

HOPWOODS REPAIRS

Website Terms of Use

These Website Terms of Use (Terms) govern your access to and use of hopwoodsrepairs.com.au (the Website), which is owned and operated by Hopwoods Repairs Pty Ltd (ACN 642 580 774), as trustee for the A & P Hopwood Family Trust, trading as Hopwoods Repairs (ABN 82 663 753 716, “Hopwoods Repairs”, “we”, “us” or “our”).

By accessing or using the Website, you agree to these Terms. If you do not agree, please do not use the Website.

These Terms relate only to your use of the Website itself. They are separate from, and do not affect, the Terms & Conditions that apply once you engage us to provide appliance repair or related services (Domestic, Commercial or Seal-a-Fridge Gippsland, as applicable), which are set out on our Terms & Conditions page and form the agreement for those Services.

1. Information on this Website

The Website provides general information about Hopwoods Repairs and our services, indicative pricing and call-out charges, and a booking enquiry facility. Content on the Website is provided in good faith for general informational purposes only.

Pricing, service-area and call-out information shown on the Website (including through any town or zone selector) is an estimate only, may vary, and does not form a binding quote until confirmed by us. We may update or correct Website content at any time without notice.

2. Acceptable use

You agree not to use the Website:

- in any way that breaches any applicable law or regulation;
- to transmit or upload any virus, malware or other harmful code;
- to attempt to gain unauthorised access to the Website, our systems or any related account; or
- to scrape, copy or reproduce Website content for commercial purposes without our written consent.

3. Intellectual property

Unless otherwise indicated, all content on the Website — including text, logos, images and design — is owned by or licensed to Hopwoods Repairs and is protected by Australian copyright and other intellectual property laws. You may view and print pages of the Website for your own personal, non-commercial use, but must not otherwise reproduce, republish or distribute that content without our prior written consent.

4. Third-party links and services

The Website may contain links to third-party websites or embed third-party tools, such as our online booking widget (currently provided by ServiceM8) or our social media pages. We do not control, and are not responsible for, the content, availability or practices of these third-party sites or services. Your use of them is subject to their own terms and privacy policies.

5. No warranties

To the extent permitted by law, the Website and its content are provided “as is” without warranties of any kind, whether express or implied, including as to accuracy, completeness, availability or fitness for a particular purpose. Nothing in these Terms excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law.

6. Limitation of liability

To the extent permitted by law, Hopwoods Repairs is not liable for any loss or damage arising from your access to or use of, or inability to access or use, the Website, including any reliance placed on Website content, or any interruption, error or unavailability of the Website. This clause does not limit our liability under the Terms & Conditions applicable to Services we actually provide to you.

7. Privacy

Our collection and handling of personal information through the Website is described in our Privacy Policy, which forms part of these Terms.

8. Changes to these Terms

We may update these Terms from time to time. The current version will always be available on the Website. Continued use of the Website after any update means you accept the revised Terms.

9. Governing law

These Terms are governed by the laws of Victoria, Australia, and each party submits to the non-exclusive jurisdiction of the courts of Victoria.

10. Contact us

If you have any questions about these Terms, please contact us:

Hopwoods Repairs Pty Ltd: trading as Hopwoods Repairs

Address: 4 Sanders St, Korumburra VIC 3950

Phone: (03) 5655 2354

Email: service@hopwoodsrepairs.com.au