

haven hills



Annual Report
2025

LETTER FROM OUR CEO

At Haven Hills, every number tells a story. Behind each night of shelter, hotline call, and support group is a survivor taking courageous steps toward a safer, more empowered life. Since 1977, we have been here for families caught in the cycle of abuse, offering safety, support, and a pathway to healing and independence.

In Fiscal Year 2024–25, we sheltered 321 adults and children, answered nearly 5,000 hotline calls, and provided thousands of counseling sessions, parenting classes, and life-skills classes. These are more than numbers; they represent moments of safety, empowerment, and hope for people who have endured unimaginable abuse.

Yet we are entering a time of growing uncertainty. Key sources of federal funding for domestic violence programs are at risk. For Haven Hills, this means facing potential gaps in the resources that power our crisis shelter, housing navigation, and trauma-informed services. But one thing is certain: we will not waver in our mission.

That's where you come in. Our ability to respond to survivors in their most critical moments depends on the partnership of supporters like you: individuals, foundations, and community leaders who believe that every adult, every child, every family pet, deserves to come home to a place free from violence and control.

Despite the challenges, I remain deeply hopeful. We have seen firsthand what's possible when survivors are met with dignity, compassion, and real opportunity. With your continued support, we will not only sustain our services but strengthen them for the future.

Thank you for standing with us, for believing in this mission, and for helping us build a more just and compassionate world.

Sincerely,



Iliana Tavera

Chief Executive Officer

BOARD OF DIRECTORS

Dear Friends and Supporters,

As Board President of Haven Hills, it is my great honor to reflect on the strength, resilience, and progress that defined Fiscal Year 2024–2025. This has been a year of deep impact—where courageous survivors found safety, healing, and new beginnings, and where our staff and leadership met growing challenges with unwavering commitment and compassion.

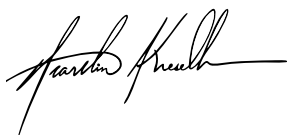
From providing over 22,000 nights of shelter to expanding access to therapy, legal advocacy, and housing support, the Haven Hills team has continued to deliver trauma-informed care rooted in dignity and empowerment. Our mission has never been more critical.

Yet, this year has also brought significant uncertainty. With federal funding for domestic violence programs at risk, the board has worked closely with the executive team to assess our financial health, identify sustainable pathways forward, and advocate for the resources our programs need to thrive. While the landscape may be shifting, our resolve is not.

To our donors, community partners, and allies: thank you. Your support sustains this work. Your belief in the power of healing and second chances fuels our mission. And your generosity sends a clear message to survivors: you are not alone.

On behalf of the entire board of directors, I extend my deepest gratitude. Together, we are not only helping survivors rebuild their lives, we are also creating a community grounded in safety, compassion, and hope.

With appreciation,



Matthew Breddan

President, Board of Directors
Haven Hills



Matthew Breddan
President
The Reape-Rickett Law Firm



Lynn Brandt
Vice President
Community Activist



David Mateo
Treasurer
Frederick Fisher and Partners



Jahnai Bilovsky
Secretary
Amazon Web Services



Joseph Coriaty
Director
Frederick Fisher and Partners
Managing Partner



Louis Heilbron
Director
Sagamore Consulting Services, Inc



Maggie Pickering
Director
Marketing Consultant



As a board, we remain focused on three core priorities:

- 1. Safeguarding Essential Services**
Ensuring our most vital programs remain accessible to all who need them, regardless of funding volatility.
- 2. Upholding Survivor-Centered Practices**
Supporting continued investment in trauma-informed, culturally responsive services.
- 3. Strengthening Organizational Resilience**
Building a strong, adaptable foundation for the future through sound governance, fundraising, and leadership development.

OUR PROGRAMMATIC PILLARS

At Haven Hills, our mission comes to life through three pillars: **Healing, Education, and Empowerment**. Together, they create a trauma-informed framework that supports survivors from crisis to long-term stability, fostering safety, growth, and lasting transformation.

HEALING

Healing takes time and compassion. We stabilize survivors in crisis, address trauma, and nurture emotional and physical well-being.

Core Services Include:

- **Crisis Shelter:**
Confidential, trauma-informed housing with 24/7, 365-day support for adults and children fleeing immediate danger
- **Clinical Therapy & Counseling:**
Individual and group therapy, crisis intervention, and peer support tailored to survivors' experiences
- **Children's Services:**
Child-focused therapy and enrichment activities to help children heal and break the cycle of abuse
- **Safety Planning & 24/7 Crisis Hotline:**
Immediate, personalized assistance for survivors in urgent or high-risk situations

EDUCATION

Education breaks cycles of abuse. We build survivors' knowledge, skills, and confidence to set boundaries and make informed choices.

Core Services Include:

- **Domestic Violence Education:**
Workshops and support groups focused on understanding abuse, power dynamics, and self-advocacy
- **Life Skills Training:**
Practical tools in communication, financial literacy, time management, and self-care
- **Parenting & Family Education:**
Helping parents build positive, non-violent parenting skills to replace harmful patterns, breaking the cycle of abuse and fostering healing for future generations
- **Community Outreach & Prevention:**
Educational programs, awareness campaigns, and training sessions aimed at preventing domestic violence and promoting healthy relationships in the broader community
- **Teen Prevention Program:**
Workshops on healthy relationships, consent, and conflict resolution to prevent dating violence before it starts



OUR MISSION

Supporting survivors to break the cycle of domestic violence through healing, education, and empowerment.

OUR VISION

We believe everyone deserves to live a life free from violence, and that healthy relationships transform society. Our vision is to lift up survivors of domestic violence, transform their lives, and foster family and community relationships rooted in equality and mutual respect.

EMPOWERMENT

Empowerment drives our work. We help survivors secure housing, achieve stability, navigate systems, and reclaim their futures.

Core Services Include:

- **Transitional Housing:**
Up to 18 months of safe, stable housing combined with case management, goal setting, and support
- **Housing Navigation & Financial Assistance:**
Help securing permanent housing, including direct financial aid for rent, utilities, and deposits
- **Legal Advocacy:**
Assistance with restraining orders, custody issues, court accompaniment, and navigation of complex legal systems
- **Workforce Development & Economic Empowerment:**
Job readiness support, career coaching, financial coaching, and economic empowerment classes

YEAR IN REVIEW: OUR COLLECTIVE IMPACT

SHELTER AND SAFETY



321

individuals sheltered

We provided shelter to 321 individuals across our Crisis and Transitional programs, **including 136 adults and 185 children** who came to us in their most vulnerable moments.



22,600

nights of shelter

Thanks to our safe and trauma-informed environments, we delivered over 22,600 nights of shelter and **essential in-kind support for food, clothing items, and toiletries.**



4,800

hotline calls

Our **24/7 hotline** fielded more than 4,800 calls, offering **immediate support, crisis intervention, and resources** — any time of day or night.

OUTREACH & SUPPORT SERVICES

200+
survivors supported

Our **Outreach Program** supported over 200 survivors who continue to navigate abuse or are at risk of it.

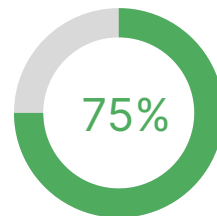
7,500
support services

Our **clinical and case management teams** delivered nearly 7,500 support services including **therapy sessions, life skills classes, legal advocacy, and crisis counseling.**

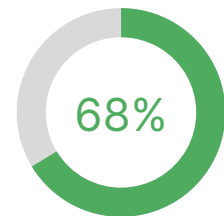
300+
safety plans

Through **case management, referrals, and counseling**, we helped survivors create over 300 personalized safety plans

HOUSING AND ECONOMIC STABILITY



of Crisis Shelter participants moved into **permanent or safe transitional housing**



of Transitional clients exited with **employment, an educational milestone, or both**

Over \$600,000

in direct housing assistance was distributed through our **housing support fund** to cover **critical expenses like rent, utilities, and deposits.**

LOOKING AHEAD: FY 2026 AND BEYOND

As we enter **FY 2026**, Haven Hills is building on this year's progress while preparing for a changing funding and service landscape. Guided by our **2024-2028 Strategic Plan**, we're focused on six priorities:

- 01 Expand Housing Navigation & Support**
Increase capacity to meet the growing demand for housing placement and financial assistance, ensuring more survivors can move from shelter to safe, stable homes.
- 02 Expand Services Across the San Fernando Valley**
Add access points to bring counseling, legal advocacy, and family support closer to where survivors live, reducing travel barriers and improving equity in care.
- 03 Invest In Staff Development & Well-Being**
Enhance training in trauma-informed care, cultural responsiveness, and client safety. Continue improving compensation and benefits to retain and attract top talent in a competitive environment.
- 04 Strengthening Governance & Leadership**
Recruit new board members with diverse networks and expertise to extend our reach, deepen community partnerships, and ensure strong oversight of our mission & resources.
- 05 Enhance Service Delivery & Program Evaluation**
Continue refining onboarding for new staff, evaluating program outcomes, and incorporating survivor feedback to ensure services remain relevant, effective, and empowering.
- 06 Safeguard & Diversify Funding**
Sustain critical services in the face of federal funding uncertainty by strengthening donor engagement, refining special events, and pursuing new foundation and corporate partnerships.

Together with our community, we will continue to be a lifeline for survivors, meeting urgent needs today while **building a future rooted in safety, dignity, and opportunity.**

SPOTLIGHT: SURVIVOR VOICES

Every survivor's journey is different, but all share a need for safety, support, and someone to believe in them. At Haven Hills, we meet survivors in their most vulnerable moments and stand with them as they rebuild their lives.



MAYA & LENA'S STORY

When Maya and her teenage daughter Lena reached out to Haven Hills, they were in crisis, without housing, support, or safety.

We immediately provided emergency hotel accommodations so they could rest and regroup.

"We were completely out of options," Maya recalled. "That room gave us more than shelter — it gave us a sense of dignity and a chance to breathe."

Our team stayed by their side, connecting them with counseling, essentials, and long-term housing navigation. Within weeks, Maya and Lena moved into transitional housing.

"We've settled in, and we feel safe for the first time in a long time," Maya said. "There are programs, counseling, and so many people who genuinely care. I finally feel like I can think about the future, not just survive the day."



MARIE'S STORY

Marie arrived at Haven Hills after losing custody of her youngest child to an abusive partner who had the resources and influence to manipulate the legal process to his advantage.

At our Crisis Shelter, she found safety and a team ready to help her rebuild. **With support from our housing and legal advocacy, domestic violence education, and therapy, Marie slowly regained her strength.**

With our support she won back custody of her children, found employment, and bought a car. After 18 months in **our Transitional Housing Program, she secured her own apartment** despite facing multiple rejections.

Today, Marie and her children live in a home of their own. Supported by rental assistance, furniture donations, and sheer determination, they now have not just stability, but a new beginning.

Together, we're not just changing stories. We're changing futures.

Your support makes these stories possible. From shelter to stability, every step survivors take is made possible by a community that stands beside them.

BECAUSE NO ONE SHOULD HAVE TO DO THIS ALONE

Too often, survivors face trauma and homelessness without a safety net. **Thanks to your generosity, they aren't alone.**

You've provided shelter when there was no home, counseling when there was no one to talk to, and hope when everything felt lost.

You're more than a donor — you're part of a community surrounding survivors with the care and strength to begin again.



We are proud to recognize the following donors whose contributions of \$1,000 or more in FY2025 provided critical resources to support survivors of domestic violence.

Donor List:

- Adams Mastrovich Family Foundation
- Aissa Jaravata
- American Academy of Matrimonial Lawyers Foundation
- Ann J Stephens
- AT&T Corporation
- The Bilovsky Family
- Brandt & Richelle Blanken
- California Foundation for Stronger Communities
- Charles Frey
- Charter Communications
- Christian Corben
- Diana Duenas
- Dignity Health
- Eileen Dunigan
- Elaine & Daniel Scully
- Estate of Anne V. Swatfigure
- Feinberg, Mindel, Brandt & Klein, LLP.
- The Hainer Foundation
- Henry H. Weeks Jr.
- Insperity
- Jeff Horn
- Joan & Paul Waller
- Lawrence & Anne Swartwood
- Lawrence P. Frank Foundation
- Lon V. Smith Foundation
- Los Angeles Trial Lawyers' Charities
- Lupita & Adolfo Reyes Giving Fund
- Lynn and Robert Brandt
- Maggie Pickering
- Marsha Glasgall
- Matthew T. Betton Jr.
- Michele Morley
- Milton & Ruth Berman Family Foundation
- Northridge Woman's Club
- Ontic Engineering & Manufacturing, Inc.
- Orange County Community Foundation
- Penny Flinn & Gary Morris
- Providence Health & Services Foundation
- The Ralph M. Parsons Foundation
- The Robert A Sorensen and Ruth H Sorensen Revocable Trust
- Robert J. Bell
- Salon Nuuvo
- Sandra Shafton
- Sean Lewis
- Sherman Oaks Woman's Club
- Sheryl & Howard Zarett Charitable Fund
- Stringer Foundation
- United Way of Greater Los Angeles
- Wendie Landon Murphy

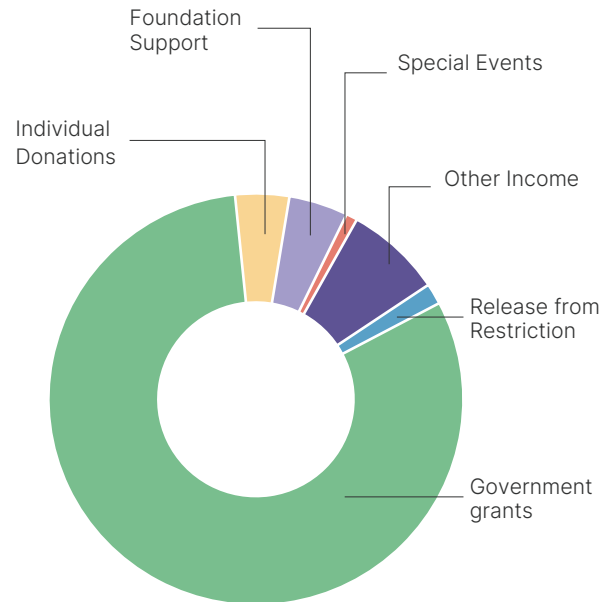
FINANCIALS

FY24–25 Financial Summary (Unaudited)

The figures below reflect preliminary financial results for the fiscal year ending June 30, 2025. These numbers are unaudited and subject to adjustment upon completion of our annual audit.

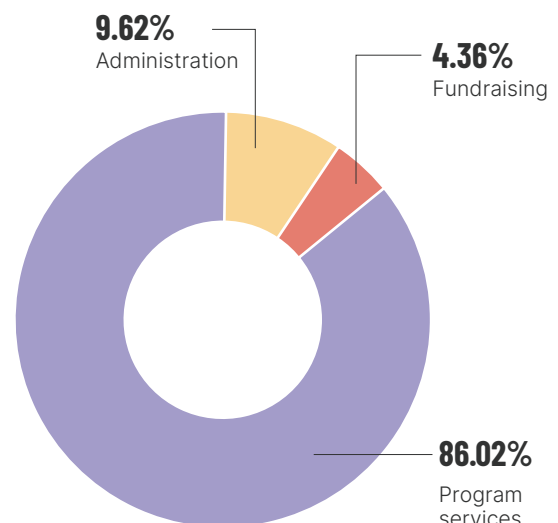
REVENUE BY SOURCE		
■ Government grants		\$3,571,192
■ Individual Donations		\$198,844
■ Foundation Support		\$193,299
■ Special Events		\$31,745
■ Other Income		\$249,950
■ Release from Restriction*		\$61,110
Total Revenue		\$4,306,140

*Release from Restriction: Funds raised in prior years & released for use in the current fiscal year.



Total Revenue: \$4,306,140

EXPENSE CATEGORY		
■ Program Services		\$3,640,050
■ Administration		\$407,254
■ Fundraising		\$184,520
Total Expenses		\$4,232,078



Total Expenses: \$4,232,078

GET INVOLVED

At Haven Hills, healing happens because people like you choose to take action. Whether you give, volunteer, or advocate, your involvement helps create safety, dignity, and opportunity for survivors.



DONATE

Your gift provides emergency shelter, therapy, legal advocacy, and housing support to survivors and their children. Every dollar moves someone closer to safety and stability.

VOLUNTEER

From supporting clients in our shelters to helping at community events, volunteers play a vital role in our mission. Share your time and talents where they're needed most.



ADVOCATE & SHARE

Follow us on social media, attend our events, and amplify our mission. Awareness is the first step to change.

To explore these and other meaningful ways to get involved, visit us at www.havenhills.org and stand with us to break the cycle of domestic violence through compassionate healing, transformative education, and true empowerment for every survivor.



Haven Hills has been lifting up domestic violence survivors since 1977. We support survivors to break the cycle of domestic violence through healing, education and empowerment.

Make a difference

Your support provides safety, healing, and housing for survivors and their children.



24/7 Crisis Line: **818-887-6589**
Office: **818-887-7481**



www.havenhills.org



P.O. Box 260
Canoga Park, CA 91305