

# benefit guide.




# membership services.

As a revive member, you have access to the services described in this guide with no copays, no deductibles, and no out of pocket costs.

## CONCIERGE SUPPORT SERVICES

For any questions about your membership of benefits:

 888-220-6650

 [customercare@revive.health](mailto:customercare@revive.health)

## ADDITIONAL HEALTH SUPPORT

If you have other challenges or need assistance and support accessing things like food, shelter, transportation, childcare, job training etc., call our Customer Care team at 888-220-6650 for help finding the resources and support that you need.

## WHO'S ELIGIBLE?

Employees are eligible for this benefit. Please check with your organization's benefits manager about adding family and dependents.





# urgent care.

**Emergencies are inconvenient.  
Getting help shouldn't be.**

Experience 80% faster expert medical care care. Save up to 100 minutes with virtual urgent care visits.



**No claims/copays | Consults in 1-3 days | Nationwide coverage | Continuous care**

## member benefit.

You have 12 virtual urgent care visits per member per year.

- Care is available 24/7/365
- Rapid, same-day appointments - 94% of visits occur in less than 20 minutes
- Ability to schedule appointments for your convenience
- Exclusive provider network trained to provide the quality care you deserve
- In-person care referrals when needed



[\*\*How to schedule urgent care\*\*](#)

## conditions treated.

*included but not limited to:*

- |                           |                          |                          |
|---------------------------|--------------------------|--------------------------|
| • Allergies               | • Lymes disease          | • Neck and back pain     |
| • Cold Sores              | • Neck and back pain     | • Pink eye               |
| • Conjunctivitis          | • Pink eye               | • Strep throat           |
| • Ear aches               | • Strep throat           | • Sinusitis              |
| • Fever and flu           | • Sinusitis              | • Respiratory infections |
| • Insect bites and stings | • Respiratory infections | • URIs / UTIs            |

*Throughout the calendar year, you will be notified of how many appointments you have remaining.*

# revive<sup>o</sup>

## primary care.

Making exceptional primary care accessible wherever you are.

Experience healthcare unique to you. With expert guidance and personalized care plans.



No claims/copays | Consults in 1-3 days | Nationwide coverage | Continuous care

### member benefit.

You have 12 virtual primary care visits per member per year and 12 care visits per covered child per year.

- Care is available for children ages 2+
- Appointments can be scheduled and, in some instances, are available as early as the same day
- Appointments are available Monday - Friday from 8 AM to 5 PM ET
- You have the option to see the same providers every time
- If your doctor orders lab work, orders will be sent to the nearest Quest, LabCorp or facility of your choosing. However, please note that certain labs might not be covered by Revive's services. You can pay for the lab directly, use your HSA or FSA card, or submit the claim to your major medical insurance provider.

- Get personalized treatment from the same doctor to achieve your ongoing health goals
- Receive a tailored health strategy following your annual wellness visit to help you thrive
- All appointments are confidential, protected, and easy to schedule

### conditions treated.

*included but not limited to:*

- Arthritis
- Allergic conditions
- Blood pressure
- Diabetes
- GI tract issues
- Hypertension
- High cholesterol
- Obesity and weight management
- Rashes
- Respiratory conditions

*Throughout the calendar year, you will be notified of how many appointments you have remaining.*

# revive<sup>®</sup>

## mental health.

Asking for help can be scary.  
Our expert mental health care isn't.

Discover mental healthcare tailored to you. With expert guidance and personalized mental wellness plans.



No claims/copays

Consults in 1-3 days

Nationwide coverage

Provider matching

### member benefit.

You have 12 mental health therapy visits per member per year.

- 24/7 mental health support (ages 12+)
- Connect with a master's level clinician
- Rapid appointments available for urgent needs
- Scheduled appointments available for your convenience
- Stay on track with regular follow-ups and check-ins to keep making goal progress
- Your mental health is personal, and we keep it that way



### conditions treated.

*included but not limited to:*

- Alcohol and drug dependency
- Anxiety
- Burnout
- Child or elder care matters
- Codependency
- Daily stress
- Depression
- Eating disorders
- Physical, emotional, or sexual abuse
- Relationship concerns
- Work conflicts

*Throughout the calendar year, you will be notified of how many appointments you have remaining.*

# revive<sup>o</sup> pharmacy.

Filling prescriptions can be a hassle.  
We've made it fast & easy.

More than 1/3 of Americans (37%) say they haven't filled a prescription for medication because of its cost.



No claims/copays | Free home delivery | Nationwide coverage | Fast & easy refills

## member benefit.

You have over 1,000 medications available via home delivery

- Access to 1,000+ of the most commonly prescribed generic medications and formulations
- It takes about 3-5 business days to process, send, and receive your prescription.
- All medications come in an unmarked box for privacy purposes.
- Twelve (12) free medication shipments/year; \$7.99 per additional shipment. More than one prescription can be sent in a box.
- If you are currently taking a medication that is on our list, you can transfer it to our mail-order pharmacy to receive the medication at no charge.

You have over 70 medications available at retail

- 70+ urgent care medications available at 70,000 pharmacies
- If your virtual urgent care visit provider prescribes an urgent medication, you can pick it up at your local retail pharmacy at no added cost

## pharmacist consultation.

Get quick, reliable answers to all your medication-related questions.

## pharmacy discount card.

Our discount card ensures affordability for medications not covered on our formulary.



[Medication Formulary](#)



[Prescriptions Explainer](#)

# revive<sup>®</sup>

## urgent Rx.

Filling prescriptions can be a hassle.  
We've made it fast & easy.

More than 1/3 of Americans (37%) say they haven't filled a prescription for medication because of its cost.



No claims/copays

\$0 Urgent Rx

Nationwide coverage

70K+ Pharmacies

### member benefit.

You have over 70 medications available at retail

- 70+ urgent care medications available at 70,000+ local pharmacies
- If your virtual urgent care visit provider prescribes an urgent medication, you can pick it up at your local retail pharmacy at no added cost

### pharmacist consultation.

Get quick, reliable answers to all your medication-related questions.

### pharmacy discount card.

Our discount card ensures affordability for medications not covered on our formulary.



Urgent Rx Med List



# revive<sup>®</sup>

## weight health.

Personalized weight health support, designed for lasting results.

Achieve your weight health goals with expert support every step of the way.



Sustainable results | Personalized care | Clinical care coordination | All 50 states

### member benefit.

- **Access to leading tools** like FitOn and MyFitnessPal to track fitness and nutrition seamlessly.
- **Integration with the Withings scale** so you can watch your progress in real time.
- **Personalized coaching sessions** that keep you motivated, focused, and moving forward.
- **Expert provider consultations** to adjust your plan and prescriptions based on your evolving needs.

### conditions treated.

*included but not limited to:*

- Fatty Liver Disease
- Gastroesophageal Reflux Disease (GERD)
- Heart Disease
- High Cholesterol
- Hypertension (High Blood Pressure)
- Metabolic Syndrome
- Obesity
- Osteoarthritis
- Polycystic Ovary Syndrome (PCOS)
- Sleep Apnea
- Type 2 Diabetes






# empowered selfcare to healthcare starts here.

Activate your account today and  
redefine your healthcare experience.  
If you need help getting started,  
contact your benefits manager or  
our concierge support team.

## CONCIERGE SUPPORT

For any questions about your benefits:

 888-220-6650

 [customercare@revive.health](mailto:customercare@revive.health)



[Member Portal](#)

Our best experience is our web portal, but for your  
convenience, we also have an app on the App Store  
and Google Play. The app delivers the same quality of  
care, but may look different than the web portal as  
our journey evolves.

