



423 E Industrial Rd, San Bernardino, CA 92408

Phone: (909) 557-4225

info@allnurestoration.com | www.allnurestoration.com

IICRC Certified

Hours: Mon-Fri 8:00 AM-5:00 PM | 24/7 Emergency Response

GENERAL WORK AUTHORIZATION & SERVICE AGREEMENT

CUSTOMER & PROPERTY INFORMATION

Customer / Property Owner / Manager:			
Billing / Mailing Address:			
Property / Service Address:			
City, State, ZIP:		Unit #:	
Primary Phone:		Alternate Phone:	
Email Address:			
Date of Loss:		Date of Authorization:	
Job / File #:		PO Number (if applicable):	

AUTHORIZED REPRESENTATIVE (IF NOT PROPERTY OWNER)

Representative Name:			
Title / Relationship:		Phone:	
Email:			

INSURANCE & CLAIM INFORMATION

Insurance Carrier:			
Policy Number:		Claim Number:	
Adjuster Name:		Adjuster Phone:	
Adjuster Email:			
Deductible (\$):		Coverage Type:	

SCOPE OF SERVICES AUTHORIZED

The following services are authorized under this Work Authorization (check all that apply):

- ☐ Water Damage Mitigation & Drying (IICRC S500)
- ☐ Mold Inspection, Testing & Remediation (IICRC S520)
- ☐ Fire, Smoke & Soot Restoration (IICRC S700)
- ☐ Biohazard / Category 3 Water / Sewage Cleanup

- ☐ Asbestos / Hazardous Material Testing (SCAQMD Rule 1403 compliant)
- ☐ Contents Pack-Out, Cleaning & Storage
- ☐ Temporary Containment / Board-Up / Tarp Services
- ☐ Structural Drying & Dehumidification
- ☐ Reconstruction & Repairs (as authorized under separate estimate)
- ☐ Other: _____

Detailed Work Description / Scope Notes:

TERMS & CONDITIONS

GENERAL TERMS & CONDITIONS

ACCESS: Customer agrees to provide the Company and its authorized subcontractors unobstructed access to the property between 8:00 AM and 5:00 PM, Monday through Friday, or as otherwise agreed in writing. After-hours and weekend access requires a separate written authorization and may be subject to additional charges. PAYMENT TERMS: Payment is due upon completion of services unless otherwise agreed in writing. A finance charge of 1.5% per month (18% APR) will apply to any balance unpaid after 30 days from invoice date. LIABILITY LIMITATION: The Company's liability is expressly limited to the total value of services authorized herein. The Company shall not be liable for consequential, indirect, or punitive damages of any kind. ATTORNEY'S FEES: In the event legal proceedings are required to recover amounts due, the Company shall be entitled to recover reasonable attorney's fees and collection costs. SCOPE CHANGES: Any changes to the scope of work must be documented in a signed Change Order prior to performance. The Company reserves the right to pause work pending execution of a Change Order for any out-of-scope discovery. SUBCONTRACTORS: The Company may employ licensed subcontractors to perform portions of the work. All subcontractors are required to maintain applicable licensure and insurance. HAZARDOUS MATERIALS: Discovery of asbestos, lead, mold, or other regulated materials not included in the original scope will result in a work stoppage and notification to the Customer. Abatement is the Customer's responsibility unless separately authorized. CAL-OSHA COMPLIANCE: All work is performed in compliance with applicable Cal-OSHA Title 8 regulations, including but not limited to personal protective equipment requirements, air monitoring, and containment protocols.

CSLB CONTRACTOR LICENSE DISCLOSURE

CONTRACTOR DISCLOSURE (California Business & Professions Code §7030.5): All-Nu Restoration is a licensed California contractor. Under California law, any contractor who accepts payment for performing work on a home improvement contract and is not licensed as required by law will be subject to criminal prosecution and civil penalties. CSLB information may be obtained at www.cslb.ca.gov or by calling 800-321-CSLB (2572). CSLB 24-HOUR HOTLINE: 800-321-2572.

INDUSTRY STANDARDS COMPLIANCE

STANDARDS COMPLIANCE: Services are performed in accordance with applicable IICRC standards including IICRC S500 (Standard for Professional Water Damage Restoration), IICRC S520 (Standard for Professional Mold Remediation), IICRC S700 (Standard for Professional Smoke and Soot Restoration), and other applicable industry standards. Company complies with Cal-OSHA regulations (Title 8 CCR), SCAQMD Rule 1403 (Asbestos Survey Requirements for Demolition/Renovation), and all applicable California labor law requirements.

ASBESTOS / HAZARDOUS MATERIALS NOTICE

ASBESTOS / HAZARDOUS MATERIALS NOTICE (SCAQMD Rule 1403; Cal-OSHA §1529): Properties constructed prior to 1978 may contain asbestos-containing materials (ACMs), lead-based paint, or other regulated substances. Prior to any demolition or renovation work, a licensed asbestos survey may be required under SCAQMD Rule 1403. If suspect materials are identified, work will be suspended pending proper testing and abatement by a licensed asbestos contractor. Customer acknowledges that Company is not a licensed asbestos abatement contractor and shall not be responsible for delays or additional costs resulting from the discovery of hazardous materials.

PHOTOGRAPHY & DOCUMENTATION AUTHORIZATION

AUTHORIZATION FOR PHOTOGRAPHY AND DOCUMENTATION: Customer authorizes Company and its representatives to photograph, video record, and otherwise document the property, affected areas, contents, and all conditions relevant to the scope of work, before, during, and after services are performed. These images and recordings may be used for: (i) documentation of damages and scope of work; (ii) insurance claim support and submission; (iii) quality control and training purposes; (iv) IICRC and regulatory compliance records; (v) legal proceedings; and (vi) marketing, educational, and promotional materials, provided that no personally identifiable information of tenants or residents is disclosed without separate written consent. Images will be retained in accordance with applicable law and Company record-retention policies.

AGREEMENT & AUTHORIZATION

By signing below, I/We authorize All-Nu Restoration to proceed with the services described above. I/We confirm that I/We have read and agree to all terms, conditions, disclosures, and notices set forth in this Work Authorization, including all legal provisions.

Amount of Authorized Services (if known): \$

Customer / Property Owner / Authorized Agent (Print & Sign)		Date
All-Nu Restoration Representative / Title		Date

LIMITATION OF LIABILITY

LIMITATION OF LIABILITY: To the maximum extent permitted by applicable law, the Company's total liability under this agreement shall not exceed the total amount paid for services rendered under the applicable work authorization. In no event shall the Company, its owners, officers, employees, contractors, or agents be liable for any indirect, incidental, special, consequential, punitive, or exemplary damages, including but not limited to loss of use, loss of profits, loss of data, or business interruption, however caused, even if the Company has been advised of the possibility of such damages. This limitation applies regardless of the theory of liability, whether arising in contract, tort (including negligence), strict liability, or otherwise.

INDEMNIFICATION

INDEMNIFICATION: Customer/Property Owner/Manager shall indemnify, defend (with counsel acceptable to Company), and hold harmless the Company, its parent entities, subsidiaries, affiliates, officers, directors, employees, contractors, and agents from and against any and all claims, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to: (a) Customer's breach of any representation, warranty, or obligation under this agreement; (b) any negligent or wrongful act or omission of Customer, its agents, tenants, or representatives; (c) pre-existing conditions at the subject property not caused by the Company; (d) Customer's failure to provide accurate information or timely access; or (e) any third-party claims arising from Customer's use or misuse of the Company's services.

DISPUTE RESOLUTION & ARBITRATION

DISPUTE RESOLUTION / BINDING ARBITRATION: Any dispute, claim, or controversy arising out of or relating to this agreement or the breach, termination, enforcement, interpretation, or validity thereof — including the determination of the scope or applicability of this agreement to arbitrate — shall be determined by binding arbitration in San Bernardino County, California, before a single arbitrator under the JAMS Streamlined Arbitration Rules & Procedures, except that either party may seek injunctive or other equitable relief in a court of competent jurisdiction to prevent actual or threatened infringement, misappropriation, or violation of intellectual property rights. Judgment on any arbitration award may be entered in any court having jurisdiction. The prevailing party shall be entitled to recover reasonable attorneys' fees and costs. **WAIVER OF CLASS ACTION:** Each party waives any right to bring claims as a plaintiff or class member in any purported class or representative action.

PRIVACY NOTICE (CCPA)

CALIFORNIA CONSUMER PRIVACY ACT (CCPA) NOTICE — Cal. Civil Code §1798.100 et seq.: The Company collects personal information as defined under the CCPA, including names, addresses, telephone numbers, email addresses, insurance policy/claim information, property data, and financial information, solely for the purposes of providing restoration services, processing insurance claims, communicating about the scope of work, maintaining business records, and complying with applicable law. The Company does not sell personal information. California residents have the right to: (i) know what personal information is collected; (ii) know whether personal information is disclosed; (iii) opt out of the sale of personal information (not applicable here); (iv) access and delete personal information subject to certain exceptions; and (v) non-discrimination for exercising CCPA rights. To submit a CCPA request, contact: privacy@allnurestoration.com or 909-557-4225.

GOVERNING LAW

GOVERNING LAW; SEVERABILITY: This agreement shall be governed by the laws of the State of California without regard to its conflict-of-laws principles. If any provision of this agreement is found invalid or unenforceable, the remaining provisions shall continue in full force and effect.

PROPRIETARY AND CONFIDENTIAL — All-Nu Restoration / All-Nu Restoration. This document and its contents are the exclusive property of All-Nu Restoration ("Company"). Unauthorized copying, reproduction, distribution, disclosure, or use of this form — in whole or in part — without prior written consent of the Company is strictly prohibited and may constitute a violation of applicable copyright, trade secret, and unfair competition laws. © 2026 All-Nu Restoration. All Rights Reserved.