

Misan Onwu

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EDUCATION

MSc Ecological Economics , University of Leeds	2017 – 2019
BSc Economics , University of Wales Aberystwyth	2014 – 2017

EMPLOYMENT HISTORY

Math Instructor	2021 –
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NDM Tutoring, Dallas, TX

- Founded and grew a private tutoring practice, managing client relationships and tailoring teaching methods to diverse learners
- Directed student learning strategies, instilling confidence and improving academic performance across a wide age range
- Designed customized curricula, training resources, and study programs to drive measurable improvement in test scores and grades
- Mentored students beyond math, equipping them with problem-solving skills, time management, and effective study habits

Risk Management Specialist (Continuous account monitoring)	2024 – 2025
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Intuit (Contingent Worker), Dallas, TX

- Led cross-functional efforts to strengthen fraud detection by analyzing financial patterns and implementing enhanced monitoring strategies
- Acted as a key decision-maker in fraud escalation cases, balancing customer experience with business risk
- Partnered with senior stakeholders to streamline documentation processes and optimize workflows across multiple teams
- Guided colleagues on adopting best practices and adapting to emerging fraud trends, fostering a culture of continuous improvement

Operations Analyst	2020 – 2021
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NatWest Markets, Manchester, UK

- Coordinated delivery of a bank-wide technology transformation program, ensuring successful migration of collateral agreements to a strategic platform.
- Directed reporting automation initiatives, leading a team to build and implement VBA-based tools that cut manual processing time.
- Presented key performance results and risk insights to senior leadership, influencing operational and technology decisions.
- Managed cross-border collaboration by transitioning ownership of reporting processes to overseas teams, ensuring knowledge transfer and smooth adoption.

Financial Consultant	2018 – 2019
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NatWest Markets (Delta Capita), Manchester, UK

- Stepped into interim leadership, managing a team of 5 consultants to deliver complex remediation projects under tight deadlines.
- Built and implemented a structured training program for new joiners, reducing onboarding time and improving overall team efficiency.
- Championed workflow optimization that cut remediation case completion times by 30%, directly improving client satisfaction and business outcomes.
- Served as the bridge between senior management and project teams, ensuring alignment, accountability, and high-quality deliverables.

Investment Banking Analyst	2016
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Afrinvest West Africa, Lagos, Nigeria

- Managed portfolio valuation and reporting for high-net-worth clients, ensuring accuracy and compliance with regulatory requirements.
- Designed reporting templates and streamlined processes for fund management, increasing efficiency for the investment team.
- Supported regulatory compliance by preparing detailed weekly and monthly reports for financial authorities.
- Partnered with senior bankers to manage client relationships and ensure timely execution of investment strategies.