Terms & Conditions

Last Updated: October 30, 2026

These Terms & Conditions ("Terms") apply to your use of the Work Excellence website and your registration for events, workshops, training programs, and other services offered by Work Excellence. By using our website or registering for or purchasing an event or service, you agree to these Terms.

1. Website Use

The Work Excellence website and its content are provided for lawful personal and business use. You may not misuse the website, interfere with its operation or security, attempt unauthorized access, or use its content in violation of applicable law.

2. Intellectual Property

Unless otherwise stated, Work Excellence owns or licenses the content and materials provided through our website, events, workshops, training programs, and services, including our frameworks, methods, processes, templates, presentations, graphics, and training materials.

Participation in an event, workshop, training program, or other service does not transfer ownership of these materials. Materials may not be reproduced, published, distributed, sold, or used for competing commercial purposes without written permission from Work Excellence or the applicable rights holder.

3. Event Registration & Payment

Registration may be required for Work Excellence events, workshops, and training programs. If payment is required, registration is considered complete once payment has been successfully processed.

Event capacity may be limited, and registration may close once capacity is reached.

Prices are those displayed at the time of registration. Promotional or early-registration pricing may change on the dates communicated for a particular event.

4. Cancellations & Refunds

If you are unable to attend an event, you may cancel your registration and receive a refund of the registration fee by notifying Work Excellence at least seven (7) calendar days before the scheduled event date.

Cancellations received fewer than seven (7) calendar days before the event are non-refundable.

If Work Excellence cancels an event and does not provide a rescheduled date or reasonable alternative, registered attendees will receive a refund of registration fees paid directly to Work Excellence.

Registrations may be transferred to another person within your organization by contacting Work Excellence before the event.

5. Event Changes

Work Excellence may make reasonable changes to an event's schedule, agenda, presenters, format, location, or content when necessary.

If an event is postponed, rescheduled, or canceled, reasonable efforts will be made to notify registered attendees.

Unless otherwise required by law, Work Excellence is not responsible for travel, lodging, transportation, or other expenses incurred in connection with attending an event.

6. Educational & Business Information

Information provided through Work Excellence websites, events, workshops, training programs, coaching, and related materials is provided for educational and business purposes.

Results vary based on each participant's or organization's circumstances. Work Excellence does not guarantee specific financial, operational, organizational, technological, or performance results from the use of methods, recommendations, technology, information, or materials presented.

Participants and organizations remain responsible for their own business and technology decisions.

7. Photography & Recording

Work Excellence may photograph or record portions of its events, workshops, and training programs for educational, informational, or promotional purposes.

When applicable, attendees will be provided with appropriate notice regarding photography or recording and any available participation options.

8. Third-Party Services

Our website, events, and services may use or reference third-party websites, software, platforms, or services, including technology demonstrated or discussed during sessions.

These third parties operate under their own terms and privacy practices. Work Excellence is not responsible for the availability, content, security, or performance of third-party services except as required by law.

9. Privacy

The collection and use of personal information submitted through the Work Excellence website or registration process is governed by the Work Excellence Privacy Policy.

Please review the Privacy Policy for more information about how personal information is collected, used, and protected.

10. Limitation of Liability

To the fullest extent permitted by applicable law, Work Excellence, including its officers, employees, representatives, and affiliates, will not be liable for indirect, incidental, special, consequential, or punitive damages arising from participation in an event or program or use of information or materials provided during the event.

Nothing in these Terms limits liability that cannot legally be limited or excluded.

11. Changes to These Terms

We may update these Terms periodically. When changes are made, the “Last Updated” date at the top of this page will be revised.

12. Contact Us

Questions about these Terms & Conditions, including event registration, cancellations, and refunds, may be directed to:

Work Excellence
82 Plantation Pointe Road
Suite 277
Fairhope, AL 36532

info@workexcellence.com
(844) 448-0488