

Gina DeLuca

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Professional Experience

33rd Company | Fort Worth, TX

Intern | September 2025 – May 2026

- Supported mission-driven initiatives focused on evangelism, discipleship, and leadership development
- Built and developed systems and processes for Mercy Culture Church Outreach
- Participated in leadership training, spiritual development, and discipleship environments
- Engaged in community outreach, domestic and international mission trips, and teaching in the Spiritual Leadership School
- Provided oversight in the Fort Worth Belong gatherings
- Strengthened communication and organizational leadership in a fast-paced developing setting

Chick-fil-A | Fort Worth, TX

Team Member | July 2025 – May 2026

- Delivered excellent customer service in a high-volume, fast-paced environment
- Accurately took and fulfilled customer orders while maintaining efficiency and attention to detail
- Worked collaboratively with team members to ensure smooth operations
- Maintained cleanliness and organization in accordance with company standards
- Demonstrated strong reliability, teamwork, and multitasking abilities

Navia Benefit Solutions | Fresno, CA

Dental/Vision & MEC Specialist | May 2021 – November 2023

- Provided timely processing and adjudication of claims
- Ensured accurate payment of claims in compliance with plan benefits
- Resolved complex and escalated claims issues
- Maintained professional communication via phone and email
- Developed strong understanding of Dental, Vision, HRA, and MEC insurance plans
- Utilized Microsoft and benefits systems effectively

Food 4 Less | Fresno, CA

Head Clerk/Bookkeeper | September 2019 – May 2021

- Assisted Front End Manager in ensuring accuracy and security of all cash handling

- Scheduled cashier and utility clerk coverage as needed
- Communicated policy and procedural updates to front-end staff
- Resolved customer concerns and provided excellent service
- Acted as liaison between customers and management

Orchard Park Senior Living | Clovis, CA
Server | November 2017 – May 2019

- Provided high-quality dining service in compliance with proper etiquette
 - Prepared and maintained dining areas for meals
 - Ensured residents received meals according to dietary guidelines
 - Communicated dietary needs and issues with culinary staff
 - Delivered timely, courteous service to residents and guests
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Education

Mercy Culture Spiritual Leadership School | August 2023 – May 2025
Concentration in Ministry

Clovis Community College | August 2017 – May 2019
Concentration in Nursing

Sanger Adult School | July 2019 – August 2019
Concentration in Phlebotomy

Certifications

- Associate's Degree in Life Science – Clovis Community College
 - California DRE #02195369
 - AHA CPR Certified
 - NHA/CDPH Certified Phlebotomy Technician
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