

# **Flackwell Heath Football Lotto – Terms & Conditions (Revised 2026 Edition)**

## **1. Introduction**

These Terms and Conditions govern participation in the Flackwell Heath Football Lotto (“the Lotto”). By joining the Lotto, members agree to be bound by these Terms.

The Lotto is operated jointly by Flackwell Heath FC Minors and Flackwell Heath FC and is licensed as a Small Society Lottery with Buckinghamshire Council in accordance with the Gambling Act 2005.

## **2. Eligibility**

- The Lotto is open to mainland Great Britain residents aged 16 or over.
- It is an offence for lottery entries to be sold to or by anyone under 16. If a participant is found to be under age, their entry will be void and any prize forfeited.

## **3. Membership & Payments**

- Each Lotto number costs £5 per month.
- Members may hold multiple numbers.
- Payment is made via Direct Debit only.
- Direct Debit payments are processed by Access PaySuite Limited, an independent payment processor.
- Access PaySuite charges an administrative fee of 40p per monthly transaction.

### **3.1 Payment Deadlines**

- Entries will be included only if payment is received by the 1st or 10th of the month preceding the draw.
- Late or failed payments will result in exclusion from that month's draw.

### **3.2 Failed Payments / Repeated Issues**

- Membership may be suspended or cancelled following persistent failed payments.

## **4. Use of Funds**

Profits support Flackwell Heath FC Minors, Flackwell Heath FC, the local community, and associated charitable organisations.

## **5. Draw Process**

- Draws take place monthly.
- Draws are conducted in the presence of a club committee member and an independent witness.
- A randomised method is used.
- The committee's decision is final.

## **6. Prize Fund & Allocation**

- Prize fund equals 50% of entry fees, excluding admin fees.
- Prize structure is published prior to the draw.
- Members may win more than once, including multiple wins in the same draw.

## **7. Winner Notification & Prize Claiming**

- Winners will be notified within 7 days.
- Winner names and numbers will be posted publicly.
- Winners have 90 days to claim prizes.
- Unclaimed prizes return to the Lotto fund.

## **8. Publicity**

Winners agree to publication of their name and number and may be asked to participate in promotional photography.

## **9. Responsible Gambling**

Support: BeGambleAware.org or 0808 8020 133.

## **10. Data Protection (GDPR)**

- Personal data is used to administer the Lotto.
- Lawful basis: legitimate interest.
- Access PaySuite processes payments; bank details are not stored.
- Participants may request access, correction, or deletion via [admin@fhflotto.co.uk](mailto:admin@fhflotto.co.uk).

### **11. Complaints & Dispute Resolution**

Email complaints to enquiries@fhflotto.co.uk. Acknowledged within 5 days, resolved within 20.

### **12. Fraud, Misconduct & Voiding of Entries**

Fraudulent or non-compliant entries may be voided.

### **13. Suspension or Cancellation of the Lotto**

May occur in unforeseen circumstances. Funds will fulfil prize obligations then support stated charitable purposes.

### **14. Membership Cancellation**

Cancel via Direct Debit and email admin@fhflotto.co.uk.

### **15. Liability**

The organisers accept no liability for loss or delay except in cases of negligence, fraud, or statutory breach.

### **16. Changes to These Terms**

Changes will be posted online with 14 days' notice.

Contact Details:

- Enquiries: enquiries@fhflotto.co.uk

- Cancellations: admin@fhflotto.co.uk

- Payment Processor: Access PaySuite Limited, Armstrong Building, Oakwood Drive, Loughborough LE11 3QF (Tel: 01509 279254)