



Ava

Start Up Guide

Protect and monitor the
things you love

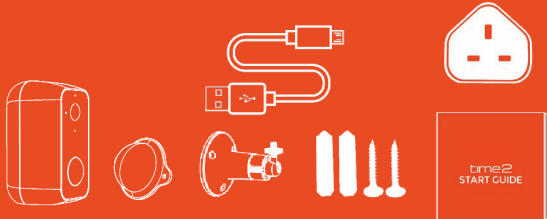
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Struggling to read?

View this start up guide online at
time2technology.com/manuals

What's in the box



- Ava Battery Camera
- Power Adapter
- Micro USB Cable
- Wall Mounting Bracket

- Magnetic Wall Mount
- Wall Mounting Kit
- Quick Start Guide

Be ready

You will need your WiFi router password. Write it down below so its handy when you need it!

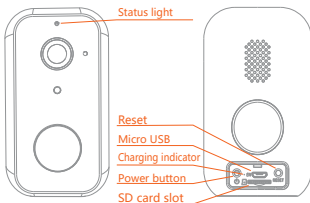
Get Started

Please complete set up before mounting the camera.

Connect Ava to the mains using the power adapter and USB cable provided. The charging indicator will turn red. Once Ava is fully charged, the indicator will turn blue - allow at least 10 hours to fully charge the camera.

Then hold down the power button for 10 seconds until Ava turns on, the LED status light on the front of Ava will begin flashing red ready to connect.

Please note: To preserve battery life, Ava will go into sleep mode if there has been a period of inactivity - simply press the power button again to turn back on.



What do the flashing lights mean?



Solid Red
Starting up



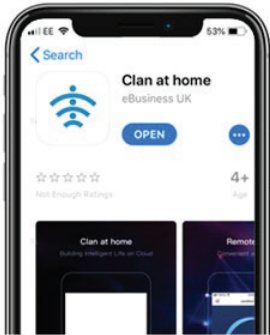
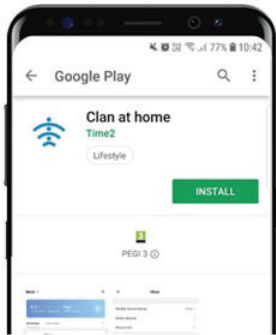
Flashing Red
Ready to connect



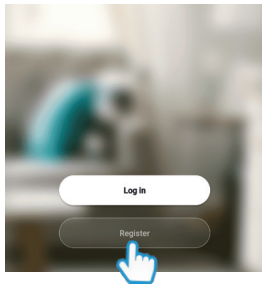
Solid Blue
Connected

Download App

Download the "Clan at home" app from the iOS App Store or Google Play Store

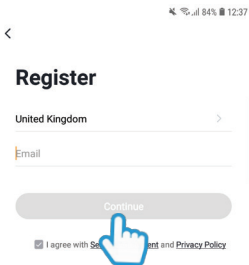


Register



Step 1

Open the app then press
Register



Step 2

Enter your email address

Register



Verification Code

Verification code has been sent to: 0123456789 , Resend
(52s)

Step 3

Enter the verification code
sent via email



Set Password



Password must contain 6-20 letters and numbers

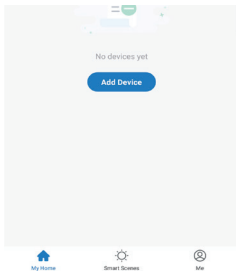
Done



Step 4

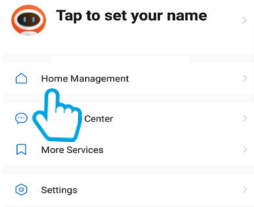
Create your password to login

Add a Home



Step 1

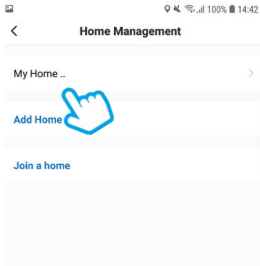
Click Me in the bottom right hand corner



Step 2

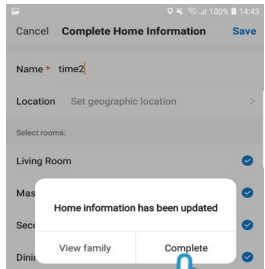
Select Home Management

Add a Home



Step 3

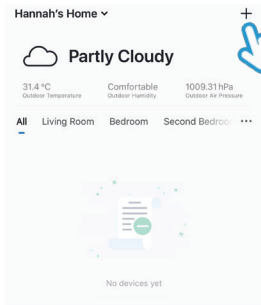
Select My Home. Enter a name for your home and a location. Click Save



Step 4

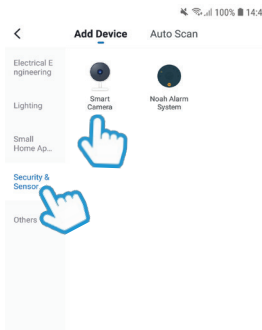
Select Complete and your home will be created

Add Ava



Step 1

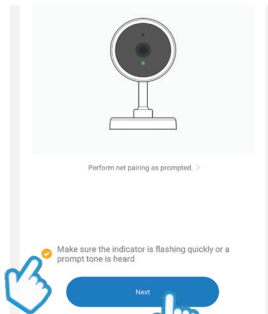
In My Home, click the (+) icon in the top right-hand corner of the screen



Step 2

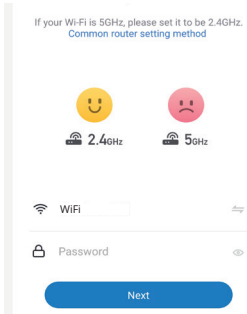
Select Security and Sensors down the left hand side and click Smart Camera

Add Ava



Step 3

Make sure the camera is flashing red (if it is not flashing, see the reset instructions on page 26). Tick the check box and then press "Next"



Step 4

Enter your WiFi router password. Then press Next

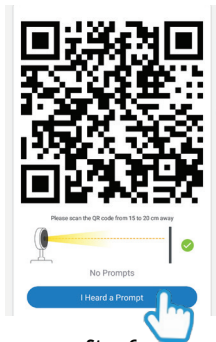
Add Ava



Step 5

Remove the plastic film from the camera lens

Hold your phone up to Ava

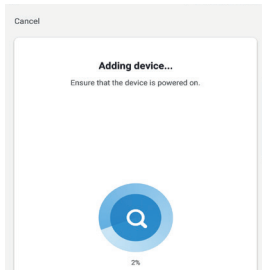


Step 6

If you heard Ava chime, press
"I heard a prompt"

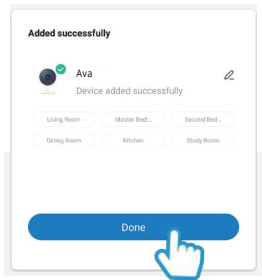
If you don't hear the chime,
reposition Ava in front of the phone

Add Ava



Step 7

Ava will then establish a connection to Clan



Step 8

Once connected you can change Ava's name and select the room it's in

Press "Done"

Live View



*** Settings

HD Select the video quality

See battery level

See full screen

Save screenshot to phone

See recorded footage on SD Card

See screenshots of live view

Change theme from light to dark

Turn the speaker on or off

Zoom function

Speak into the camera

Record footage on to phone

Turn the infrared night vision on or off

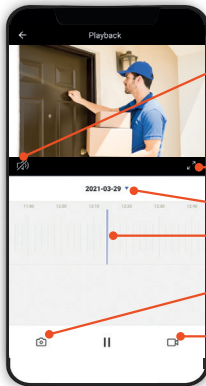
Turn on to get instant alerts to your phone when there is movement

See recorded footage on the cloud

More features

Playback

Ava automatically records when movement has been detected, so you don't need to remember to press record. You can access the recordings from the "Playback" section in the Clan at Home App.



Hear sound recorded on footage

Full screen

Choose the date

Slide to select the time you want to view. Pinch & zoom the timeline for a more accurate navigation

Save a screenshot on to your phone

Record footage on to your phone

Add SD Card

If you would like Ava to record, you will be required to insert a Micro SD Card. Ava will support any sized Micro SD Card up to 128GB

Step 1

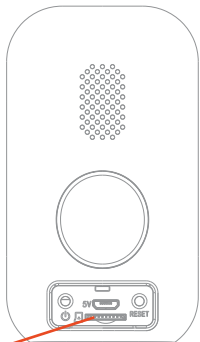
Turn off power to Ava

Step 2

Find the Micro SD Card slot on the back of Ava and insert the card into the slot far enough for it to click into place.

Step 3

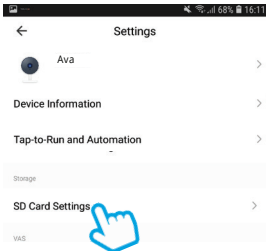
Turn the power to Ava back on



**Micro SD
Card Slot**

Format SD Card

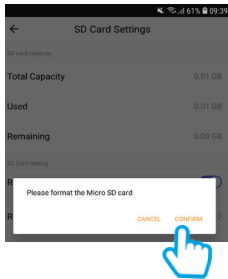
Before Ava can start recording, you will have to format the Micro SD Card.



Step 1

Select your camera and click on the pencil icon in the top right.

Select SD Card Settings.



Step 2

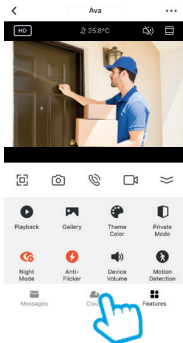
Click Format SD Card and press confirm. Ava will begin to format the Micro SD Card.

Please note: it will take a couple of minutes to format the card

Cloud Storage (single Camera)

Alternatively, Ava can record directly on to the cloud.

The cloud storage option allows the camera to record when it detects movement. You can also choose to store the recorded footage for 7, 14 or even 30 days.



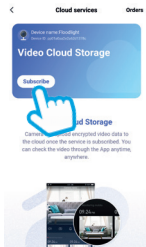
Step 1

Click on Cloud storage



Step 2

Press Purchase Service



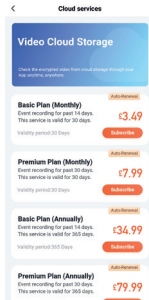
Secured storage

Even if your camera is stolen or destroyed, you can still check the video from the cloud.



Step 3

Click on Subscribe



Step 4

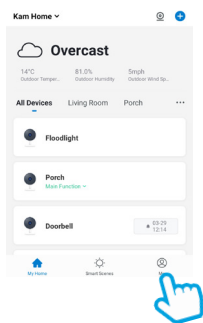
Choose which service would best suit your needs.

Click Purchase.

You will be directed to the payment page.

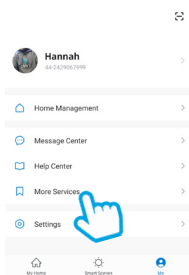
Cloud Storage (Multiple)

Clan also offers cloud storage packages for customers who own multiple cameras. This feature allows all the cameras to record to the cloud whenever movement has been detected without having to pay for each camera individually.



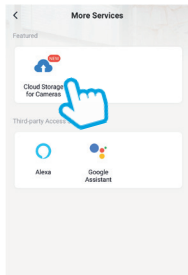
Step 1

Click "Me"



Step 2

Click "More Services"



Step 3

Click "Cloud Storage
for cameras"

Service package

Video Cloud Storage

Check the encrypted video from cloud storage through your App anytime, anywhere.

Subscribe

Devices that support service package



Floodlight



Porch



Doorbell

Step 4

Click 'Subscribe'



Cloud services

Video Cloud Storage

Check the encrypted video from cloud storage through your App anytime, anywhere.

Monthly 7days recording

3 cameras supported *Up to 10GB of cloud storage

£4.99

Validity period: One Month

Purchase

Monthly 30days recording

5 cameras supported *Up to 40GB of cloud storage

£9.99

Validity period: One Month

Purchase

Annually 7days recording

3 cameras supported *Up to 10GB of cloud storage

£49.00

Validity period: One Year

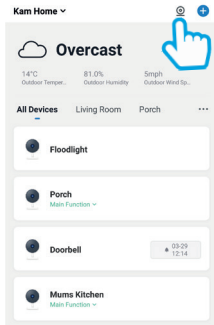
Purchase

Step 5

Choose which service would best suit your needs.

Click Purchase.

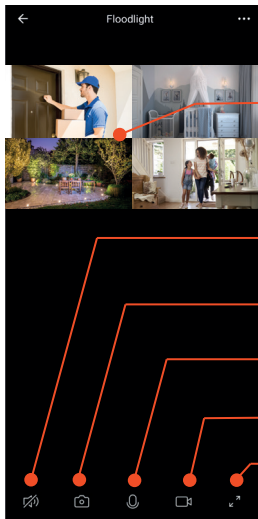
Multi Camera View



Step 1

Click on the camera in the top right hand corner.

Multi Camera View



Click on a screen to be able to control it

Hear what's happening around your camera.

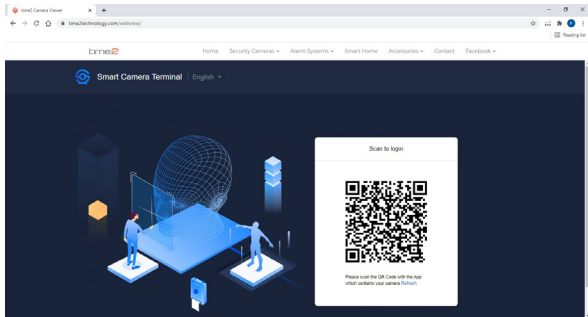
Save a screenshot on your smartphone memory.

Select to speak into your camera.

Record live footage onto your smartphone memory.

Full screen

Web View

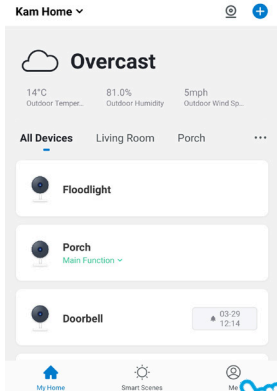


Step 1

Go to **<https://www.time2technology.com/webview/>** on your computer.

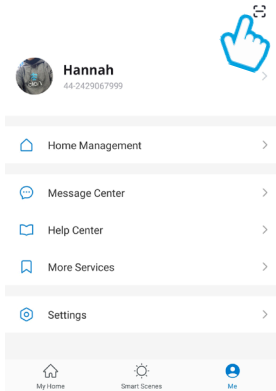
Please note: the web view is only supported on Google Chrome

Web View



Step 2

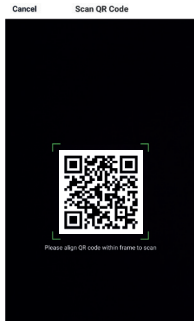
Click "Me" on the bottom right hand corner



Step 3

Click on the square on the top right hand corner.

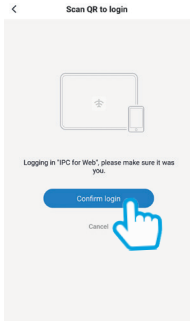
Web View



Step 4

Using your phone
scan the QR code.

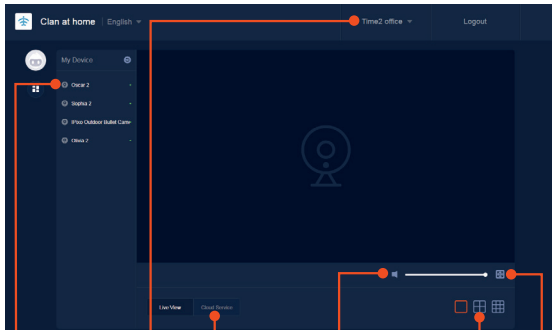
Ensure the QR code is
within the green square.



Step 5

Click Confirm Login.

Web View



1. Select Home

2. Select Camera

3 View Footage saved on Cloud

4. Volume Control

5. Multi Camera View

6. Full Screen

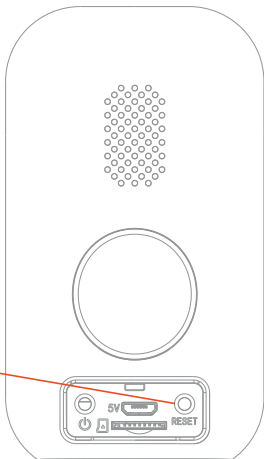
Reset

If you are having trouble connecting to Ava you may need to do a reset.

How to reset Ava

Hold down the reset button on the back of the camera for up to 15 seconds until the camera chimes and the LED is flashing red

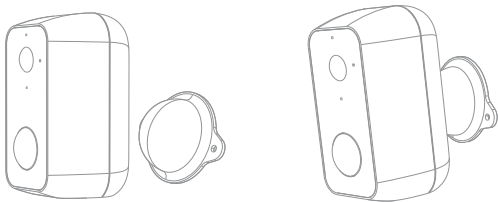
Reset Button



Installation:

Using Magnetic Wall Mount

Ava is supplied with two wall mounting options.



Easy Mounting using magnetic wall mount

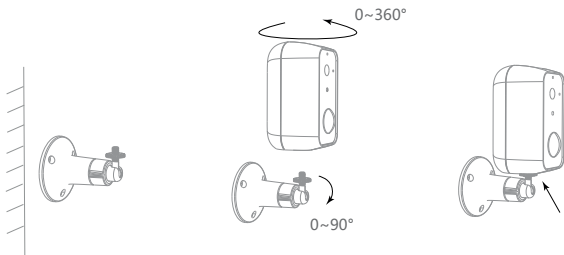
Use the provided wall screws to mount the bracket onto the wall.

The camera attaches on to the wall mount magnetically.

Installation:

Using Screw Wall Mount

Ava is supplied with two wall mounting options.



Easy Mounting using wall mounting bracket

Use the provided wall screws to mount the bracket onto the wall.

Then screw the camera on to the bracket and adjust the camera angle according to your requirements.

Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

www.facebook.com/groups/partoftheclan

Need further Help?

Contact our Customer Support team on Social Media



facebook.com/time2HQ



m.me/time2HQ



[@time2HQ](https://twitter.com/time2HQ)

or visit our support page

time2technology.com/support