

# WELCOME TO THE RITZ-CARLTON NAPLES

On behalf of our Ladies and Gentlemen, it is our pleasure to welcome you to The Ritz-Carlton, Naples. Whether you're traveling for business or pleasure, we hope you discover memorable experiences throughout the resort. Find bliss along the sandy shores of the Gulf of Mexico or through experiential treatments inspired by the sea at The Ritz-Carlton Spa, Naples. Return from a day of exploring area attractions to raise a toast at the Lobby Bar and enjoy an evening of culinary delights at Sofra, Dusk or Nolita. At the close of each day, join us for an iconic moment on the beach, celebrating the setting sun and a day of Ritz-Carlton memories. Welcome to The Ritz-Carlton, Naples.

# YOUR VISIT TO NAPLES

At The Ritz-Carlton, Naples, sunset is more than a singular moment. It's a storied tradition of marking a day spent in the company of family and friends. Remarkable moments abound at this iconic resort: the presentation of an exquisitely prepared meal, a child's discovery of our dynamic oceanfront ecosystem in the Ritz Kids program, or a relaxing afternoon made more memorable with the five-star service of our Ladies and Gentlemen.

# GENERAL INFO

## COMMUNITY FOOTPRINTS

Our social and environmental responsibility program, Community Footprints, aligns us around the issues that are important to the communities where we operate. By mobilizing our resources and skill-based volunteer efforts, we strive to make a difference through educational opportunities, economic support, and environmental responsibility. Our Community Footprints social and environmental responsibility strategy is embedded into our service values, long-range plan and business operations, symbolizing the genuine commitment to our local communities by all Ladies and Gentlemen of The Ritz-Carlton.

To learn how The Ritz-Carlton is helping to sustain the environment, visit [RitzCarlton.com/CommunityFootprints](http://RitzCarlton.com/CommunityFootprints).

## ENVIRONMENTAL RESPONSIBILITY

At The Ritz-Carlton, our environmental responsibility initiatives deliver an unparalleled guest experience while protecting our natural resources. As part of this commitment, your room will be serviced daily and your bed linens changed every other day. If you prefer a more frequent change of your linens, please dial the Front Desk or notify one of our Ladies and Gentlemen, and it will be our pleasure to provide this service.

We invite you to join The Ritz-Carlton in minimizing our environmental imprint. If you hang your towels, we'll assume you will be using them again.

Of course, should you desire new towels, it is our pleasure to provide them. Simply leave your towels on the floor and we will replace them with freshly laundered towels.

## DINING

Extraordinary presentations await your palate in our signature restaurants and lounges. If you have special dietary requirements, our Culinary Team will be pleased to personalize menus to your request. For our youngest guests, we offer a Ritz Kids menu in every restaurant. For more information on our dining outlets, please contact our Resort Concierge.

**LOBBY BAR:** A homage to decades of celebrations at The Ritz-Carlton, the Lobby Bar offers guests a Master Sommelier-curated menu of legendary champagnes, handcrafted cocktails, and delightfully paired small plates, including a signature caviar presentation and chilled shellfish and seafood.

*Attire: Resort Sophisticated*

**THE GRILL:** Chandeliers, a fireplace and crisp linens set an elegant tone at this intimate steakhouse. The menu features dry-aged beef, fresh seafood and international wines. Private dining is also available. Reservations recommended.

*Attire: Resort Sophisticated*

**DUSK:** Modern and lively, this sushi restaurant features sleek décor, small plates, and a terrace overlooking the Gulf. Private dining is also available. Reservations recommended.

*Suggested attire: Resort Casual*

**NOLITA:** Drawing inspiration from New York's culinary district, Nolita offers American Italian classics inspired by family recipes. Start your day with an expanded breakfast buffet, housemade Italian pastries and a mimosa bar. Our lunch menu offers a variety of salads, handhelds, and hand-tossed pizzas. By night, a lively bar complements an approachable entrée menu of favorite dishes and hand-tossed pizzas. With a timeless bar mixing classic cocktails and boozy desserts, Nolita's casual vibe echoes its namesake neighborhood.

*Suggested attire: Resort Casual*

**SOFRA:** Named to USA Today's 10 Best List, Sofra offers a distinctive menu of shareable Mediterranean dishes crafted with authentic spices and local ingredients. Honored as "Best Healthy Dining" by Naples Illustrated, it features seasonal mezzes, roasted meats, and artisanal olive oils, served with freshly baked, regionally inspired breads. An inviting, sophisticated setting makes dinner at Sofra a memorable experience.

*Suggested attire: Resort Casual*

**MOKA:** Named for the iconic pot that transformed the coffee experience, Moka offers coffee beverages prepared with beans selected by third-generation Master Roaster Emanuele Bizzarri. This Italian-inspired café pairs pastries, desserts and light fare created by our culinary artisans.

**GUMBO LIMBO:** Catch the sunset with a cocktail in hand or linger over dinner with an ocean view. Voted the Top Outdoor Restaurant in Naples, Gumbo Limbo offers a casual menu of Gulf Coast classics, including salads, handhelds, shellfish, and seafood.

*Attire: Resort Casual*

**SAND BAR:** A tiki torch-lit boardwalk leads to this hidden gem. With oceanfront views, a relaxed vibe, and handcrafted cocktails along with select beers and wines, the legendary Sand Bar is steps from the beach, but miles from ordinary! Kindly Note: Seating is limited

*Attire: Resort Casual*

## IN-ROOM DINING

The expansive in-room dining menu offers casual options for the entire family, as well as expertly prepared entrées, lighter fare and an array of beverages. For your comfort and convenience, our Ladies and Gentlemen will deliver orders directly to your guestroom.

Your guestroom is equipped with a selection of casual snacks and beverages for purchase. Teas and coffee pods are provided with our compliments.

For orders and information, please dial 6400.

## CONCIERGE SERVICES

The Concierge is pleased to provide expert knowledge of the local area and assist with any amenities and services you might require, such as transportation, travel, mail, tours, entertainment, dining and religious services and amenities. Located in the Lobby or you may call 6500 for Concierge Services.

## POOLSIDE EXPERIENCES

Indulge in a luxurious poolside escape in your private bungalow or cabana. Stay cool in an air-conditioned bungalow with a private restroom, or soak up the sunshine in an open-air cabana while enjoying refreshing beverages and personalized service throughout the day.

## RITZ KIDS

The Ritz-Carlton, Naples provides an immersive and adventurous experience tailored for our youngest guests. Drawing upon Florida's rich and diverse ecosystem, the Ritz Kids program exposes children to everything from coral reefs to maritime forests, with an emphasis on sustainability. Additional family activities include storytelling, art experiences and culinary adventures.

Developed in partnership with the Conservancy of Southwest Florida, the Ritz Kids program is an environmentally-focused experience available for children and families visiting either of The Ritz-Carlton Resorts of Naples. This dynamic program allows guests ages 5 to 12 to discover nature in a colorful, hands-on environment, promoting awareness of and respect for Florida's sensitive ecosystems and natural habitats.

For more information and reservations, please call 6031 or visit [www.YourNaplesStay.com](http://www.YourNaplesStay.com). Reservations are required at least 24 hours in advance for Ritz Kids. Cancellations may be requested no later than 24 hours in advance; otherwise, the full cost of the daily program may be charged. All programs are limited to participants ages 5 to 12 years old.