Before your work-injury visit

A few details help us understand your injury, your work and the next step in your care.

What to bring

Claim basics, if you have them: Claim number, employer details and managed care organization (MCO) contact. The MCO handles treatment requests and medical bills in a state-fund claim.

Your injury and job details: When and how it happened, your symptoms and job tasks - lifting, reaching, standing, driving or other duties.

Records you already have: Prior visit summaries, imaging reports and current work-status or restriction information. Call if you are unsure what to bring.

Medicines and questions: Your current medicine information and questions about care, availability, coverage or documentation.

No claim number yet? Call us about the next step. For a self-insured claim, ask your employer's workers' compensation administrator about the process.

Five forms you may hear about

FROI	Starts the claim review by reporting the injury and initial care.
C-23	Requests a change of your main treating provider. You sign your part; the MCO records the change.
C-9	Your provider requests treatment or review of an additional condition, with supporting medical information.
MEDCO-14	Your clinician reports work ability, supported restrictions and return-to-work information.
C-84	You request temporary-total compensation. Clinical work-ability information supports the review.

A booking arranges a visit. It does not file a claim, transfer your treating-provider role, approve treatment or guarantee benefit payment.

Official BWC forms and guidance: FROI | C-23 | C-9 | MEDCO-14 | C-84

Visit preparation | Care and work restrictions | Pay while off work

Bring records to your visit. Do not send medical, wage, banking or other sensitive records through website chat.

Call 330-664-1670

3562 Ridge Park Dr., Suite D-1, Fairlawn, OH 44333

Book a BWC consultation

ohioworkcare.com/consult

Source-checked October 9, 2026 against the linked Ohio BWC guidance. General information; the responsible claim team makes claim and benefit decisions.

For an emergency, call 911. This resource and website booking are not emergency services.