

Terms of Service

Effective Date: August 24, 2026

1. Acceptance of Terms

These Terms of Service ("Terms") govern your use of the Triumph Association, LLC website, digital resources, educational materials, parent advocacy information, consultations, products, and related services (collectively, the "Services"). By accessing or using the Services, you agree to these Terms. If you do not agree, please do not use the Services.

2. Educational and Informational Purpose

Triumph provides educational information, resources, coaching, and parent advocacy support intended to help families better understand educational processes, prepare informed questions, communicate with schools, and advocate for their children.

Information provided through the website, guides, downloads, presentations, consultations, or other resources is for general educational and informational purposes. It is not legal advice and should not be treated as a substitute for advice from a licensed attorney or other qualified professional. Use of Triumph's Services does not create an attorney client relationship.

3. No Guarantee of Outcomes

Educational decisions are made by schools, districts, agencies, families, and other parties based on individual facts, policies, laws, procedures, and professional judgment. Triumph does not guarantee a particular educational placement, eligibility determination, accommodation, service, meeting result, administrative decision, or other outcome.

4. User Responsibilities

You agree to provide accurate information when using our forms or Services and to use the Services lawfully and respectfully. You remain responsible for decisions you make based on information or guidance received through Triumph and for determining when legal, medical, psychological, financial, or other specialized professional advice is appropriate.

5. Intellectual Property

Unless otherwise stated, the website and Triumph created content, including guides, worksheets, frameworks, text, graphics, branding, downloads, videos, presentations, and educational materials, are owned by or licensed to Triumph Association, LLC and are protected by applicable intellectual property laws.

Resources provided for personal use may be downloaded or printed for your own lawful, noncommercial use. You may not reproduce, resell, republish, distribute, modify, upload, license,

or commercially exploit Triumph materials without prior written permission, except where applicable law permits.

6. Free and Paid Resources

Triumph may offer free resources as well as paid guides, digital products, consultations, or other Services. Descriptions, pricing, availability, and included features may change. Any additional purchase terms, refund terms, or service specific conditions displayed at the time of purchase are incorporated into these Terms.

7. Payments and Billing

When you purchase a paid Service, you agree to provide accurate billing information and authorize the applicable payment processor to charge the amount shown at checkout. Payments may be processed by third party payment providers. Their terms and privacy practices may also apply to your transaction.

8. Refunds and Cancellations

Refund and cancellation eligibility may depend on the specific product or service purchased. Any refund or cancellation terms presented on the applicable checkout page, order form, service agreement, or scheduling page will control for that purchase. Digital products that have been delivered or accessed may be nonrefundable where permitted by law unless otherwise stated at checkout.

9. Consultations and Advocacy Services

Consultations and advocacy services are educational support services. Unless expressly agreed in writing, Triumph does not act as legal counsel, does not represent clients in court, and does not make decisions on behalf of a parent, student, school, district, or public agency.

You are responsible for providing complete and accurate information relevant to the service requested. Triumph may decline or discontinue a service when the request is outside our scope, creates a conflict, involves unlawful conduct, or requires professional services we are not authorized to provide.

10. Acceptable Use

You may not use the website or Services to violate law, infringe intellectual property rights, interfere with website security or operation, submit malicious code, impersonate another person, attempt unauthorized access, harvest information unlawfully, or use Triumph content in a misleading or fraudulent manner.

11. Third Party Links and Services

The Services may contain links to or integrations with third party websites, platforms, payment processors, scheduling services, or other resources. Triumph is not responsible for the content, availability, security, accuracy, or practices of third party services. Your use of third party services is subject to their applicable terms.

12. Disclaimer of Warranties

To the extent permitted by law, the website, resources, and Services are provided on an "as is" and "as available" basis. Triumph does not warrant that the website will always be uninterrupted, error free, or free of harmful components, or that all information will remain current in every jurisdiction or educational setting.

13. Limitation of Liability

To the fullest extent permitted by applicable law, Triumph Association, LLC and its owners, officers, employees, contractors, and agents will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages arising from or related to your use of, or inability to use, the Services. Nothing in these Terms excludes liability that cannot legally be excluded or limited.

14. Privacy

Your use of the Services is also subject to the Triumph Association, LLC Privacy Policy. Please review the Privacy Policy to understand how personal information may be collected, used, disclosed, and protected.

15. Changes to the Services or Terms

We may modify the website, Services, pricing, or these Terms from time to time. Updated Terms will be posted with a revised effective date. Continued use of the Services after updated Terms become effective constitutes acceptance of the revised Terms.

16. Governing Law

These Terms are governed by the laws applicable to Triumph Association, LLC in the State of Tennessee, without regard to conflict of law principles, except where another jurisdiction's law must apply by law.

17. Severability

If any provision of these Terms is found unenforceable, the remaining provisions will remain in effect to the fullest extent permitted by law.

18. Contact Us

Questions about these Terms may be directed to:

Triumph Association, LLC
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Memphis, TN 38119
Email: support@triumphassociation.com
Phone: (888) 559-8463