

Privacy Policy

Effective Date: August 23, 2026

Modern Mindz Consulting Inc. ("Modern Mindz," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, store, and safeguard personal information through our website, forms, enrollment experiences, online purchases, communications, and related services.

1. Information We May Collect

We may collect information you provide directly to us, including:

- Name, email address, phone number, company or organization, and role/title
- Information submitted through enrollment, inquiry, group pricing, contact, or booking forms
- Program or service enrollment information, including preferred start dates and number of seats
- Transaction and billing-related information associated with purchases
- Communications, questions, requests, and support information
- Information necessary to provide access to programs, digital learning platforms, or related services

We may also collect limited technical information when you use our website, such as browser type, device information, IP address, referring pages, website interactions, cookies, and analytics information.

2. How We Use Personal Information

We may use personal information to:

- Respond to inquiries and requests
- Process enrollments, purchases, invoices, and group pricing requests
- Provide access to programs, learning experiences, platforms, and related services
- Communicate important information about an enrollment or purchase
- Provide customer and participant support
- Operate, maintain, and improve our website and services
- Maintain appropriate business and transaction records
- Protect the security and integrity of our website and services
- Meet applicable legal, regulatory, accounting, and business requirements

We do not sell personal information.

3. Service Providers and Strategic Partners

Modern Mindz may use trusted third-party technology and service providers to operate our business, website, communications, payment processing, customer relationship management, digital learning experiences, and related services.

Information may be shared with these providers only where reasonably necessary to deliver or support the requested service, enrollment, or transaction.

Some service providers may process or store information outside your province, territory, or country. Personal information processed in another jurisdiction may be subject to the laws of that jurisdiction.

4. Payments

Online payments may be processed through third-party payment providers. Modern Mindz does not intend to directly store complete payment-card information submitted through secure third-party payment processing systems.

The payment provider's own privacy and security terms may also apply.

5. Cookies and Analytics

Our website may use cookies, analytics tools, and similar technologies to support website functionality, understand usage, improve the user experience, and measure website performance.

Where required, users may be provided with choices regarding non-essential cookies or similar technologies.

6. Information Retention and Security

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected and to meet applicable legal, contractual, accounting, and business requirements.

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information. However, no electronic system or method of transmission can be guaranteed to be completely secure.

7. Your Privacy Rights

Depending on where you live, you may have rights regarding your personal information, including the ability to request access to or correction of certain information and, where applicable, request deletion or withdrawal of consent.

Requests are subject to applicable legal requirements and permitted exceptions.

8. Communications

If you receive optional marketing communications from Modern Mindz, you may unsubscribe using the method provided in the communication.

Service-related communications necessary to administer an enrollment, purchase, account, or requested service may still be sent where appropriate.

9. Changes to This Policy

We may update this Privacy Policy periodically to reflect changes in our practices, services, technology, or legal requirements. The current version will be published on our website with its effective date.

10. Contact Us

Questions or requests regarding this Privacy Policy or Modern Mindz privacy practices may be directed to:

Modern Mindz Consulting Inc.

Email: info@modernmindz.ca

Website: modernmindz.ca