

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to **Metro Realty Partners** and governs data collection and usage. For the purposes of this Privacy Policy, all references to “Metro Realty Partners” include its website (www.metrorealtypartnersgroup.com) and associated digital services. By using this website, you consent to the data practices described in this statement.

1. Collection of Your Personal Information

In order to better provide you with real estate products and services, Metro Realty Partners may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information when you elect to use certain services, such as registering for an account, signing up for special offers, or sending us an email message.

2. Use of Your Personal Information

Metro Realty Partners collects and uses your personal information to operate and deliver the services you have requested. We will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested.

3. Voice and Text (SMS) AI Communications

By providing your telephone number and/or opting into our communication channels, you provide prior express written consent to be contacted by Metro Realty Partners.

- **Automated Technology:** You acknowledge that we may use automated technology, including Voice AI (artificial intelligence) agents and Text AI/SMS agents, to contact you for customer care, property updates, appointment coordination, and promotional messages.
- **Consent Not Required:** Consent to be contacted via automated AI technology is not a condition of purchasing any property, goods, or services.

- **Message Frequency & Rates:** Message frequency varies based on your interaction with us. Message and data rates may apply.
- **Opt-Out / Help:** You may opt out of text messages at any time by replying STOP, and reply HELP for help. For voice calls, you may request to be placed on our internal “Do Not Call” list at any time.

4. Sharing Information with Third Parties

Metro Realty Partners does not sell, rent, or lease its customer lists to third parties, and does not share your personal information with third parties for their independent marketing or promotional purposes. We may share data only with trusted service providers who help us perform statistical analysis, provide customer support, or operate our internal communication tools. All such providers are prohibited from using your personal information except to provide these services to Metro Realty Partners, and are required to maintain the confidentiality of your information.

Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. All of the data-sharing categories described above exclude text-messaging originator opt-in data and consent; this information will not be shared with any third parties.

5. Automatically Collected Information & Cookies

Information about your computer hardware and software may be automatically collected, including your IP address, browser type, and access times. This is used for the operation and quality of the service.

The website may also use “cookies” to help personalize your online experience. You have the ability to accept or decline cookies through your browser settings, though declining may limit your experience of interactive features.

6. Right to Deletion

Subject to certain exceptions (such as completing a transaction or complying with a legal obligation), on receipt of a verifiable request from you, we will:

- Delete your personal information from our records.
- Direct any service providers to delete your personal information from their records.

7. Children Under Thirteen

Metro Realty Partners does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under thirteen, you must ask your parent or guardian for permission to use this website.

8. Contact Information

Metro Realty Partners welcomes your questions or comments regarding this Statement of Privacy.

Metro Realty Partners

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