

GOBOOSTIFY – FOWARDING CALLS GUIDELINE

Forward Phone Calls

Forwarding ensures incoming calls are automatically redirected to a number of your choice.

Steps

1. Navigate to **Settings → Phone Numbers**.
2. Click the **3-dot menu → Edit Configuration**.

The screenshot displays the GoBoostify user interface. On the left is a dark sidebar with a 'Settings' section containing various options like 'Business Profile', 'Billing', and 'Phone Numbers' (which is highlighted with a red box). The main content area is titled 'Phone System' and 'Manage Numbers' (also highlighted with a red box). It shows a table of phone numbers with columns for 'Numbers', 'Friendly Name', 'Forwarding Number', and 'Call Timeout'. A 3-dot menu is open on the right side of the table, with the 'Edit Configuration' option highlighted by a red box. Other options in the menu include 'Number Info', 'Set as Default number', 'Select A2P campaign to Link', and 'Delete Number'. A green banner at the top of the main area states 'You are now A2P 10DLC compliant.'

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3. Enter the number where calls should be forwarded.



Configure
Configure your number preferences



 **Call Connect feature is enabled**
The Call Connect feature requires the receiver to press a key to connect the call. Please update the whisper message accordingly.

Name your Number

☒ Pass called number as Caller ID 

Forward Calls to

☐ Use your Verified Number as callerID for outbound calls 

☒ Enable Call connect Feature 

☐ Whisper Message

Call from [source] 

☐ Call Recording 

☒ Play Call Recording Message

This call will be recorded for quality purposes.

☒ Incoming call timeout
100

☒ Outgoing call timeout
100

☒ Ring Incoming Call to selected Users 

You can add 7 users

4. Click **Save**.

Your call forwarding setup is now active.

