

Our Concord



Choose Grace

In moments of uncertainty, assume the best in others. Approach questions or concerns with a mindset of curiosity and kindness.



Go To The Source

Speak with the person involved when concerns arise. Encourage others to do the same by guiding conversations back to the source.



Lead With Gratitude

Make it a habit to share specific and positive feedback regularly. Build trust and reinforce strong culture by highlighting what is working well.



Be Accountable

Own your contribution to both successes and failures. Share bad news early and often. Reinforce with positivity.