

Privacy Policy

Parties on the Terrace Last updated: 07/23/2026

Thank you for visiting Parties on the Terrace. We know that planning a wedding or special event means sharing a lot of personal details, and we take that seriously. This policy explains what information we collect through our website at partiesontheterrace.com, how we use it, and the choices you have.

If you have questions about anything here, please reach out at info@partiesontheterrace.com.

1. Who We Are

This website is operated by Parties on the Terrace, located at 4024 236th Ave NE, Redmond, WA 98053. When this policy says "we," "us," or "our," we mean Parties on the Terrace.

2. Information We Collect

Information you give us directly. When you submit an inquiry form, request a tour, download our pricing guide or lookbook, join our mailing list, or contact us, we may collect:

- Your name and your partner's or co-host's name
- Email address and phone number
- Mailing address
- Your requested or preferred event date
- Event type, estimated guest count, and budget range
- Any details you choose to share about your event, including accessibility needs, dietary considerations, or special requests
- Notes and correspondence exchanged with us

Information collected automatically. When you visit our site, we and our service providers may automatically collect:

- IP address and general location (city or region level)
- Browser type, device type, and operating system
- Pages viewed, time spent on the site, and referring website
- Cookies and similar tracking technologies (see Section 6)

Information from third parties. If you contact us through a wedding directory such as The Knot, WeddingWire, or Zola, or through a social media platform, we may receive your contact details and inquiry information from that platform.

3. How We Use Your Information

We use the information we collect to:

- Respond to your inquiry and answer your questions
 - Schedule, confirm, reschedule, and remind you about venue tours
 - Send you pricing information, our lookbook, availability, and event details
 - Prepare proposals and rental agreements
 - Communicate with you before, during, and after your event
 - Send occasional marketing emails and text messages, if you have opted in
 - Improve our website, our services, and how we communicate
 - Maintain business records and comply with legal obligations
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4. Text Message (SMS) Communications

If you provide your mobile number and opt in to text messages, we may send you texts related to your inquiry, tour appointment, event planning, and occasional promotional messages.

We do not sell, rent, or share your mobile number or SMS opt-in consent with any third party for their own marketing purposes. Your mobile information is used only by us and by the service providers who help us deliver those messages on our behalf, and it is never shared with third parties or affiliates for marketing or promotional purposes.

- Message frequency varies.
- Message and data rates may apply.
- Reply **STOP** at any time to opt out of text messages.
- Reply **HELP** for assistance, or contact us at info@partiesontheterrace.com or (425) 836-6806.
- Opting out of marketing texts will not affect our ability to reach you about a booked event by phone or email.

Carriers are not liable for delayed or undelivered messages.

5. Email Communications

If you inquire with us, request information, or join our list, we may send you emails about the venue, availability, planning resources, and occasional promotions. Every marketing email includes an unsubscribe link, and you can opt out at any time. We will still send you transactional emails related to a scheduled tour or a booked event, such as confirmations and reminders.

6. Cookies, Analytics, and Advertising

Our website uses cookies and similar technologies to keep the site functioning, remember your preferences, and understand how visitors use the site.

We may use:

- **Website and hosting tools** to operate the site and its forms
- **Analytics tools** to measure traffic and understand which pages are most useful
- **Advertising and social media pixels** to measure the performance of our ads and to show relevant ads to people who have visited our site

You can control cookies through your browser settings. Blocking cookies may affect how parts of the site work. Most browsers also offer a "Do Not Track" signal; because there is not yet a common standard for responding to those signals, our site does not currently respond to them.

7. How We Share Information

We do not sell your personal information.

We share information only in these circumstances:

- **With service providers** who perform work on our behalf, such as our website platform, our customer relationship and marketing automation system, email and text message delivery providers, scheduling tools, analytics providers, and payment processors. These providers may only use your information to provide services to us.
 - **With vendors and partners connected to your event**, and only with your knowledge, such as sharing a timeline or guest count with a caterer or planner working your event.
 - **When required by law**, such as in response to a subpoena, court order, or lawful request from a government authority.
 - **To protect rights and safety**, including enforcing our agreements or protecting the safety of our guests, staff, or property.
 - **In a business transfer**, if our business is sold or transferred, in which case your information may be part of the transferred assets.
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8. How Long We Keep Your Information

We keep inquiry and lead information for as long as it is useful for our business, typically up to [NUMBER] years after your last contact with us. Records related to a booked event, including contracts and payment records, are kept longer as required for tax, accounting, and legal purposes. You may ask us to delete your information at any time, subject to records we are required to keep.

9. Your Choices and Rights

You may, at any time:

- Ask what personal information we hold about you
- Ask us to correct information that is inaccurate
- Ask us to delete your information
- Unsubscribe from marketing emails using the link in any email
- Opt out of text messages by replying STOP
- Ask us to stop contacting you altogether

To make any of these requests, email us at info@partiesontheterrace.com. We will respond within a reasonable time, and we will not treat you differently for exercising these rights.

Depending on where you live, you may have additional rights under state privacy laws, including the right to know what information we collect, the right to request deletion, and the right to opt out of the sale or sharing of personal information. As noted above, we do not sell personal information.

If you share health-related information with us, such as an accessibility accommodation or a dietary restriction, we use it only to plan and support your event and we do not use it for marketing or share it for advertising purposes.

10. Security

We use reasonable administrative and technical safeguards to protect the information we collect, and we work with reputable service providers who do the same. No method of transmitting or storing information online is completely secure, so we cannot guarantee absolute security.

11. Children's Privacy

Our website and services are intended for adults. We do not knowingly collect personal information from anyone under 13. If you believe a child has provided us with personal information, please contact us at info@partiesontheterrace.com and we will delete it.

12. Links to Other Websites

Our site may link to vendor websites, hotel partners, wedding directories, and social media. We are not responsible for the privacy practices of those sites. We encourage you to read their privacy policies before sharing information with them.

13. Changes to This Policy

We may update this policy from time to time. When we do, we will revise the "Last updated" date at the top of this page. Significant changes will be noted on this page.

14. Contact Us

Parties on the Terrace 4024 236th Ave NE Redmond, WA 98053 Email:
info@partiesontheterrace.com Phone: (425) 836-6806