

Terms & Conditions

1. Introduction

Welcome to Carnelian Heart.

These Terms & Conditions (“Terms”) govern your access to and use of our website, programs, content, digital downloads, courses, emails, and any other materials or services we provide (“Services”). By using our Services, you agree to be legally bound by these Terms. If you do not agree, please discontinue use of our website and materials.

2. Purpose of Our Services

Carnelian Heart provides educational, personal development, and coaching resources to support awareness, transformation, and aligned living.

All information shared through our Services is intended for educational and informational purposes only. It is not a substitute for professional, medical, psychological, therapeutic, or financial advice.

You are responsible for your own decisions, actions, and results when engaging with our content.

3. Intellectual Property

All materials on this website and within our Services — including text, images, logos, graphics, frameworks, downloads, videos, and course materials — are owned by Carnelian Heart or licensed for our use.

You may:

- View, download, and print materials for personal, non-commercial use only.

You may not:

- Reproduce, share, sell, publish, distribute, or modify any content without written permission.
- Represent any content as your own.
- Violation of this clause may result in legal action.

4. User Obligations

When using our Services, you agree to:

- Provide accurate, current information when requested (e.g., name and email).
- Use our materials ethically and in line with the intended purpose.
- Not upload, share, or post any content that is unlawful, harmful, or infringes upon the rights of others.

We reserve the right to deny access to anyone violating these Terms.

5. Payments, Refunds & Offers

For paid products, programs, or events:

- All prices are listed in Australian Dollars (AUD) unless otherwise stated.
- Payment is required at the time of purchase.
- Refunds are only provided where required by law or as stated on the specific product or program page.

We reserve the right to modify pricing, offers, or inclusions at any time.

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6. Email Communications

By providing your email address, you consent to receive updates, newsletters, offers, and relevant communications from Carnelian Heart.

You can unsubscribe at any time by clicking the “unsubscribe” link at the bottom of any email or contacting us directly.

7. Third-Party Links & Services

Our Services may include links to third-party websites or tools (e.g., Meta, GoDaddy, payment processors).

We are not responsible for the content, privacy practices, or services provided by these third parties.

Your use of third-party platforms is at your own discretion and subject to their own terms.

8. Disclaimer of Guarantees

We do not guarantee any specific results, transformations, or outcomes from your participation in our Services.

Your progress depends on your individual effort, readiness, and personal circumstances.

We share guidance, not guarantees.

9. Limitation of Liability

To the fullest extent permitted by law, Carnelian Heart and its representatives are not liable for any loss, injury, damage, or claim arising from your use of our Services — including but not limited to direct, indirect, incidental, or consequential damages.

You use our Services voluntarily and at your own risk.

10. Indemnity

You agree to indemnify and hold harmless Carnelian Heart and its affiliates from any claims, liabilities, damages, or expenses arising from your use of our Services or breach of these Terms.

11. Changes to These Terms

We may update these Terms at any time.

Changes will take effect upon being posted on our website.

Your continued use of our Services indicates acceptance of the updated Terms.

12. Governing Law

These Terms are governed by the laws of Victoria, Australia, and subject to the jurisdiction of its courts.

13. Contact Information

For any questions or concerns regarding these Terms, please contact:

 contact@carnelianheart.com

 www.carnelianheart.com