

Butterflies 15

Donor Policy

Effective Date: May 1, 2025 • Last Updated: April 2026

P.O. Box 41 • Toledo, OH 43697 • (419) 480-7800 • hello@butterflies15.org

Our Commitment to Donors

Butterflies 15 deeply values the generosity of every donor who supports our mission to empower women survivors of human trafficking, domestic violence, and substance use disorder. This Donor Policy outlines our commitments to you and the standards we uphold in managing the gifts we receive.

Acceptance of Gifts

Monetary Donations

Butterflies 15 accepts one-time and recurring monetary donations through the following methods:

- Online giving forms via our website (processed securely through Stripe)
- PayPal (@butterflies15)
- Venmo (@butterflies2015)
- CashApp (\$HTDVSurvivors15)
- Check or money order made payable to Butterflies 15, mailed to P.O. Box 41, Toledo, OH 43697
- Kroger Community Rewards (linked to your Kroger Plus Card at no cost to you)

In-Kind Donations

Butterflies 15 accepts in-kind donations of goods and services that directly support our drop-in center and the women we serve. Commonly needed items include hygiene products, laundry pods, toilet paper, paper towels, shampoo, conditioner, dish soap, trash bags, body wash, and canned or boxed food.

To arrange an in-kind donation drop-off, please contact us at (419) 480-7800 or give@butterflies15.org prior to delivery so we can confirm current needs and coordinate receipt of your gift.

Butterflies 15 reserves the right to decline in-kind donations that do not align with current organizational needs or that cannot be used or stored safely.

Restricted and Designated Gifts

Donors who wish to designate a gift for a specific program or purpose are encouraged to contact us in advance at give@butterflies15.org to confirm that Butterflies 15 is able to fulfill the intended designation. Restricted gifts will be used for the designated purpose to the extent practicable. If the designated purpose becomes impracticable, Butterflies 15 will contact the donor to discuss an alternative use of the gift.

Use of Donations

All donations received by Butterflies 15 are used to advance our mission and fund organizational operations, including:

- Drop-in center programming (recovery classes, empowerment classes, case management, Bible studies, and art expression)
- Supplies and resources provided directly to program participants
- Staff and volunteer coordination
- Fundraising and community outreach activities
- Administrative costs necessary to sustain the organization

Butterflies 15 is committed to responsible stewardship of all donations. Financial decisions are overseen by our Board of Directors, including our Treasurer, to ensure funds are used effectively and in alignment with our mission.

Tax-Exempt Status

Butterflies 15 is a registered 501(c)(3) nonprofit organization. All monetary donations are tax-deductible to the extent permitted by law. Donors are responsible for verifying the deductibility of their contributions with a qualified tax advisor.

Butterflies 15 does not provide goods or services in exchange for donations unless explicitly stated, in which case only the amount exceeding the fair market value of goods or services received is tax-deductible.

Gift Acknowledgment and Receipts

Butterflies 15 will provide written acknowledgment for all monetary donations of any amount. For donations of \$250 or more, a written acknowledgment will be provided as required by the IRS for the donor to claim a charitable deduction.

Acknowledgments will be sent via email to the address provided at the time of donation. Donors who require a mailed acknowledgment may contact us at give@butterflies15.org or (419) 480-7800.

In-kind donations will be acknowledged in writing upon request. Butterflies 15 does not assign a dollar value to in-kind gifts for tax purposes; donors are responsible for determining the fair market value of non-cash contributions.

Donor Privacy

Butterflies 15 respects the privacy of our donors. Your personal and financial information will never be sold, rented, or traded to any third party for any purpose. Donor information is used solely to process donations, provide acknowledgments, and communicate organizational updates to those who have consented to receive them.

Donors who wish to give anonymously may indicate this preference at the time of donation by contacting us at give@butterflies15.org. Anonymous gifts will be honored and acknowledged without public attribution.

For full details on how we handle personal information, please review our Privacy Policy at www.butterflies15.org.

Recurring Donations

Donors who establish recurring monthly donations may modify or cancel their recurring gift at any time by:

- Contacting us at give@butterflies15.org
- Calling us at (419) 480-7800 during drop-in center hours (Monday, Wednesday, and Friday, 10:00 AM – 3:00 PM)

Cancellation requests will be processed within 5 business days. If a recurring payment processes before a cancellation request is fulfilled, Butterflies 15 will issue a refund upon request.

Refund Policy

Butterflies 15 recognizes that errors can occur. If you believe a donation was made in error, please contact us within 30 days of the transaction at give@butterflies15.org or (419) 480-7800. Refund requests will be reviewed on a case-by-case basis. Approved refunds will be returned via the original payment method within 10 business days.

Butterflies 15 is not able to issue refunds for in-kind donations that have already been distributed to program participants.

Fundraising Transparency

Butterflies 15 is committed to transparency in our fundraising practices. Upon request, we will provide:

- Information about how donations are used
- Our most recent financial statements
- Our IRS Form 990 (available annually as required by law)

To request any of the above, contact us at give@butterflies15.org.

Ethical Fundraising Standards

Butterflies 15 is committed to ethical fundraising practices. We will:

- Always be truthful in our fundraising communications
- Never use high-pressure or deceptive solicitation tactics
- Honor donor intent and restrictions on designated gifts
- Promptly respond to donor inquiries and concerns
- Never discriminate in our acceptance of gifts based on race, religion, gender, national origin, or other protected characteristics

Contact Us

Questions about this Donor Policy or your donation may be directed to:

Butterflies 15

P.O. Box 41, Toledo, OH 43697

Phone: (419) 480-7800

Email: give@butterflies15.org

Website: www.butterflies15.org

This Donor Policy was reviewed and adopted by the Butterflies 15 Board of Directors.