

Terms and Conditions

Last Updated: 3-5-26

These Terms and Conditions ("Terms") for My Literacy Solutions, LLC govern the purchase and use of programs, digital products, and one-time services.

By completing a purchase, you agree to be bound by these Terms. If you do not agree, do not complete the purchase.

1. Products and Services

Offerings may include, but are not limited to:

- Digital products and downloadable materials
- Educational programs or courses
- Workshops, trainings, or live sessions
- One-time services, implementations, or consulting

All products and services are delivered digitally, remotely, or as otherwise described at the time of purchase. Specific details, scope, and deliverables are outlined on the sales page or checkout page for each offering.

2. Payments and Authorization

All prices are listed in U.S. dollars unless otherwise stated. Full payment is required at the time of purchase unless a payment plan is explicitly offered and selected at checkout.

By completing your purchase, you authorize the charge to your selected payment method for the total amount, including any applicable taxes or fees. You are responsible for ensuring that payment information is accurate and up to date.

Failure to complete payment may result in denial of access to the purchased product or service.

3. No Refunds or Cancellations

All sales are final unless otherwise stated in writing at the time of purchase.

Because digital products are delivered immediately and services may involve reserved time, preparation, or access to proprietary materials, refunds, cancellations, and exchanges are not provided.

Initiating a payment dispute or chargeback may result in immediate loss of access to purchased materials or services and may restrict future purchases.

4. Delivery of Digital Products

Digital products are delivered electronically via download, email, or access instructions following successful payment.

You are responsible for ensuring that you have the necessary technology, software, and internet access to receive and use digital content. Access issues caused by user error, incompatible devices, or technical limitations do not constitute grounds for a refund.

5. One-Time Services and Scheduling

For services that include scheduled time or live delivery:

- You are responsible for attending at the scheduled time
- Missed or late sessions may be forfeited without refund
- Rescheduling is not guaranteed unless explicitly stated
- Unused services are non-refundable

Preparation time, availability, and scheduling are reserved upon purchase.

6. Intellectual Property

All materials provided, including but not limited to text, videos, templates, graphics, recordings, and downloads, are protected intellectual property.

Your purchase grants a limited, non-transferable, non-exclusive license for personal or internal business use only. You may not share, reproduce, distribute, resell, sublicense, or otherwise exploit any materials without prior written permission.

7. Educational Disclaimer

Programs, products, and services are provided for educational and informational purposes only.

No guarantees are made regarding results, outcomes, income, performance, or success. Any examples or illustrations are for informational purposes only and do not constitute promises or assurances.

8. Assumption of Risk

You acknowledge that your results depend on your own actions, decisions, and implementation.

You assume full responsibility for the use of any information, tools, or services provided and agree that participation is voluntary and at your own risk.

9. Limitation of Liability

To the maximum extent permitted by law, total liability is limited to the amount paid for the applicable product or service.

Under no circumstances shall the provider be liable for indirect, incidental, consequential, special, or punitive damages arising out of or related to the purchase or use of products or services.

10. Indemnification

You agree to indemnify and hold harmless the provider from any claims, damages, losses, liabilities, or expenses arising from your misuse of the products or services or violation of these Terms.

11. Governing Law

These Terms are governed by and interpreted in accordance with the laws of **North Carolina**, without regard to conflict of law principles.

12. Related Agreements

If your purchase includes access to a website area, client portal, account, or ongoing system, use of that access is governed separately by the applicable Terms of Service.