

Cumberland Crest House Association

SMS & Messaging Policy

Effective Date: February 08, 2026

This SMS & Messaging Policy explains how Cumberland Crest House Association (“CCH,” “we,” “us,” or “our”) communicates with you by SMS/text message and email.

1) Types of messages

Service-related (transactional) messages may include booking confirmations and reminders, schedule changes, receipts, account notifications, and customer support communications.

Marketing messages (optional) may include event promotions, special offers, and general updates from CCH businesses.

2) Consent

We collect consent through web forms and checkout pages. Marketing consent is not a condition of purchase.

3) Opt-out and help

To stop SMS/text messages, reply CANCEL. For help, text us directly. Msg & data rates may apply. Msg frequency varies.

You may opt out of marketing messages at any time. If you opt out of all texts, you may miss service-related updates; contact us to set an alternative communication method.

4) Contact

Questions about messaging:

Email: contact@cumberlandcresthouse.com

Text: +1 (501) 710-4395

Phone: 501-859-2389