

2026 Workshop Program*

*This is a general guide and is subject to change. Last update 20 May 2026.

	Month	Topic	Activities
The Fundamentals	February	Introduction <ul style="list-style-type: none"> • Smartphone Basics • Understanding Data • Mobile Plan review 	<p>Smartphone basics:</p> <ul style="list-style-type: none"> - what is a smartphone and what we use them for - gestures to control your device - tapping, swiping, scrolling, zooming - Apple ID / Google Account <p>Fundamentals of mobile data, networks and usage:</p> <ul style="list-style-type: none"> - understanding data and how its measured - the difference between wifi and mobile data networks - connecting to wifi <p><i>Review your current mobile plan and usage to ensure you're getting the best value for your money!</i></p>
	March	Basic Settings to customise your device	<p>Settings and accessibility</p> <ul style="list-style-type: none"> - display, lock screen, phone security / PIN / Face ID. - call settings including adjusting call ring settings <p>Software updates</p>
	April	Connecting with Others	<p>Making calls (inc video calling)</p> <p>Managing contacts</p> <p>Messaging</p> <p>Email</p>

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Essential Daily Skills	May	Introduction to Apps	What is an app? Finding and installing new apps - Google Play Store / App Store Organising and managing apps on your device App subscriptions and where to find them
	June	Camera, Photos & Managing Storage	How the phone camera works, camera storage and sharing How to manage files, apps and storage - inc cloud storage
	July	Maps, Navigation and Travel Apps	The use of GPS for finding locations Find my phone / location apps Using Travel apps e.g. opal cards, transport NSW
Advanced Skills	August	Passwords & Security	Understanding passwords and online safety basics. Passwords vs Passkeys. Password Managers and how they work.
	September	Scams	Commons scams and how to identify them How to protect yourself Resources available to help e.g. scamwatch.gov.au What to do to report a scam
	October	Social Media & Entertainment	Overview of social platforms like Facebook, instagram. Popular streaming services for entertainment.
19 - 25 October - GET ONLINE WEEK			
Advanced skills (cont)	November	Health Apps	Health related apps - hot doc, health record, medicare (within MyGov) Using your calendar for appointments Popular Apps to track your health goals Setting emergency contacts