

Our Philosophy



High-Quality Practice

We provide research-backed early childhood education. The first 5 years are crucial for growth, and we ensure continuous learning for educators.



Open Communication & Relationships

Open communication and trust between children, families, and educators are central to our approach.



Merging Home & Care

Our space feels like an extension of home, offering nutritious meals and a welcoming atmosphere where families can connect and feel at ease.



Engaged Educators

We invest in our educators' professional growth and well-being, ensuring they remain engaged, and committed to nurturing each child's development.

Daily Operations

Signing In & Out

All children must be signed in and out via the **OWNA App**. Families should also notify an educator upon collection.

Communication & Parent Engagement

Families can access enrolment details, invoices, and updates through the OWINA Parent Portal. We also share service updates via **Facebook (@myplayhouse)** and **Instagram (@myplayhouse.darlingpark)**.

For important discussions, our team is available for confidential meetings upon request. We value positive, respectful interactions—any abusive behaviour will result in the termination of enrolment.

Accessibility & Parking

- **Convenient Access for Families:** Enjoy **pram parking inside the centre**, making drop-offs and pick-ups easier for parents with young children.
- **Easy Parking & Transport:** We offer **45 minutes of free parking** for parents and are conveniently located near public transport for a stress-free commute.



Welcome to My Playhouse: A Guide for Happy Families

Darling Park

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Our Curriculum

Inspired by the *Reggio Emilia approach*, we embrace the idea of the environment as the “third teacher.” Our learning spaces are designed to spark curiosity, exploration, and discovery, with *continuous provision of key elements* that support children’s development.



What to Bring

Children should wear *comfortable, sun-safe clothing* and *shoes suitable for play* (barefoot play is encouraged when appropriate).

Each child should bring:

- A *wide-brimmed or bucket hat* (caps are not suitable).
- *Two sets of spare clothing* (more if toilet training).
- A *water bottle* and any required formula or expressed milk.
- A *comfort item* for sleep if needed.

All items must be *clearly labelled with the child’s full name*.

Key Policies

- **Food & Nutrition:** Nutritious meals provided; menus available via *OWNA App*.
- **Sun Protection:** Hats required, with sunscreen provided.
- **Medication:** Prescription-only, with prior administration at home.
- **Behaviour Management:** Positive reinforcement and regular communication with families.
- **Complaints & Grievances:** All concerns addressed respectfully and confidentially.
- **Child Protection:** Educators are *mandatory reporters*, trained to ensure child safety.

We also encourage families to participate in policy reviews, ensuring that our service reflects community values.

Fee Policies

Payments & Bookings

- Minimum *2 days per week* for consistency.
- 1-day bookings allowed for 8 weeks; a *2-day bond* is required at enrolment.
- Weekly payments via direct debit (Fat Zebra).
- Late pickups: *\$15 for the first 10 minutes, then \$3 per minute*.

Changes & Cancellations

- *4 weeks’ written notice* required for changes or withdrawal.
- To qualify for CCS, the child must attend their final booked day.