

CLEAR TERMS • SHARED RESPONSIBILITY

FOOTSTEPS FOUNDATION INC. **TERMS & CONDITIONS**

Clear Terms. Shared Responsibility.

Effective Date: August 4, 2026
U.S. 501(c)(3) | EIN 75-3078625
www.Footsteps.Foundation

Terms & Conditions

These Terms & Conditions govern access to the Footsteps Foundation website, donations, forms, communications, applications, registrations, programs, and related services.

Please Read These Terms Carefully

By accessing or using our website, submitting a form, registering for a program, making a donation, or otherwise interacting with our online services, you acknowledge that you have read and agree to these Terms & Conditions and our Privacy Policy.

Organization	Footsteps Foundation Inc.
Effective Date	August 4, 2026
Status	U.S. 501(c)(3)
EIN	75-3078625
Website	www.Footsteps.Foundation
Email	wecare@footsteps.foundation
Phone	1-877-517-LOVE (5683)
Mailing Address	1235 East Boulevard, Ste E 1619, Charlotte, North Carolina 28203, United States

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01

Acceptance of These Terms

These Terms & Conditions constitute an agreement between you and Footsteps Foundation Inc. concerning your access to and use of **www.Footsteps.Foundation**, associated landing pages, forms, donation pages, communications, registrations, applications, programs, events, and related online services.

By using our services, you represent that you have the legal capacity to accept these Terms. If you are using the website on behalf of a company, school, nonprofit, government entity, family, or another organization, you represent that you are authorized to accept these Terms on its behalf.

If you do not agree with these Terms, please do not use our website or submit information through our services.

02

About Footsteps Foundation Inc.

Footsteps Foundation Inc. is a United States nonprofit charitable organization recognized under Section 501(c)(3) of the Internal Revenue Code.

Our programs may include education, humanitarian support, workforce development, family support, community development, housing initiatives, technology access, volunteer engagement, emergency response, and related charitable activities in the United States and internationally.

- **Legal name:** Footsteps Foundation Inc.
- **EIN:** 75-3078625
- **Website:** www.Footsteps.Foundation
- **Email:** wecare@footsteps.foundation
- **Telephone:** 1-877-517-LOVE (5683)
- **Mailing address:** 1235 East Boulevard, Ste E 1619, Charlotte, North Carolina 28203, United States

Permitted Use of the Website

You may use our website and services only for lawful, personal, informational, charitable, educational, partnership, volunteer, donor, applicant, or organizational purposes consistent with these Terms.

You agree not to:

- Use the website in violation of any law, regulation, court order, or third-party right.
- Submit false, misleading, fraudulent, defamatory, or impersonating information.
- Attempt to gain unauthorized access to accounts, forms, databases, networks, or website systems.
- Introduce malware, malicious code, automated attacks, scraping tools, or technologies intended to disrupt or overload the website.
- Copy, republish, sell, license, or commercially exploit website content without written permission.
- Use the Footsteps Foundation name, marks, images, fundraising materials, or reputation to solicit money without authorization.
- Collect information about website users without a lawful basis and appropriate consent.

We may restrict or terminate access when we reasonably believe these Terms, applicable law, participant safety, or organizational interests have been violated.

Donations and Charitable Gifts

Donations made through our website are voluntary charitable gifts to Footsteps Foundation Inc. Unless a campaign expressly states otherwise, donations support the organization's charitable mission, programs, operations, administration, compliance, fundraising, technology, and areas of greatest need.

Donors may select a campaign, initiative, family-support category, or program preference. We will make reasonable efforts to honor donor designations consistent with the stated campaign. Footsteps Foundation retains ultimate discretion and control over donated funds as required for a charitable contribution, including the ability to redirect funds when:

Donations do not create ownership, voting, management, employment, beneficiary, partnership, or contractual rights in Footsteps Foundation.

- A campaign is fully funded.
- A project becomes impracticable, unsafe, unlawful, or impossible to complete.
- Community needs or emergency priorities materially change.
- Excess funds remain after a stated purpose is completed.
- Redirection is necessary to preserve the charitable intent of the gift.

Recurring Donations and Cancellations

When you authorize a recurring donation, you authorize our payment processor to charge the selected payment method at the chosen interval until the recurring gift is canceled, the payment method expires, or the arrangement otherwise ends.

You are responsible for maintaining accurate billing information and reviewing transaction confirmations.

You may request cancellation of future recurring donations through the payment-management method provided with your transaction, by contacting Square where applicable, or by contacting Footsteps Foundation at **wecare@footsteps.foundation**.

Cancellation stops future scheduled charges but does not automatically reverse donations already processed. Please submit cancellation requests before the next scheduled processing date whenever possible.

Refunds and Transaction Errors

Charitable donations are generally final. However, we will review reasonable refund requests involving:

Refund requests should be submitted promptly to **wecare@footsteps.foundation** and should include the donor's name, transaction date, amount, confirmation details, and reason for the request.

Refund decisions are made in good faith based on the circumstances, applicable law, processor requirements, and whether funds have already been committed or expended for their charitable purpose.

- Duplicate transactions.
- An incorrect donation amount caused by a processing or entry error.
- Unauthorized use of a payment method.
- Another documented transaction error.

Tax Receipts and Deductibility

Footsteps Foundation may provide donation acknowledgments or receipts based on the information supplied during the transaction.

Charitable tax treatment depends on applicable law, donor circumstances, the nature of the gift, whether goods or services were received, and other factors. Nothing on this website constitutes tax, accounting, investment, or legal advice.

Donors are responsible for retaining appropriate records and consulting a qualified professional concerning the deductibility and reporting of any contribution.

If goods or services are provided in exchange for a payment, only the amount exceeding their fair market value may qualify as a charitable contribution where permitted by law.

Payment Processing

Online donations and certain payments are processed through Square or another processor identified at the time of the transaction.

Payment processors operate under their own terms, privacy policies, fraud controls, security standards, refund procedures, and transaction requirements.

Footsteps Foundation does not intend to collect or retain complete payment-card numbers within its own website or CRM. We may receive limited information such as the donor's name, contact information, donation amount, campaign selection, transaction status, billing address, recurring-gift status, and processor reference number.

We are not responsible for outages, processing delays, rejected transactions, account holds, processor decisions, or other acts controlled solely by a third-party payment provider.

Applications, Registrations, and Program Participation

Submitting a volunteer, internship, grant, school, sponsor-a-family, partnership, assistance, event, or other application does not guarantee acceptance, selection, funding, employment, placement, services, or program participation.

Applications may be reviewed according to available resources, eligibility criteria, program objectives, safety considerations, documentation, community need, geographic availability, funding restrictions, partner capacity, and organizational priorities.

We may request verification, references, interviews, consent forms, safeguarding documentation, background screening, parental or guardian authorization, school authorization, or other information where appropriate.

Footsteps Foundation may deny, pause, modify, or end participation when necessary to protect participants, comply with law, preserve program integrity, address misconduct, or respond to limited resources.

Children, Guardians, and Schools

Children may not independently submit applications or enter binding agreements through our website.

Information concerning a child must be submitted by a parent, legal guardian, school, authorized organization, or another appropriate adult representative.

Adults submitting information concerning a child represent that they are authorized to provide the information and request the relevant service, registration, or program consideration.

Participation involving children may be subject to additional consent, safeguarding, media-release, transportation, emergency-contact, medical, school, or program documentation.

Volunteer and Internship Relationships

Submission or acceptance of a volunteer or internship application does not automatically create employment, agency, partnership, entitlement to compensation, or a guarantee of future employment.

The specific nature of any volunteer, internship, learner, contractor, or employment relationship will be governed by separate written documentation where applicable.

Volunteers and participants may be required to follow codes of conduct, confidentiality obligations, safeguarding procedures, supervision requirements, safety rules, media policies, and partner-site requirements.

Communications, Email, and SMS

By submitting contact information, you authorize us to respond to the request or transaction for which it was submitted.

Marketing emails and text messages will be sent only where permitted and where the appropriate consent has been obtained.

Consent to receive marketing communications is not a condition of donating, applying, participating in a program, or receiving charitable services.

- Newsletter and marketing email frequency is generally limited to four messages per month.
- Marketing SMS frequency varies and generally will not exceed four messages per month, excluding transactional or direct-response messages.
- Message and data rates may apply.
- Reply **STOP** to stop SMS messages.
- Reply **HELP** for SMS assistance.
- Use the unsubscribe link in an email to stop marketing emails.

Intellectual Property and Website Content

Unless otherwise stated, the website design, written content, branding, names, logos, graphics, photographs, videos, program materials, campaign concepts, educational resources, downloadable materials, and other original content are owned by, licensed to, or used with permission by Footsteps Foundation Inc.

You may view, print, or share publicly available content for personal, educational, informational, or noncommercial purposes, provided that:

Written permission is required for commercial use, reproduction of substantial materials, branded fundraising, media licensing, merchandise, or use of our identity in another organization's campaign.

- The content is not materially altered.
- Footsteps Foundation is properly credited.
- The use does not imply sponsorship, endorsement, or partnership.
- The content is not sold, licensed, or used in unauthorized fundraising.
- The dignity, safety, and privacy of photographed or described individuals are respected.

Photographs, Stories, and Testimonials

Photographs, videos, stories, testimonials, quotations, and impact accounts may be used only where Footsteps Foundation has an appropriate legal basis, authorization, release, or organizational permission.

Website visitors may not download, copy, republish, manipulate, exploit, or use images or stories of children, families, community members, volunteers, donors, staff, or partners for fundraising, identification, artificial intelligence training, advertising, harassment, or commercial purposes without permission.

Requests concerning an image, story, or testimonial may be submitted to wecare@footsteps.foundation.

Third-Party Websites and Services

Our website may link to or integrate with third-party platforms, payment processors, video providers, social media services, map services, analytics tools, educational providers, partner websites, or other external resources.

Third-party services are governed by their own terms, policies, availability, security practices, and content. A link or integration does not necessarily constitute endorsement, sponsorship, control, or responsibility.

You access external services at your own discretion and should review their applicable terms and privacy policies.

Accuracy and Availability

We work to keep our website, program descriptions, campaign information, impact statistics, partner information, event details, and organizational records accurate and current.

However, information may occasionally contain errors, omissions, delays, outdated material, technical problems, or changes not yet reflected online.

We may update, correct, remove, suspend, or modify website content, programs, eligibility criteria, campaigns, events, links, forms, or services without prior notice.

Website access is provided on an as-available basis and may be interrupted for maintenance, security, emergencies, provider outages, upgrades, or other reasons.

No Professional Advice

Website content is provided for general informational, charitable, and educational purposes.

Nothing on the website constitutes legal, medical, financial, tax, accounting, investment, immigration, housing, safety, mental-health, or other professional advice.

You should consult an appropriately qualified professional concerning decisions that require professional advice.

Disclaimer of Warranties

To the fullest extent permitted by law, the website and online services are provided on an "as is" and "as available" basis.

Footsteps Foundation makes no guarantee that the website will be uninterrupted, error-free, completely secure, free from harmful components, or suitable for every purpose.

We do not guarantee that every applicant will receive services, every campaign will reach its goal, every project will proceed as originally described, or every desired outcome will occur.

Nothing in these Terms excludes warranties or rights that cannot lawfully be excluded.

Limitation of Liability

To the fullest extent permitted by applicable law, Footsteps Foundation Inc. and its directors, officers, employees, volunteers, agents, contractors, and partners will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages arising from or related to website use, inability to access the website, reliance on website content, third-party services, lost data, or unauthorized conduct outside our reasonable control.

Where liability cannot be excluded, it will be limited to the maximum extent permitted by law.

This provision does not limit liability that cannot lawfully be waived or limited, including liability arising from intentional misconduct where applicable.

Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless Footsteps Foundation Inc. and its directors, officers, employees, volunteers, agents, and contractors from claims, losses, liabilities, damages, costs, and reasonable expenses arising from:

- Your unlawful or unauthorized use of the website.
- Your violation of these Terms.
- Information or materials you submit.
- Your infringement of another person's rights.
- Fraud, impersonation, unauthorized fundraising, or misuse of the Footsteps Foundation identity.

Governing Law and Disputes

These Terms are governed by the laws of the State of North Carolina and applicable United States federal law, without regard to conflict-of-law principles.

Before filing a formal claim, you agree to contact us and make a good-faith effort to resolve the matter informally.

Unless applicable law requires otherwise, legal proceedings concerning these Terms or the website will be brought in a court of competent jurisdiction serving Mecklenburg County, North Carolina.

Nothing in this section prevents either party from seeking emergency injunctive relief, reporting unlawful conduct, cooperating with regulators, or exercising rights that cannot lawfully be restricted.

Changes to These Terms

We may update these Terms to reflect changes in our programs, technology, payment systems, communications, legal obligations, operational practices, or website features.

Updated Terms will be posted on this page with a revised effective date. Material changes may also be announced through the website, email, or another reasonable method.

Continued use of the website after updated Terms become effective constitutes acceptance of the revised Terms to the extent permitted by law.

Contact Footsteps Foundation Inc.

Questions concerning these Terms & Conditions may be directed to:

- **Organization:** Footsteps Foundation Inc.
- **EIN:** 75-3078625
- **Email:** wecare@footsteps.foundation
- **Phone:** 1-877-517-LOVE (5683)
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FOOTSTEPS FOUNDATION INC.

These Terms & Conditions should be read together with our Privacy Policy and any additional program-specific or transaction-specific terms presented at the time of use.