



TERMS AND CONDITIONS

Restore Your Freedom, LLC

Effective Date: August 31, 2026

Welcome to Restore Your Freedom, LLC ("Restore Your Freedom," "we," "us," or "our"). We look forward to guiding, coaching, educating, and supporting you as you pursue your personal wellness goals. These Terms and Conditions govern your access to and use of our website, forms, assessments, coaching services, programs, communications, digital content, and other services offered by Restore Your Freedom.

1. Acceptance of Terms

By accessing our website, completing an assessment or form, scheduling an appointment, purchasing a product or paid program, creating an account, or otherwise using our services, you acknowledge that you have read, understood, and agree to these Terms and Conditions and our Privacy Policy.

If you do not agree with these Terms and Conditions, you should not use our services. Where an online form or purchase includes a checkbox stating that you agree to our Terms and Conditions and Privacy Policy, checking that box constitutes your electronic acceptance of these Terms.

2. Description of Services

Restore Your Freedom provides wellness education, nutritional education, lifestyle and weight-management support, customer coaching, product education, assessments, and optional paid weight-loss programs. Services may include:

- Wellness assessments and educational recommendations
- Wellness and lifestyle coaching
- Weight-management programs and coaching
- Education regarding nutritional products
- Goal setting and accountability
- Appointment and consultation services
- Educational materials, videos, emails, and digital resources
- Information concerning optional independent business or coaching opportunities

General wellness coaching provided in connection with nutritional products is offered without a separate coaching fee. Charges apply only to purchased products and specifically designated paid programs, including applicable weight-loss programs. Services and program offerings may be changed, updated, suspended, or discontinued from time to time.

3. Wellness and Medical Disclaimer

Restore Your Freedom and its wellness coaches are not acting as physicians or other licensed medical professionals unless an individual specifically identifies separate professional credentials.

Our services are intended for general wellness, nutrition education, lifestyle support, and coaching purposes only. Information provided by Restore Your Freedom is not intended to diagnose, treat, cure, or prevent any disease or medical condition and should not be considered a substitute for medical diagnosis, treatment, or advice from a qualified healthcare professional.

Nutritional products and wellness programs may affect individuals differently. Individual experiences and results vary. If you have questions regarding a medical condition, medications, pregnancy, allergies, dietary restrictions, or whether a nutritional or weight-management program is appropriate for you, you are responsible for seeking appropriate medical guidance. You should never disregard professional medical advice or delay seeking medical care because of information obtained through Restore Your Freedom.

4. Individual Results

Testimonials, success stories, weight-loss results, wellness experiences, or other examples appearing on our website, social media, presentations, videos, emails, or other materials represent the experiences of particular individuals. Individual results will vary.

No specific health, wellness, weight-loss, financial, or business result is promised or guaranteed. Results may depend on many factors, including personal circumstances, consistency, adherence to a program, lifestyle, starting condition, individual effort, and other factors outside our control.

5. Products and Purchases

Certain nutritional or wellness products discussed through Restore Your Freedom may be manufactured, supplied, fulfilled, or warranted by third-party companies. Product descriptions, ingredients, pricing, shipping policies, warranties, return policies, and guarantees may therefore be subject to the policies of the applicable manufacturer, supplier, payment processor, or fulfillment company.

When products or services are purchased directly through Restore Your Freedom, the pricing and terms disclosed at the time of purchase will apply. You agree to provide current, complete, and accurate purchasing and account information for purchases made through our services.

6. Refunds, Returns, and Cancellations

Certain nutritional products offered through Restore Your Freedom are backed by a 30-day, 100% money-back guarantee, subject to the applicable manufacturer's return policy, eligibility requirements, and procedures.

The guarantee is intended to provide customers with confidence in their purchase and does not alter any requirements established by the product manufacturer regarding returns or refunds.

Restore Your Freedom does not charge a separate fee for general wellness coaching associated with the use of our nutritional products. Fees may apply to product purchases and to designated weight-

loss programs or other specifically identified paid programs. Any applicable program fees, product pricing, refund terms, or cancellation terms will be clearly disclosed before purchase.

7. Recurring Orders and Automatic Shipments

Customers may choose recurring-order or automatic-shipment options for standard product orders where available. Participation is completely optional.

Any applicable pricing, shipment frequency, and recurring billing terms will be clearly disclosed before enrollment.

Customers enrolled in recurring orders may cancel at any time without hassle.

Cancellation will apply to future orders that have not already been processed or shipped.

Special bulk-purchase, membership, or discount programs may be subject to separate terms that will be provided and explained before enrollment.

8. User Accounts

You may create a basic account or provide contact information to access certain features of our services. There is no fee to establish or maintain a basic Restore Your Freedom account.

You are responsible for providing accurate information and for maintaining the confidentiality of any username or password associated with your account. If you become aware of unauthorized activity involving your account, please contact us promptly.

9. SMS and Text Message Terms

If you separately consent to receive text messages from Restore Your Freedom, we may send SMS or MMS messages relating to appointments, requested information, coaching communications, program updates, customer support, product information, and, where you have expressly agreed, promotional messages.

Marketing Consent: Providing a telephone number alone does not automatically constitute consent to receive marketing text messages. Marketing messages will be sent only where the appropriate consent has been obtained.

Opt-Out: You may stop receiving text messages at any time by replying STOP. After opting out of marketing messages, you may still receive communications necessary to complete transactions or respond to requests you initiated where permitted by law.

Help: Reply HELP for assistance or contact Restore Your Freedom at 680-290-3412 or Kim@RestoreYourFreedom.com.

Message Frequency: Message frequency varies.

Charges: Message and data rates may apply depending upon your wireless provider and service plan. Wireless carriers are not responsible for delayed or undelivered messages.

Consent to receive marketing text messages is not a condition of purchasing any product or service.

10. Email Communications

If you provide your email address, Restore Your Freedom may use it to provide information you have requested, appointment information, customer support, wellness education, product information, and occasional updates.

Customers may also receive a monthly wellness email from Kim containing educational information, product-use tips, wellness encouragement, customer stories, and updates from Restore Your Freedom.

You may unsubscribe from promotional or educational emails at any time by using the unsubscribe link included in the email. You may still receive transactional or customer-service communications when necessary in connection with a purchase, appointment, or request you initiated.

11. User Conduct

You agree that you will not use our website, programs, products, content, or services:

- For any unlawful or fraudulent purpose
- To harass, abuse, threaten, defame, or harm another person
- To provide false or misleading information
- To interfere with or disrupt our website or services
- To attempt unauthorized access to accounts, systems, or data
- To transmit viruses, malware, or other harmful code
- To collect or track another person's personal information without authorization
- To spam, phish, scrape, crawl, or otherwise misuse our website
- To copy or commercially exploit our materials without written permission
- To infringe our intellectual-property rights or those of another party

We reserve the right to restrict or terminate access to our services when these Terms are violated.

12. Intellectual Property

Unless otherwise stated, original website content, written materials, graphics, program materials, coaching materials, branding, logos, images, videos, and other original content created by Restore Your Freedom, LLC are owned by Restore Your Freedom, LLC or used with authorization from their respective owners.

Third-party trademarks, product names, copyrighted materials, and logos remain the property of their respective owners. You may use materials provided to you for your personal, noncommercial use unless we expressly provide written authorization for another use. You may not reproduce, distribute, sell, modify, publish, or commercially exploit our protected materials without prior written permission.

13. Business Opportunity and Income Disclaimer

Restore Your Freedom may provide information regarding an optional independent coaching, referral, sales, or business opportunity. Participation in any such opportunity is voluntary.

We do not guarantee any level of income, earnings, profit, business success, or financial result. Any examples of earnings or business experiences are illustrative only and should not be interpreted as promises or guarantees of what another participant will earn.

Business results depend upon individual effort, skill, experience, consistency, market conditions, expenses, customer activity, and many other factors. Individuals considering a business opportunity are responsible for evaluating whether it is appropriate for their circumstances.

14. Third-Party Services and Links

Our website or communications may contain links to third-party websites, scheduling systems, payment processors, manufacturers, social-media platforms, or other services. These third parties operate independently from Restore Your Freedom.

We are not responsible for the availability, content, security, privacy practices, policies, or performance of third-party websites or services. Your use of a third-party platform may also be governed by that third party's own terms and privacy policies.

15. Disclaimer of Warranties

To the extent permitted by applicable law, our website, educational information, coaching materials, and services are provided on an "as is" and "as available" basis.

Restore Your Freedom does not warrant that the website or services will always be uninterrupted, error-free, completely secure, or suitable for every person's particular goals or circumstances. Nothing in these Terms excludes warranties or consumer rights that cannot legally be excluded under applicable law.

16. Limitation of Liability

To the fullest extent permitted by applicable law, Restore Your Freedom, LLC and its owners, officers, employees, independent coaches, contractors, representatives, and agents will not be liable for indirect, incidental, special, exemplary, or consequential damages arising from the use of or inability to use our website, programs, materials, products, or services.

Nothing in these Terms is intended to waive or limit liability that cannot legally be waived or limited under New York or other applicable law.

17. Indemnification

To the extent permitted by applicable law, you agree to indemnify and hold harmless Restore Your Freedom, LLC and its owners, officers, employees, independent contractors, coaches, representatives, and agents from claims, liabilities, damages, losses, or reasonable expenses arising from your unlawful misuse of our website or services, your violation of these Terms, or your infringement of another person's rights.

18. Privacy

Your privacy is important to us. Our collection and use of personal information is governed by our separate Privacy Policy, which is incorporated into these Terms by reference.

We endeavor to use personal information only for legitimate business purposes and in accordance with applicable privacy and consumer-protection laws.

19. Minors

Our services are intended for adults. Individuals under 18 should use our services, purchase products, or participate in programs only with the involvement and permission of a parent or legal guardian where applicable. We do not knowingly solicit personal information from children in violation of applicable law.

20. Governing Law

These Terms and Conditions and any dispute concerning these Terms will be governed by and construed in accordance with the laws of the State of New York, without regard to its conflict-of-law principles, except where federal law or another applicable law controls.

Nothing in this provision is intended to deprive a consumer of any non-waivable rights or protections available under applicable law.

21. Severability

If any part of these Terms is found to be invalid or unenforceable under applicable law, that portion will be limited or removed only to the extent necessary. The remaining portions of these Terms will continue to remain in effect.

22. No Waiver

Our failure to enforce any provision of these Terms does not constitute a waiver of that provision or our right to enforce it later.

23. Changes to These Terms

We may revise these Terms and Conditions periodically to reflect changes in our services, business practices, or applicable laws. When material changes are made, we will update the Effective Date shown at the top of this document and provide additional notice where required by law.

Your continued use of our services following an update constitutes acceptance of the revised Terms where permitted by law.

24. Contact Information

Questions regarding these Terms and Conditions may be directed to:

Restore Your Freedom, LLC

New York, United States

Support Phone: 680-290-3412

Email: Kim@RestoreYourFreedom.com

Website: RestoreYourFreedom.com