

## HarvestChampion.com, LLC

### Service Disclosures

*This addendum summarizes the key terms of your agreement with Harvest Champion ("we," "us") for our software platform (app.harvestchampion.com) and marketing services. It is meant to be read alongside, and does not replace, the full Terms & Conditions and Privacy Policy posted at harvestchampion.com, which govern in the event of any conflict.*

#### 1. Scope of Services

Services include the Harvest Champion software platform (lead generation, follow-up automation, reputation/review management, and website hosting) and/or marketing services as outlined in your specific proposal, quote, or order form. Any work outside that scope is billed separately and agreed to in writing (email is sufficient) before work begins.

#### 2. Term & Termination

- This service is offered month-to-month unless otherwise agreed in writing.
- You may cancel anytime inside app.harvestchampion.com or by emailing team@harvestchampion.com.
- No long-term contract or early-termination penalty applies unless a separate written agreement says otherwise. Service will cancel the month following any cancellation, no proration; 30 days required to close account.

#### 3. What Happens to Your Website/Assets After Cancellation

- You may keep your website by receiving an HTML file export, or by paying \$11/month to keep just the website live on our hosting, which you may transfer to your own hosting at any time.
- Upon cancellation, all "smart site" features (SMS, email automations, alerts, webchat, and similar tools) are disconnected. The static site itself is unaffected by this. You can export contacts and limited data as well.

#### 4. Turnaround Time

The start date for services depends on when you return requested assets, logins, and business information, submit your initial payment, and we're able to coordinate calendars. We start immediately upon payment and estimate setup takes 2-4 weeks from that point to get your technology system setup, core assets developed, after which we begin executing ongoing marketing services.

#### 5. Customer Responsibilities

Timely delivery of the items within your responsibility. Delays in providing assets, access, or approvals will extend the turnaround time and may delay results.

#### 6. Fees & Payment

Fees, billing frequency, and payment method are set out in your proposal or order form. Payment is due as stated there; services may be paused for accounts past due.

#### 7. Our Guarantee

We stand behind our work unconditionally. If you are ever not satisfied, let us know and we'll do whatever we can to make it right. Period. We request that you give us 72 hours to correct any issue before initiating any cancellation.

#### 8. No Guarantee of Specific Results

We guarantee our effort and responsiveness as described above. Because business and marketing results depend on many factors outside our control (market conditions, your industry, product, your team's follow-through, etc.), we cannot guarantee results, as results will vary based on individual efforts and external factors. We make no promises or guarantees regarding your success, amount of leads, sales volume, or income.

#### 9. Insurance & Liability

Harvest Champion carries business insurance. Our liability for any claim related to these services is limited to the fees you paid us in the preceding month, except where limitation of liability is not permitted by law.

#### 10. Confidentiality & Data Use

Any business, customer, or login information you share with us is used only to perform the services and is not sold to third parties. Full details are in our Privacy Policy at harvestchampion.com.

#### 11. Governing Terms

This addendum works together with, and is subject to, the complete Terms & Conditions and Privacy Policy at harvestchampion.com. Questions any time: [team@harvestchampion.com](mailto:team@harvestchampion.com). These Terms of Service are governed by the laws of the State of Georgia, and any legal actions or disputes arising from your use of our services shall be resolved exclusively within the state or federal courts located in Georgia.

#### 12. Acknowledgement

By enrolling in this service, by making payment, you acknowledge you have read and agree to this addendum and the full Terms & Conditions and Privacy Policy at harvestchampion.com.