Safeguarding at Flourish

Public safeguarding statement | Flourish With Neurodiversity Ltd

Our commitment

We are committed to protecting the safety, dignity and wellbeing of children, young people and adults who use or come into contact with our services. Everyone deserves to be heard, respected and supported. We take safeguarding concerns seriously and respond in a person-centred, neurodiversity-affirming and trauma-informed way.

Who this applies to

Our safeguarding arrangements apply to coaching, counselling, hypnotherapy, screening, groups, training and other services delivered by Flourish or our associates, whether online or in person. They cover children, young people, adults and others whose safety may become relevant during our work.

How we work safely

We expect our practitioners and associates to work within their qualifications, competencies, professional responsibilities and agreed boundaries. We use role-appropriate safeguarding induction, safer recruitment checks and clear procedures for recognising, recording and escalating safeguarding concerns. We make reasonable adjustments for communication, sensory and accessibility needs.

Confidentiality and information sharing

We treat personal information sensitively and confidentially. However, confidentiality is not absolute. Where we identify a serious risk of harm, a safeguarding concern or a legal requirement, we may need to share relevant information with appropriate services or professionals. We aim to involve the person concerned in decisions wherever it is safe and appropriate to do so. Information is shared lawfully, securely and only as necessary.

Counselling and hypnotherapy

Counselling and hypnotherapy clients receive information about suitability, consent, confidentiality and professional boundaries before support starts. Our practitioners respond to safeguarding concerns arising during therapeutic work and seek relevant professional advice or supervision where appropriate. Flourish is not a crisis or emergency service.

Raising a safeguarding concern

If you are worried about the safety or welfare of a child or adult in connection with Flourish, please contact our Designated Safeguarding Lead:

Natasha Wakeling — Designated Safeguarding Lead (DSL)
Email: **info@flourishwithneurodiversity.com**
Website: www.flourishwithneurodiversity.com

We will listen to concerns, consider immediate safety, record relevant information and refer to appropriate safeguarding services where necessary. If the concern relates to the DSL, or you feel unable to raise it with Flourish, you can contact your local authority safeguarding team or the police directly.

Urgent help

Immediate danger or medical emergency: call 999.
Urgent NHS mental health support (not an immediate emergency): call NHS 111 and select the mental health option where available.
Other safeguarding concerns: contact the relevant local authority children's or adults' safeguarding service where the person lives.

About this statement

This public statement summarises our safeguarding approach. Our full internal Safeguarding Policy (Issue 5, revised 10 October 2026) sets out detailed procedures, responsibilities and referral arrangements and is available on request, subject to appropriate information-sharing considerations.

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