

Steven Peterson

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High-energy Operations Leader and Customer Service Specialist with a proven track record of transforming underperforming operations, maximizing team efficiency, and restructuring complex processes. Adept at managing large-scale budgets, driving front-end excellence, and leading high-volume inventory logistics. A collaborative communicator skilled at cross-functional team leadership, resolving operational friction, and aligning workflow execution with organizational goals.

EXPERIENCE

The Promise Church, Woodland, WA — Youth Pastor

September 2022 - PRESENT

Direct a large-scale youth program servicing over 120 students, engineering structured weekly programming and strategic operational updates. Lead, mentor, and foster the professional growth of a 20-member leadership team to optimize weekly execution and community engagement. Spearhead logistics, safety protocols, and operational workflows for week-long regional camps encompassing up to 300 attendees and 50 dedicated volunteers. Budget owner for large-scale event funds scaling up to \$120,000; manage annual allocations and execute targeted fundraising initiatives generating \$40,000+ in annual capital.

Woodland High School, Woodland, WA — Assistant Golf Coach

August 2025 - August 2026

Worked as the Woodland High School Boys' assistant golf Coach. Overseeing the Junior Varsity team, coaching and developing students, organizing drills and assisting the Head Coach in any way that was needed.

Costco Wholesale, Vancouver, WA — Merchandiser/Front End

May 2021 - September 2022

Orchestrated high-volume product merchandising and inventory allocation across top-revenue departments, ensuring 100% floor readiness prior to daily opening. Executed fast-paced front-end workflows, managing member point-of-sale support, cart collection logistics, and grocery distribution. Delivered exceptional face-to-face customer service, resolving member inquiries and reducing front-end friction during peak shopping hours.

Crown & Anchor Church, Vancouver, WA — Worship Pastor

September 2016 - August 2019

Led, scheduled, and developed a diverse 40-member volunteer team, utilizing workforce tools to ensure seamless weekend operational coverage. Managed logistically complex large group events and directed multi-faceted

SKILLS

Process Reformation,
Cross-Functional Team
Leadership, Team
Training & Mentorship.
Retail & Inventory
Management:
High-Volume
Merchandising, Supply
Chain & Freight
Logistics, Inventory
Control.
Financial & Event
Management: Budget
Administration.
Revenue
Generation/Fundraisin,
Large-Scale Event
Planning.
Customer Service
Excellence, Conflict
Resolution

Programs

Asana
Planning Center
Excel Sheets

services for a weekly congregation of 500+ attendees.

Hauge Provisions, Tualatin, OR — Cooler Manager

October 2014-February 2016

Oversaw cold-storage warehouse operations and a 10-member logistics team for the exclusive Boar's Head distributor in the Pacific Northwest region.

Streamlined intake, receiving, and freight logistics workflows to optimize the weekly delivery pipeline. Successfully organized and audited over 100 complex commercial delivery orders weekly while structuring the floor layout for peak spatial efficiency.

Mackins Auto Body, Vancouver, WA — Parts Manager

February 2012-October 2014

Supervised inventory procurement, ordering, and receiving for all location parts. Partnered closely with automotive technicians and external commercial vendors to resolve procurement friction and maximize shop throughput.

EDUCATION

Bethel School of Supernatural Ministry, Redding, CA

2019-2021

Linn Benton Community College Location

2007-2008