medical care, psychological treatment, or legal or financial advice. Elize Simon is a dating and relationship coach, not a licensed mental health professional.

Our Services are not a substitute for professional care. If you are experiencing a mental health crisis, thoughts of self-harm, abuse, or any condition that needs clinical support, please contact a licensed professional or emergency services.

No guaranteed results. We do not promise any particular outcome, including meeting a partner, starting or saving a relationship, or changing how others respond to you. Results depend on many factors, including your own effort and choices.

Your responsibility. You are fully responsible for your decisions, actions and results, during and after our work together. That includes how you choose to date, communicate, meet people and stay safe.

3. Coaching Sessions, Packages and Programs

This section covers one-on-one sessions, multi-session packages, VIP sessions and group or hybrid programs.

Scheduling. Sessions are booked through our online scheduler or by email. Sessions take place by video call or in person, as agreed at booking.

Cancelling and rescheduling. You may reschedule a session with at least 24 hours' notice. Sessions cancelled with less than 24 hours' notice, or missed without notice, are forfeited and not refunded or credited.

Lateness. If you arrive late, the session still ends at its scheduled time.

If we need to reschedule. If Elize must cancel, you will be offered a new time at no cost.

Package expiration. Sessions in a package must be used within 6 months of purchase unless a written agreement says otherwise. Unused sessions expire after that date.

Group programs. Group calls run on a set schedule. Missed group calls are not made up individually; replays are provided only if stated in the program details. Minimum commitments (for example, a 3-month minimum) are set out in the program agreement.

Conduct. We may end Services, without refund, if a client is abusive, harassing or disruptive to Elize or other participants.

4. Payments and Refunds

All fees are due in full at booking unless a payment plan is agreed in writing. Prices are in US dollars and may change at any time, but changes never affect a purchase you have already made.

Payment plans. If you choose a payment plan, you agree to pay every installment, even if you stop attending. Missed payments may pause your access until your account is current.

Refunds. Because coaching time is reserved specifically for you, all coaching purchases are final and non-refundable, including unused sessions. We may, at our sole discretion, offer a credit toward another Service.

Chargebacks. Please contact us before disputing a charge with your bank. Filing a chargeback for Services received is a breach of these Terms, and we may end access to all Services.

5. Digital Products and Courses

This section covers downloadable products such as Sacred Goodbyes, online courses such as Talking to Strangers, and any other digital content we sell.

License. When you buy a digital product, you receive a personal, non-transferable license to use it for your own private use. You may not copy, share, resell, post publicly, or use it to teach or coach others.

No refunds. Because digital products are delivered instantly and cannot be returned, all sales are final.

Access. Course access lasts for the period stated on the sales page. If no period is stated, access lasts for as long as the course is offered. We may update course content at any time. Please save your downloads, as we are not responsible for lost files.

Exercises and rituals. Some products include reflective exercises or rituals. Take part only in ways that feel safe for you, and skip any activity that does not.

6. Events

This section covers in-person and virtual events, including the Sincere Singles Social.

Tickets. Tickets are non-refundable and non-transferable unless the event page says otherwise. If we cancel an event, you will receive a full refund or a credit toward a future event. If we change the date, venue or format, your ticket carries over to the new event.

Code of conduct. Attendees must treat everyone with respect. Harassment, unwanted physical contact, discriminatory remarks, or arriving intoxicated may lead to removal without refund.

Your safety. We do not screen or background-check attendees. You are responsible for your own safety, including any contact with other attendees during or after an event. We recommend meeting new connections in public places and telling a friend your plans.

Assumption of risk. You attend at your own risk. We are not responsible for injury, loss or damage to personal property, or the conduct of other attendees, venues or third-party vendors.

Alcohol. If alcohol is available, you must be of legal drinking age and drink responsibly.

Photos and video. Events may be photographed or recorded. By attending, you allow us to use images of you for marketing. If you prefer not to appear, tell us at check-in.

7. Free Resources, Website Use and Privacy

Free offers. Free resources, such as the Dating Profile Cheat Sheet, are offered as-is and may be changed or ended at any time.

Intellectual property. All content on elizesimon.com and in our Services, including text, videos, worksheets, frameworks, recordings and branding, belongs to Elize Simon Coaching, LLC. You may not copy, distribute or create derivative works from it without written permission.

Confidentiality. We keep what you share in sessions confidential. We may break confidentiality only where required by law or where someone's safety is at serious risk. Group participants agree to keep other members' personal stories private.

Recordings. Sessions may be recorded for your future use . Group calls may be recorded and shared with program members only.

Testimonials. We will never publish your name, story or feedback without your written permission. You may withdraw permission at any time for future use.

Privacy. We collect only the personal information needed to deliver our Services and never sell it. See our Privacy Policy for details.

Website use. You agree not to misuse the website, attempt to access it without authorization, or post harmful content. Links to third-party sites are provided for convenience; we are not responsible for their content.

8. Liability, Disputes and Contact

Disclaimer. Our Services and website are provided "as is," without warranties of any kind, to the fullest extent allowed by law.

Limitation of liability. To the fullest extent allowed by law, Elize Simon Coaching, LLC is not liable for any indirect, incidental or consequential damages arising from your use of our Services. Our total liability for any claim is limited to the amount you paid for the specific Service involved.

Indemnification. You agree to hold harmless Elize Simon Coaching, LLC and Elize Simon from any claims arising from your use of the Services, your conduct, or your breach of these Terms.

Disputes. If a concern comes up, please contact us first so we can try to resolve it informally within 30 days. If it is not resolved, disputes will be handled in the state or federal courts located in New York County, New York.

Governing law. These Terms are governed by the laws of the State of New York.

Changes. We may update these Terms at any time by posting a new version on our website. The version in effect when you made a purchase applies to that purchase.

Severability. If any part of these Terms is found unenforceable, the rest remains in effect.

Contact. Questions about these Terms can be sent to Elize Simon Coaching, LLC at elize@hi.elizesimon.com or through elizesimon.com.