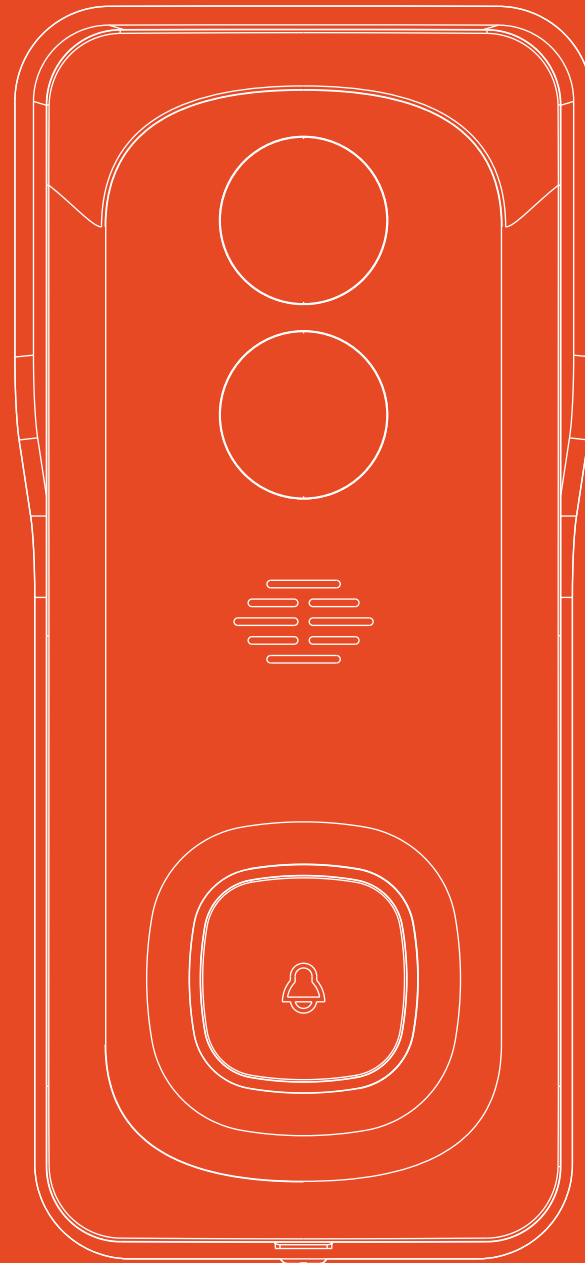


Bella

Wireless Video Doorbell User Manual

Protect and monitor the things you
love and value



Contents

2	What you'll need	12	Cloud storage recordings
3	Let's get started	13	Managing your Clan home
4	Installation	14	Add a family member
6	Wiring an existing doorbell	15	Share Bella
7	Live view	17	Multi camera view
8	Motion alerts	18	Web view
9	Recording	21	Adding the indoor chime
10	Cloud storage	22	Safety Information

This user manual has all the information you need to make the most out of your Bella Wireless Video Doorbell. Please keep this manual for future reference and ensure you have read all safety instructions carefully before use. The manual is subject to change without notice. The updates will be added into the new version of the manual.

What you'll need

This is what you will need to set up your Bella Video Doorbell



WiFi Broadband

A working internet connection on a 2.4Ghz frequency channel



Clan at Home account

Download the CLan at Home app and register



Drill Bit

To install on surfaces such as brick or concrete



Wall Plugs (provided)

Required to install on to surfaces such as brick or concrete



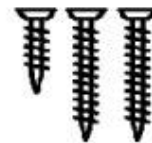
Compatible Device

An Apple or Android Smartphone



Phillips Bit

A power drill with Phillips driver bit



Screws (provided)

To mount the doorbell on to the wall

Let's get started

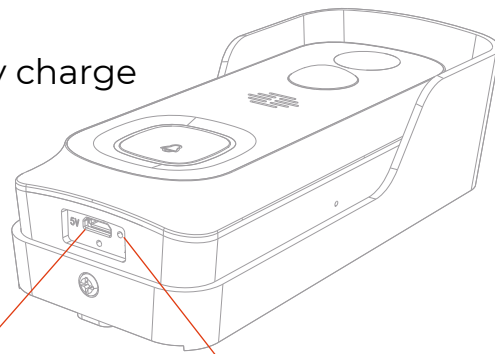
Please complete set up before mounting the doorbell.

Turn on the power switch located at the back of the doorbell.

Then connect to the mains using the USB cable provided.

Allow at least 10 hours to fully charge the doorbell.

The red LED will come on once plugged in and Bella will chime before it is ready to connect.



Micro USB Port

Charging Indicator

What do the flashing lights mean?



Solid Red
Starting up



Flashing Red
Ready to connect



Solid Blue
Connected

Add Bella to the Clan at Home App

If you're setting Bella up for the first time, you will need to:

1. Download the Clan at Home app from the Google Play Store or Apple App Store
2. Open the app and "register" to create an account
3. Create a Home
4. Add Bella

If you already have a Clan at Home account, simply press the "+" icon on the top right corner and follow the on-screen steps.

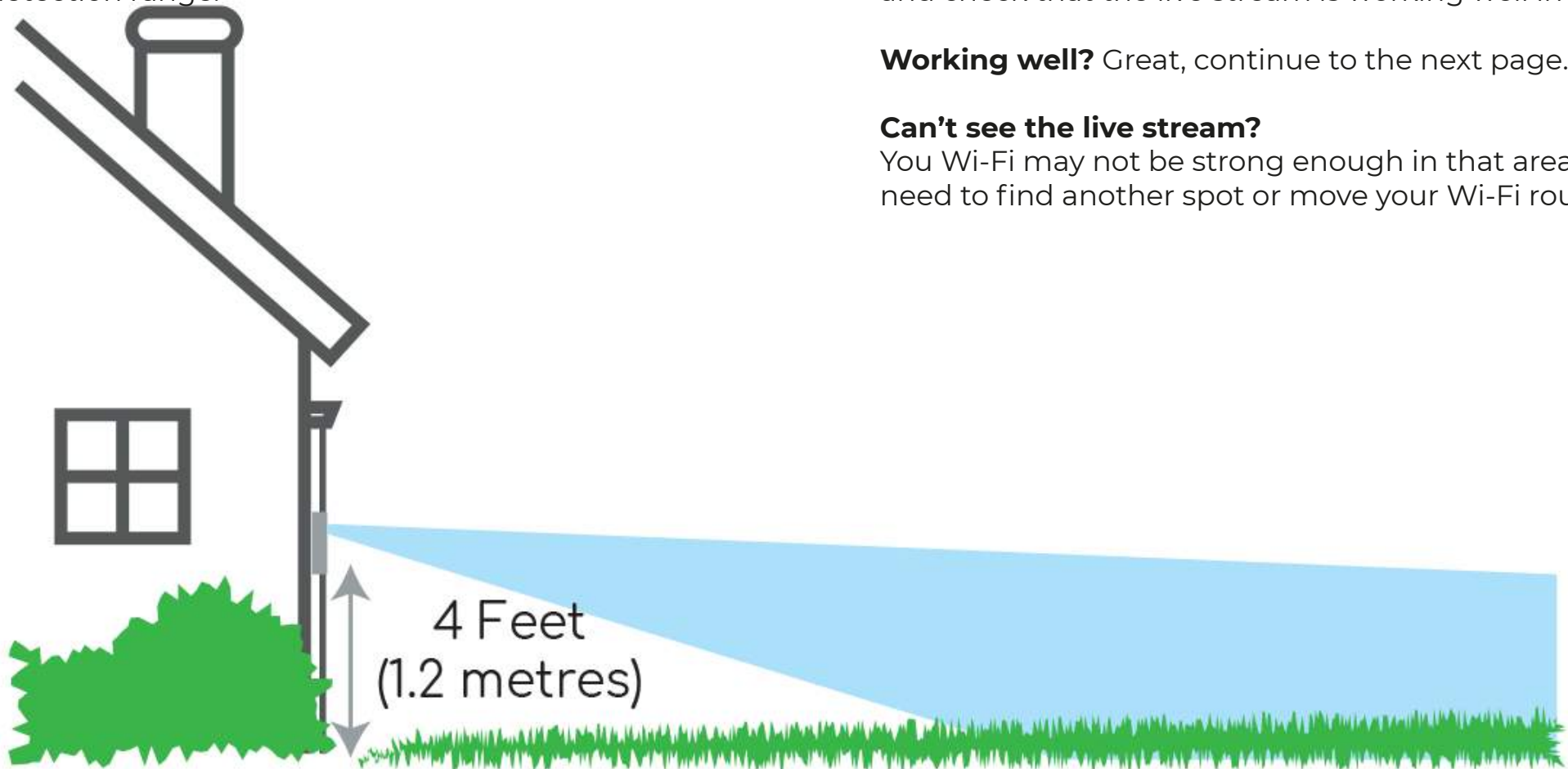
You will be asked to enter your Wi-Fi router password and use Bella to scan the QR code created on your smartphone, then Bella will connect to your Wi-Fi network.

If you need help with this, please refer to the Quick Start Guide included with Bella or found on our online support section.

Installation

We recommend that you install Bella around 4 feet from the ground.

This is the ideal height for Bella's field of view and motion detection range.



Before mounting Bella, we suggest that you test the Wi-Fi strength in the area that you'd like to place it.

Hold Bella in the position that you would like to mount it and check that the live stream is working well in the app.

Working well? Great, continue to the next page.

Can't see the live stream?

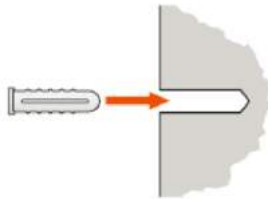
You Wi-Fi may not be strong enough in that area, you may need to find another spot or move your Wi-Fi router closer.

Installation



Step 1

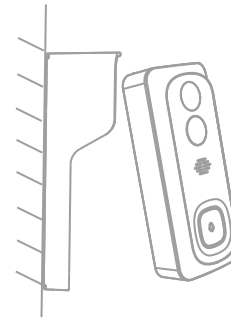
Mark screw holes where you would like to install the mounting bracket



Step 2

Drill pilot holes.

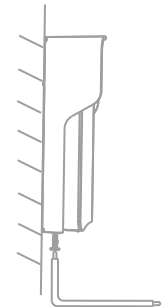
Use the included wall plugs if you're drilling into stone or hard material



Step 3

Install the mounting bracket on to the wall using the provided screws.

To attach Bella, simply slot it in to the bracket and click into place



Step 4

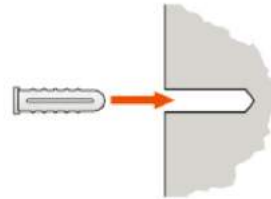
Finally, use the provided security screw to secure Bella on to the mounting bracket

Wiring an existing doorbell



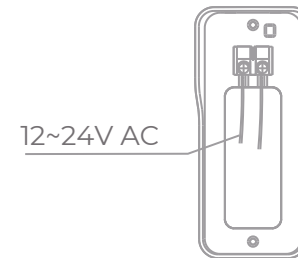
Step 1

Mark screw holes where you would like to install the mounting bracket



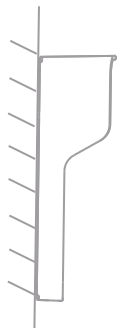
Step 2

Drill pilot holes.
Use the included wall plugs if you're drilling into stone or hard material



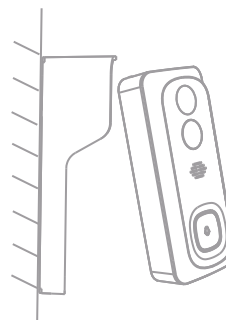
Step 3

Connect the wires coming out of your wall to the screws on the back of the mounting bracket.
Either wire can connect to either screw



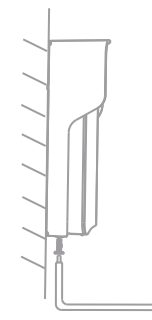
Step 4

Install the mounting bracket on to the wall using the provided screws.



Step 5

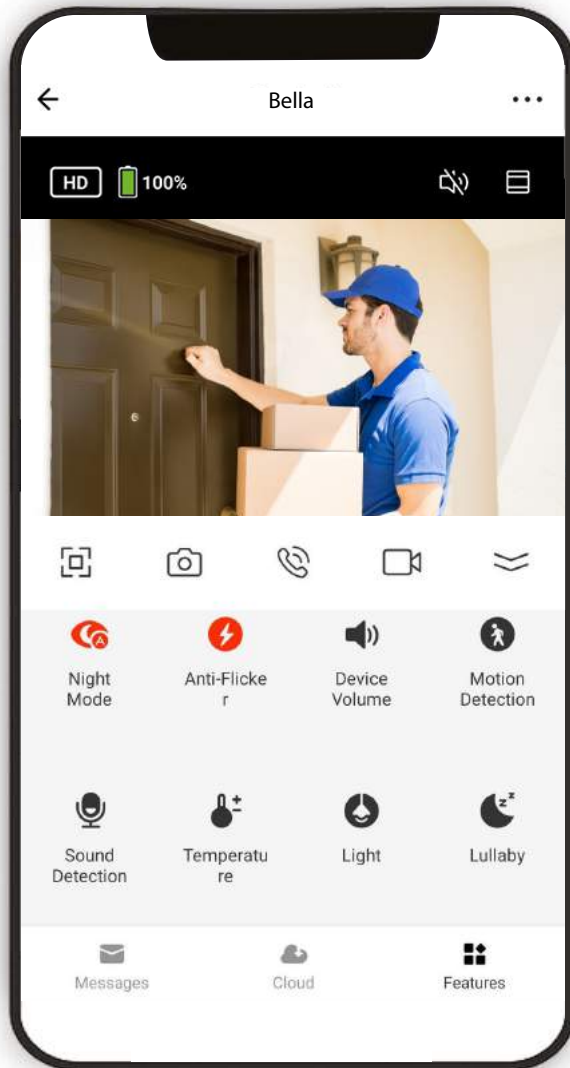
Then attach the doorbell by simply slotting it into the bracket and clicking into place



Step 5

Finally, use the provided security screw to secure the doorbell on to the mounting bracket

Live View



... Settings

HD Select the video quality

 See battery level

 See full screen

 Save screenshot to phone

 See recorded footage on SD Card

 See screenshots of live view

 Change theme from light to dark

 Turn the speaker on or off

 Zoom function

 Speak into the doorbell

 Record footage on to phone

 Turn the infrared night vision on or off

 Turn on to get instant alerts to your phone when there is movement

 See recorded footage on the cloud

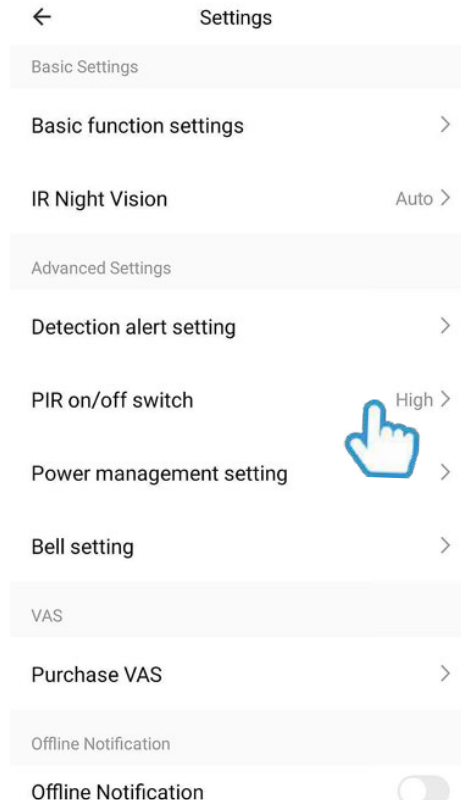
 More features

Motion Alerts



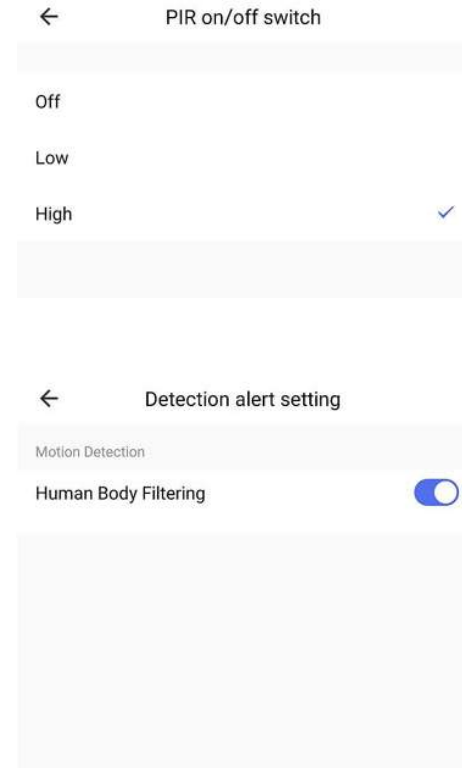
Step 1

Click the Settings icon to bring up the doorbell settings



Step 2

Select PIR on/off switch



Step 3

Choose the sensitivity. Selecting a sensitivity level minimises false alerts.

For even more accurate alerts, click Detection Alert Setting to turn on Human Body Filtering

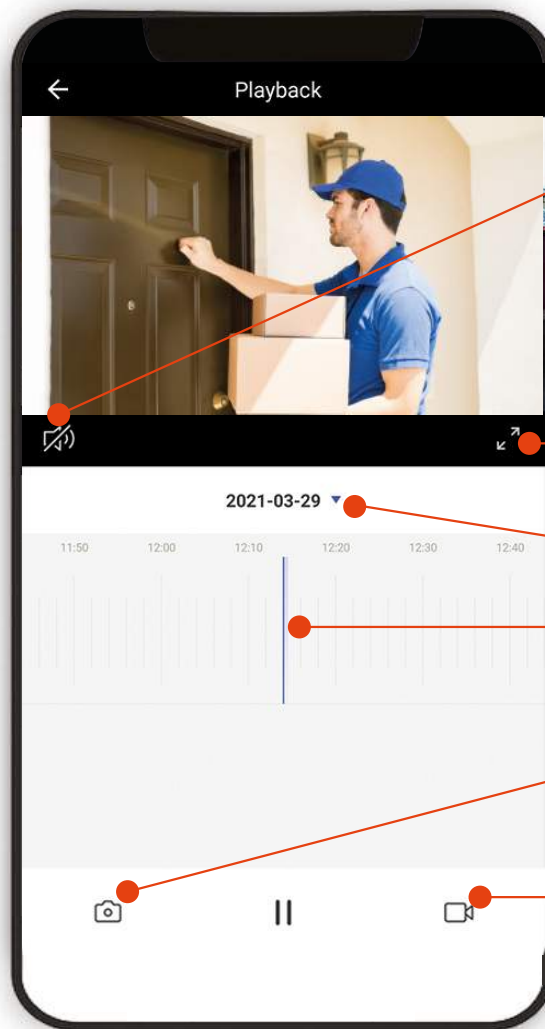
When movement is detected, Bella will send you alerts straight to your Smartphone or Tablet.

If your device is locked when Bella detects something, you will receive notifications on your home screen as long as you are signed in to the Clan at Home app



Recordings

Bella automatically records for you when the doorbell is pressed or when movement has been detected, so you don't need to remember to press record. You can access the recordings from the Clan at Home app.



Hear sound recorded on footage

Full screen

Choose the date

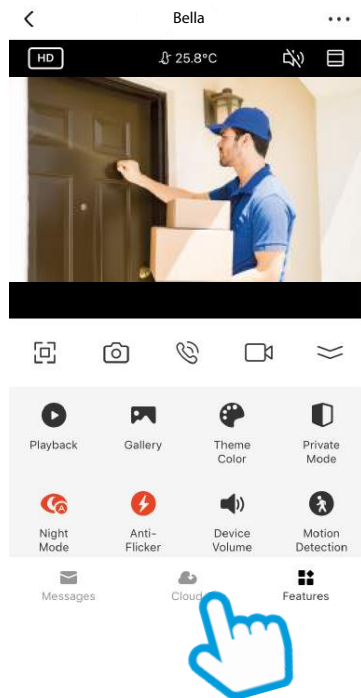
Slide to select the time you want to view. Pinch & zoom the timeline for a more accurate navigation

Save a screenshot on to your phone

Record footage on to your phone

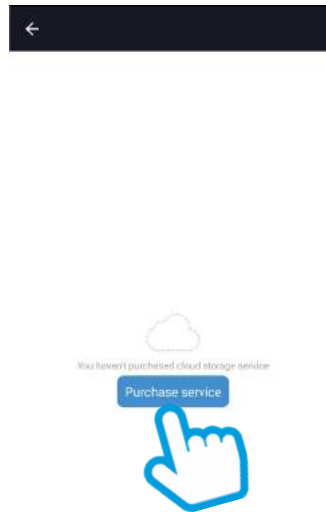
Cloud Storage for a single camera

Bella can record directly on to the cloud when the doorbell is pressed or when movement has been detected. You can choose to store the recorded footage for 7 days, 14 days or even 30 days.



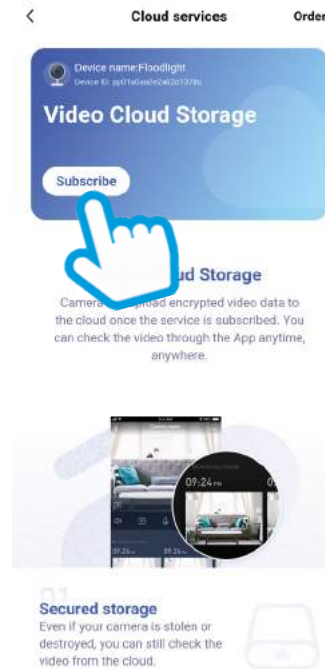
Step 1

Click on Cloud storage



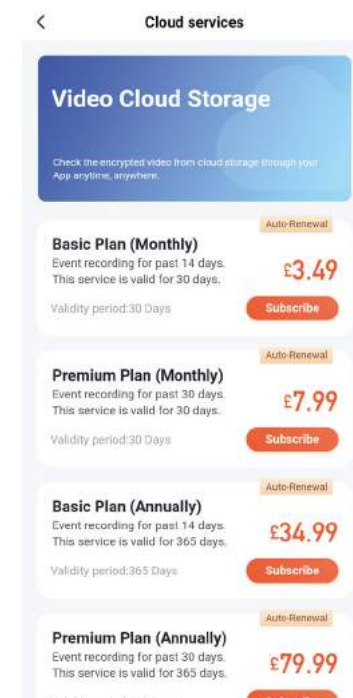
Step 2

Press Purchase Service



Step 3

Click on Subscribe



Step 4

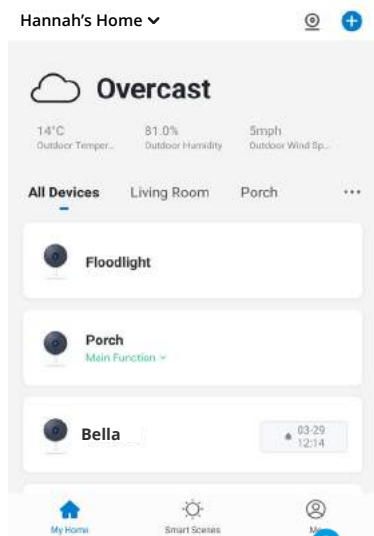
Choose which service would best suit your needs.

Click Purchase.

You will be directed to the payment page.

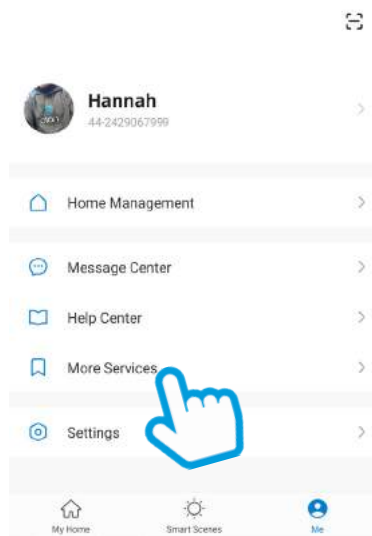
Cloud Storage for multiple cameras

Clan also offers cloud storage packages for customers who own multiple cameras. This feature allows all the cameras to record to the cloud whenever movement has been detected without having to pay for each camera individually.



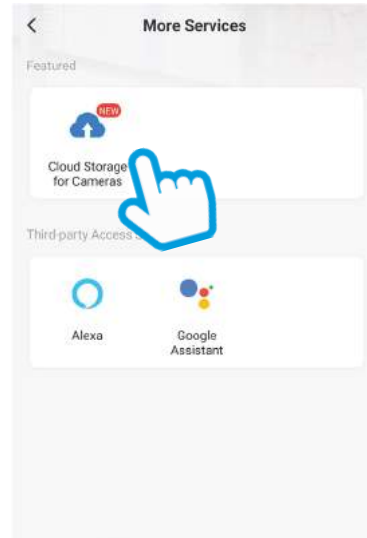
Step 1

Click "Me"



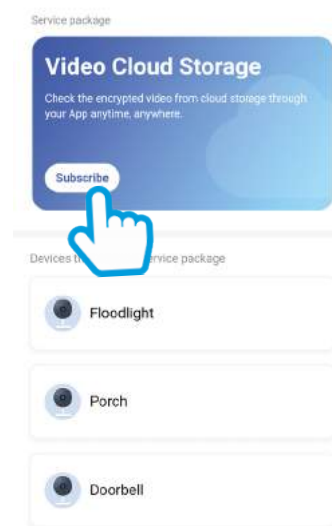
Step 2

Click "More Services"



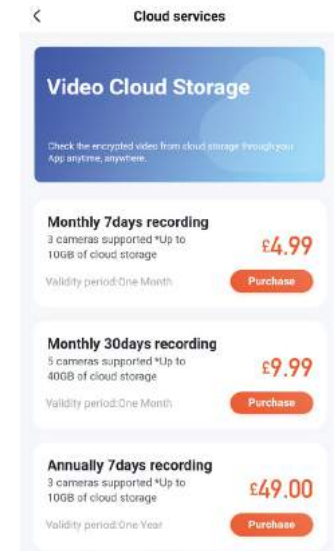
Step 3

Click "Cloud Storage for cameras"



Step 4

Click "Subscribe"



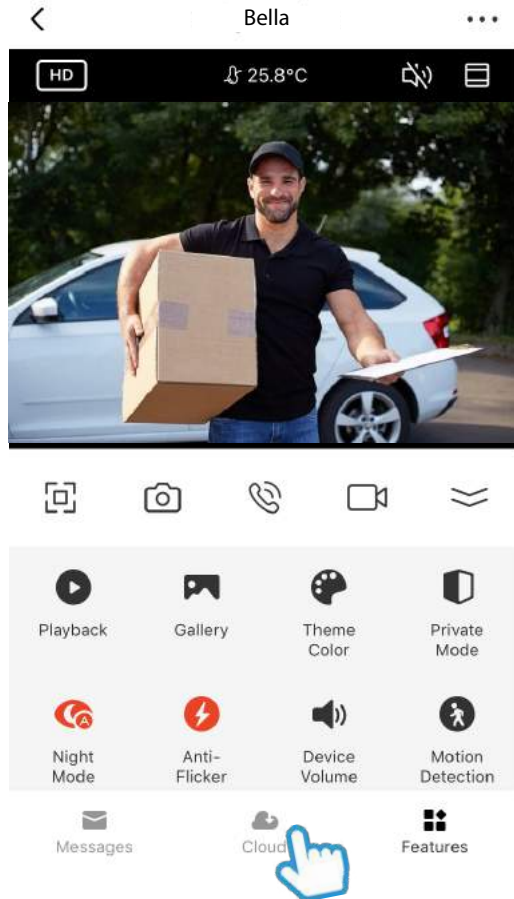
Step 5

Choose which service would best suit your needs.

Click Purchase.

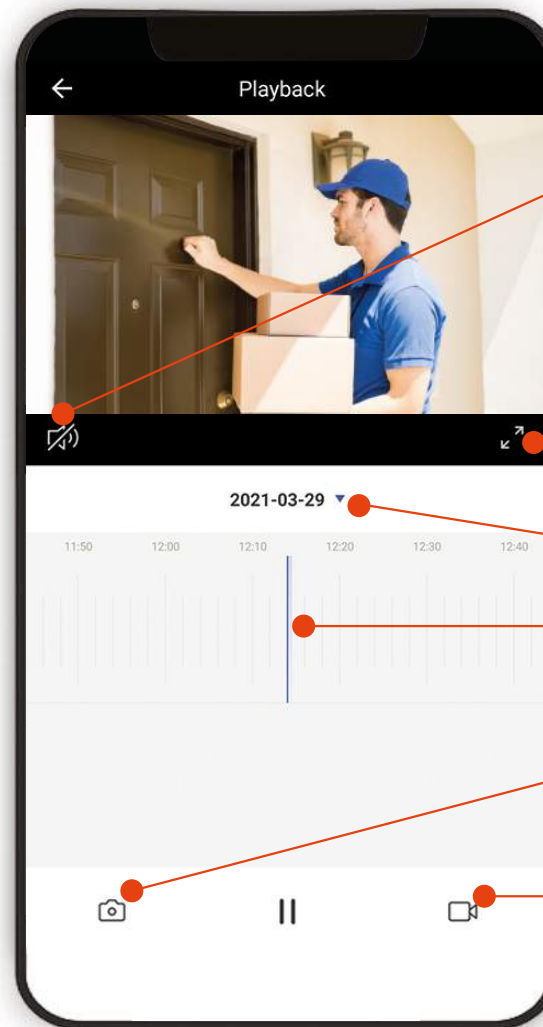
Cloud Storage Recordings

You can view cloud recordings directly from the app at any time.



Step 1

Click Cloud



Hear sound recorded on footage

Full screen

Choose the date

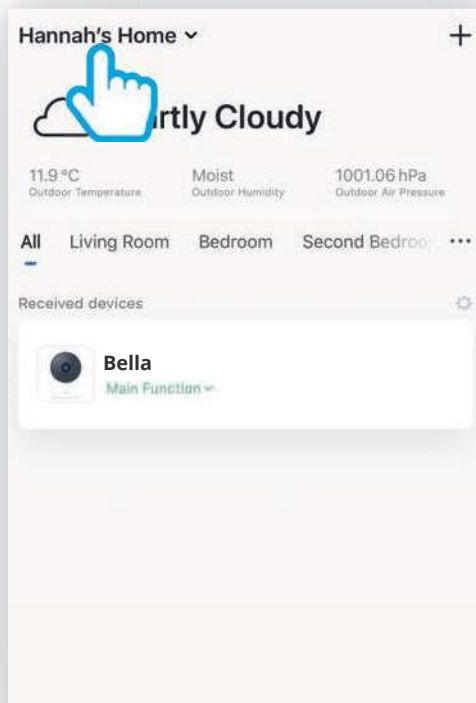
Slide to select the time you want to view

Save a screenshot on to your phone

Record footage on to your phone

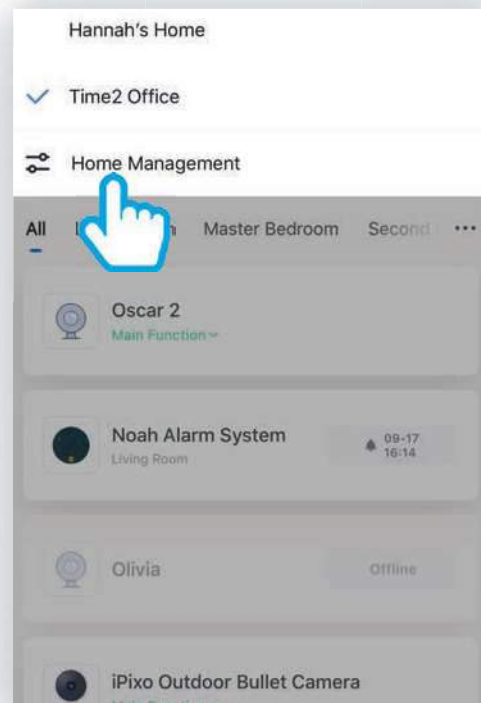
Managing your Clan home

To create a home or manage your home settings, see steps below:



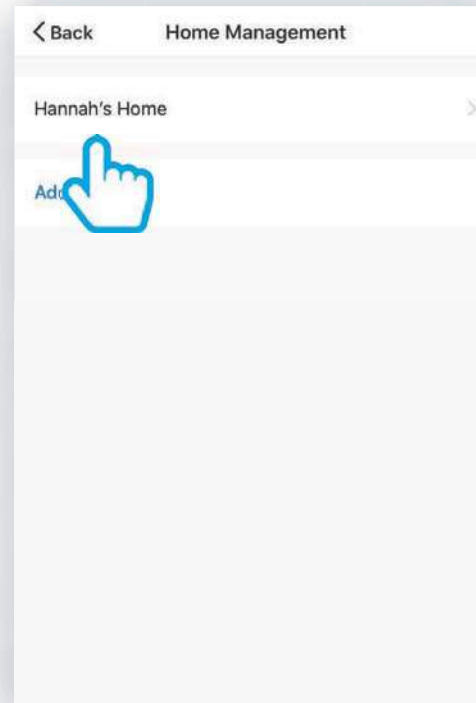
Step 1

Click on your Home name in the top left corner



Step 2

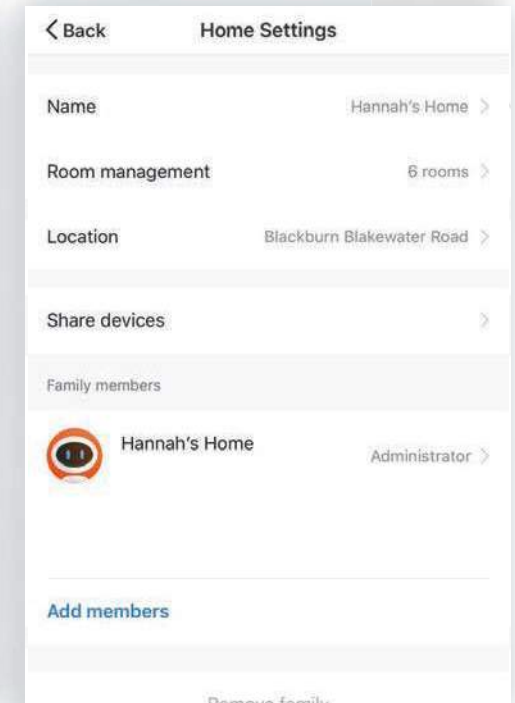
Select Home Management



Step 3

Click on your "Home"

You can also add a new Home from this page

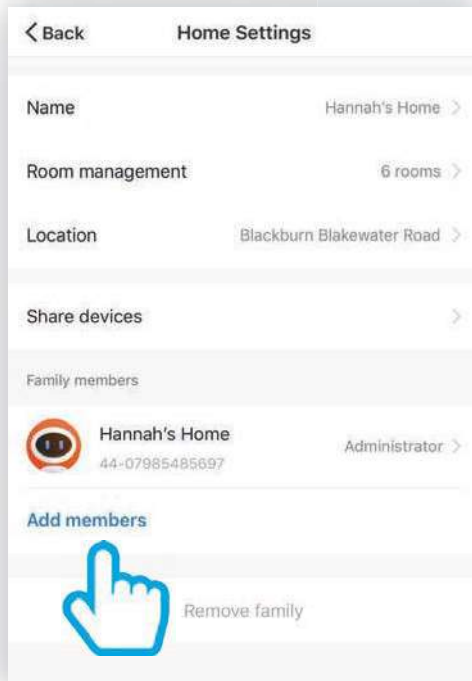


Step 4

Change settings, change location or add a family member

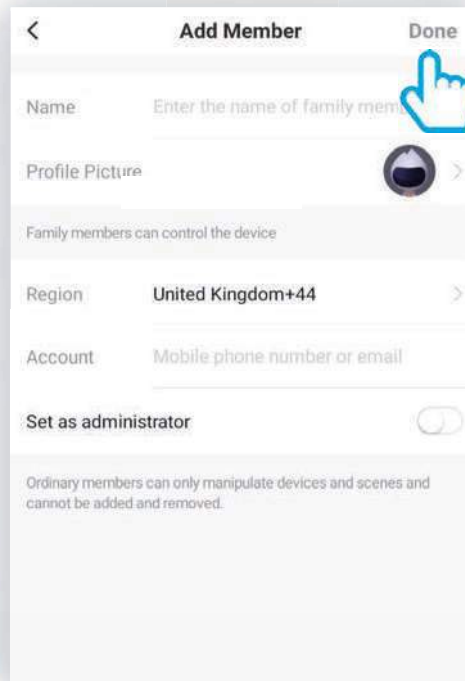
Add a Family Member

You are able to add Family Members to your home, this gives them access to all Clan devices in that home automatically so you don't have to share each device individually.



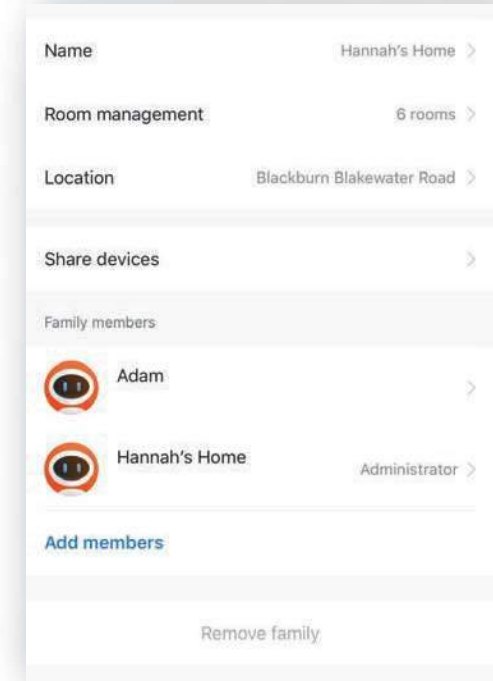
Step 1

Click Add members



Step 2

Fill in the members name and Clan at Home account details. Setting the member as an administrator gives them full access to device settings.



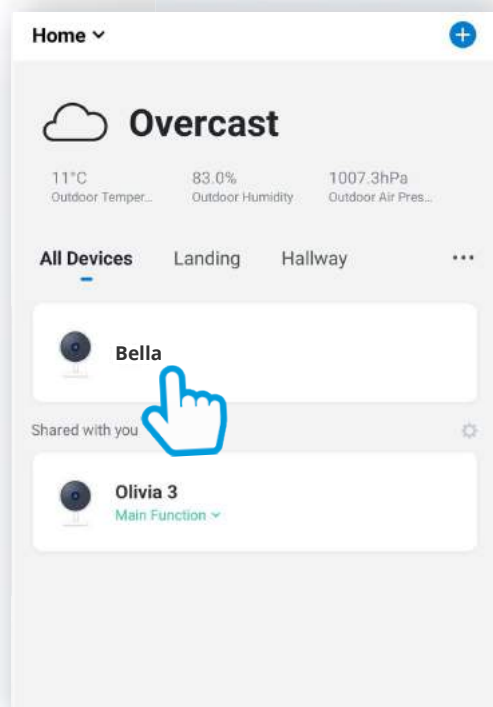
Step 3

The new family member will appear under the list of Family members

Share Bella

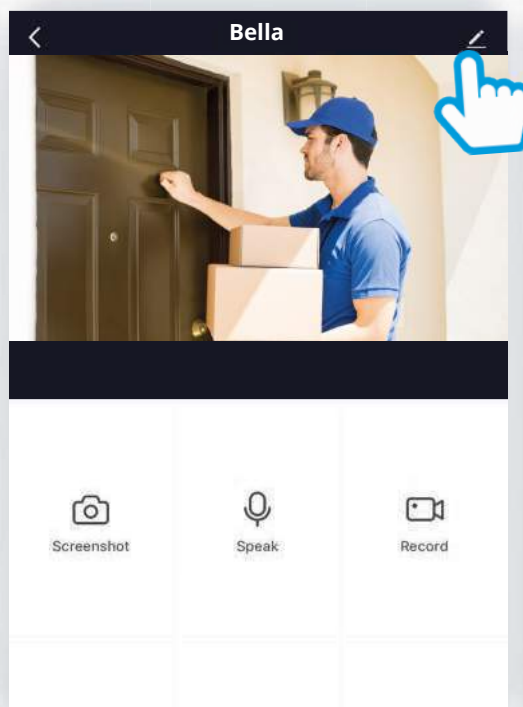
You are able to share Bella with family or friends so they can also have access to the doorbell - they must also have a registered Clan Account.

Sharing Bella will only give them access to the live-view, to give full access to Bella's settings, please see "Add a family member" on previous page.



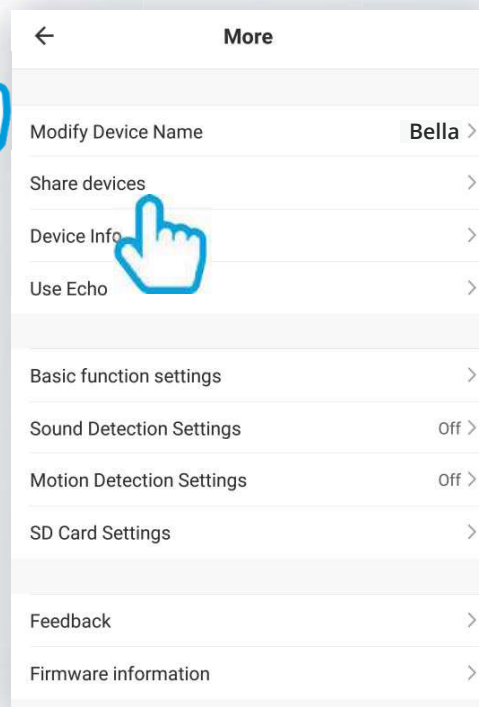
Step 1

Click on Bella



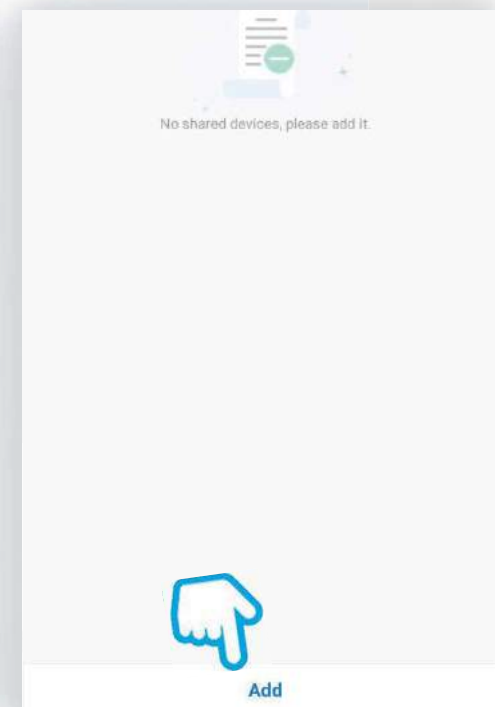
Step 2

Click on the settings icon to bring up the camera settings



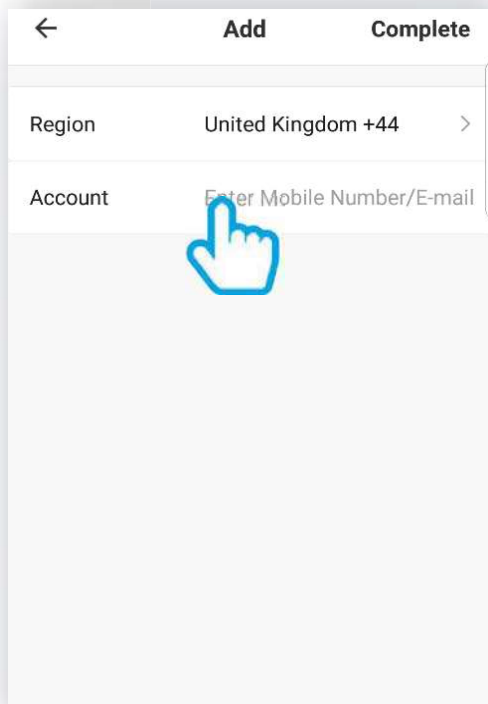
Step 3

Click share devices



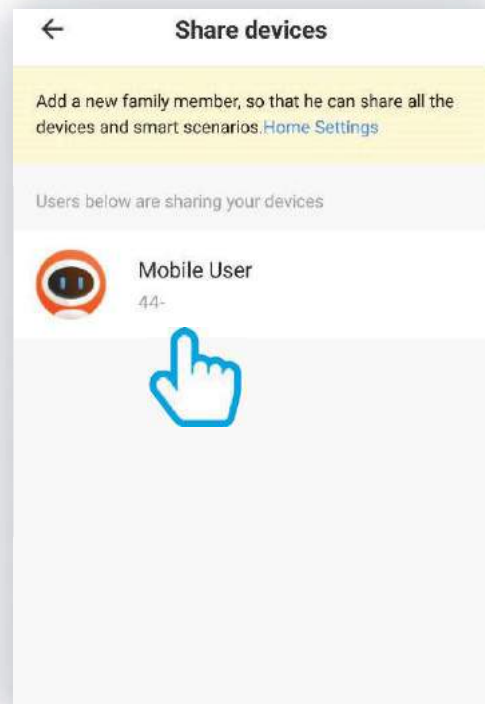
Step 4

Click Add



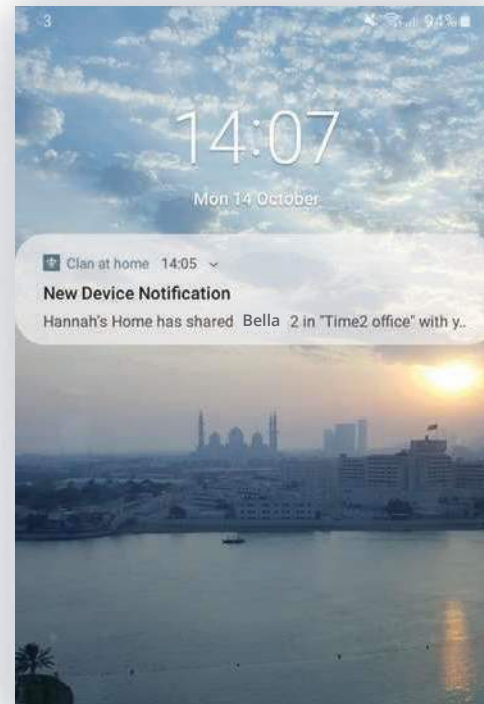
Step 5

Enter email address
used to create an account



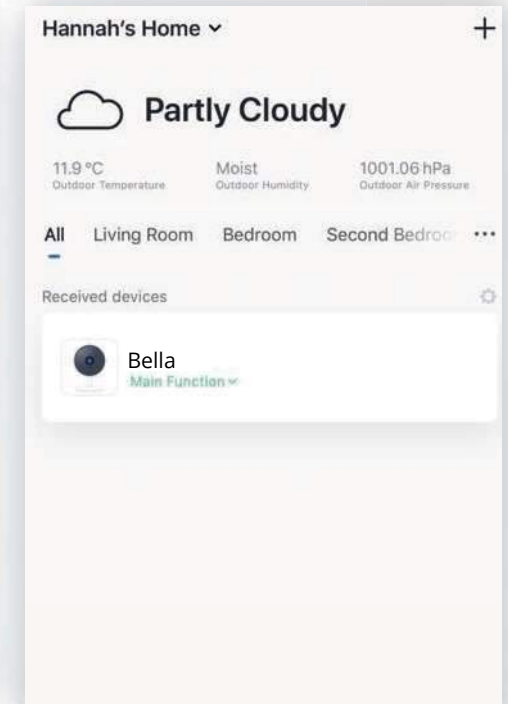
Step 6

It will now appear as a
Shared device



Step 7

A notification will be received
on the phone that Bella
has been shared to



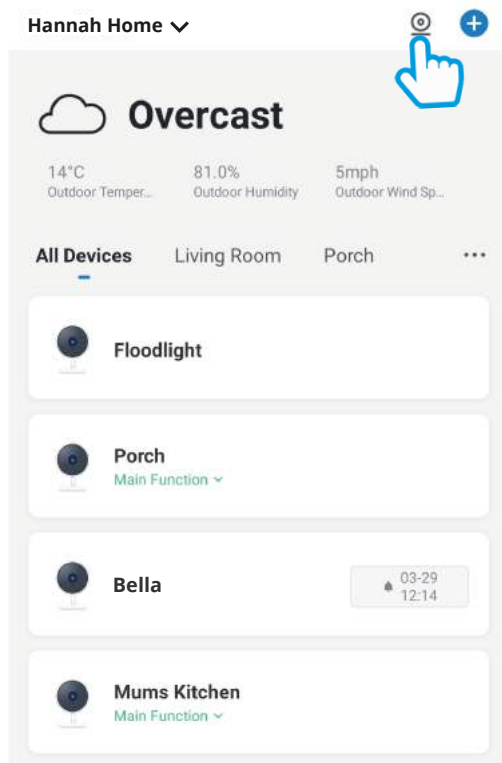
Step 8

Bella will now appear under
received devices

Click complete to share Bella

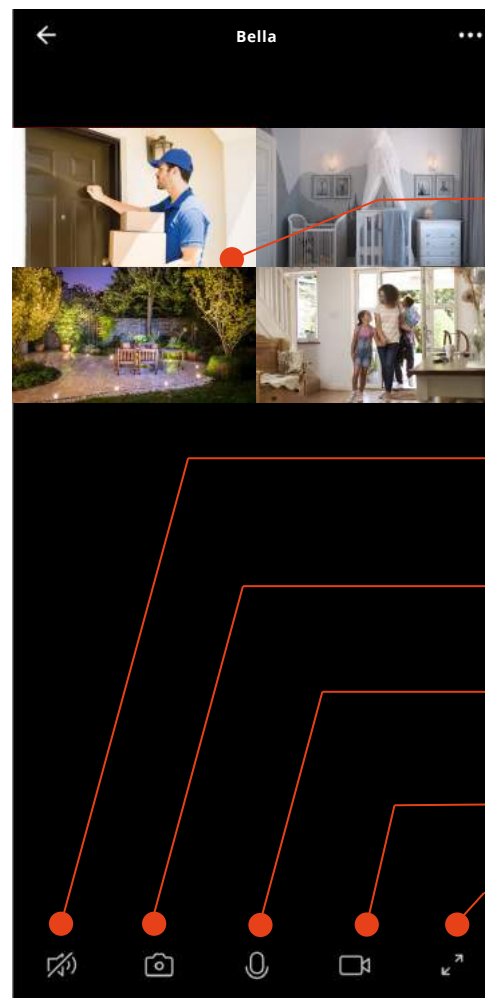
Multi Camera View

The multi-view feature allows you to view up to four Clan cameras at the same time.



Step 1

Click on the camera in the top right hand corner.



Click on a screen to be able to control it

Hear whats happening around your camera.

Save a screenshot on your smartphone memory.

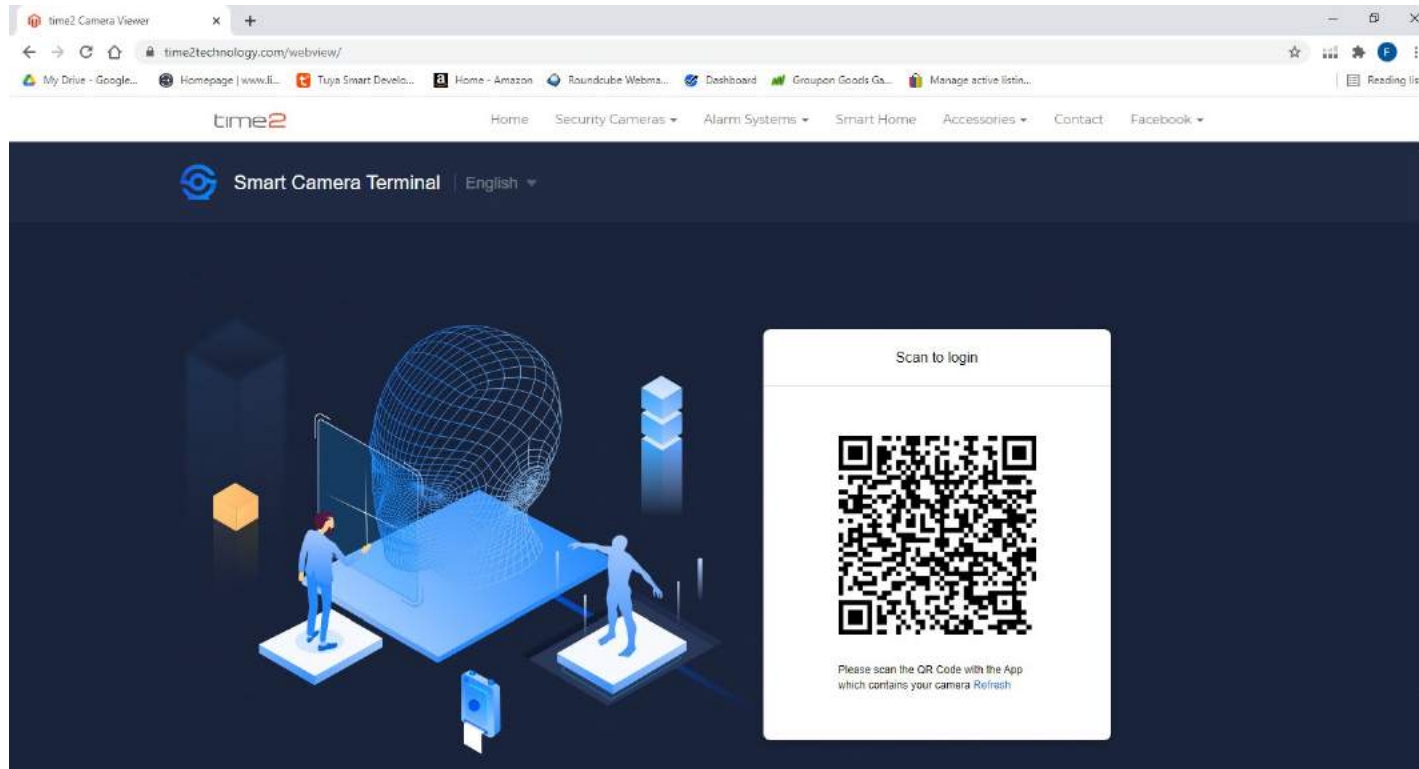
Select to speak into your camera.

Record live footage onto your smartphone memory.

Full screen

Web View

Once Bella is set up, you are able to view it on your PC or laptop.

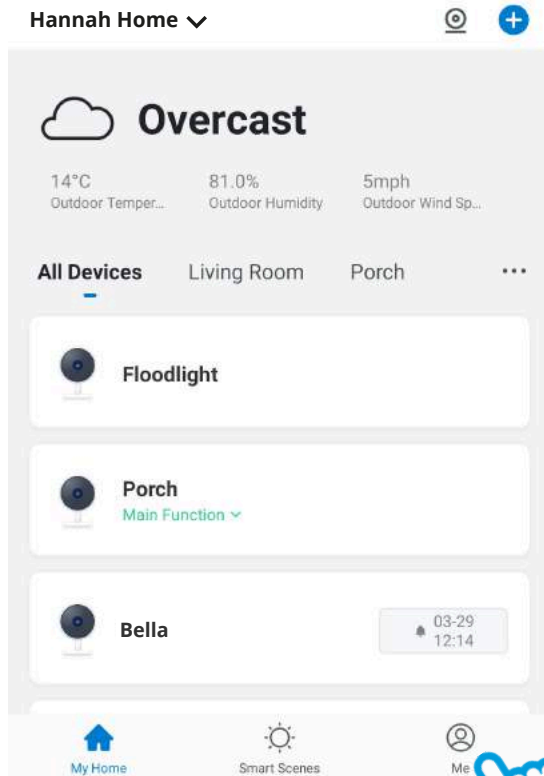


Step 1

Go to **<https://www.time2technology.com/webview/>** on your computer.

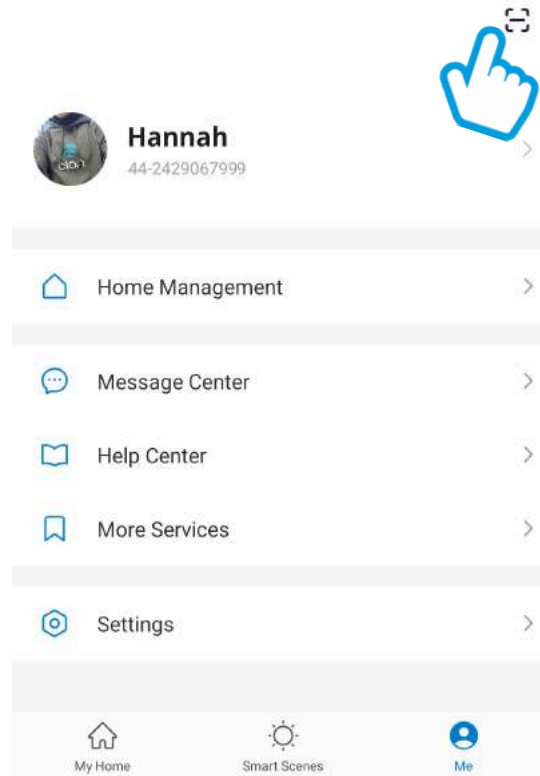
Please note: the web view is only supported on Google Chrome

Web View



Step 2

Click “Me” on the bottom right hand corner



Step 3

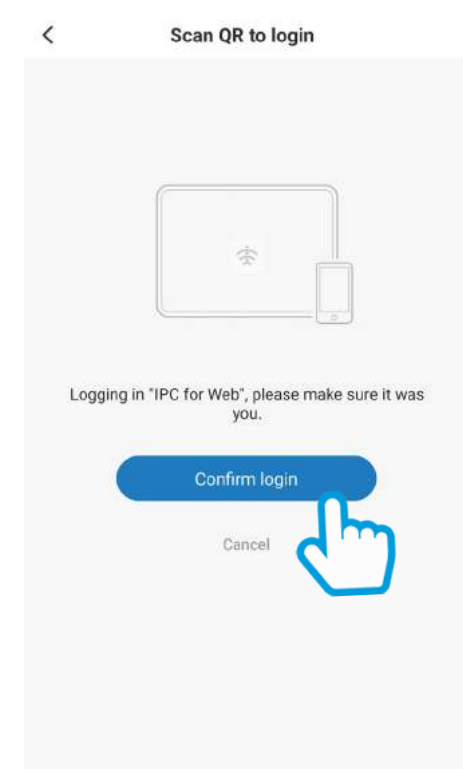
Click on the square on the top right hand corner.



Step 4

Using your phone scan the QR code.

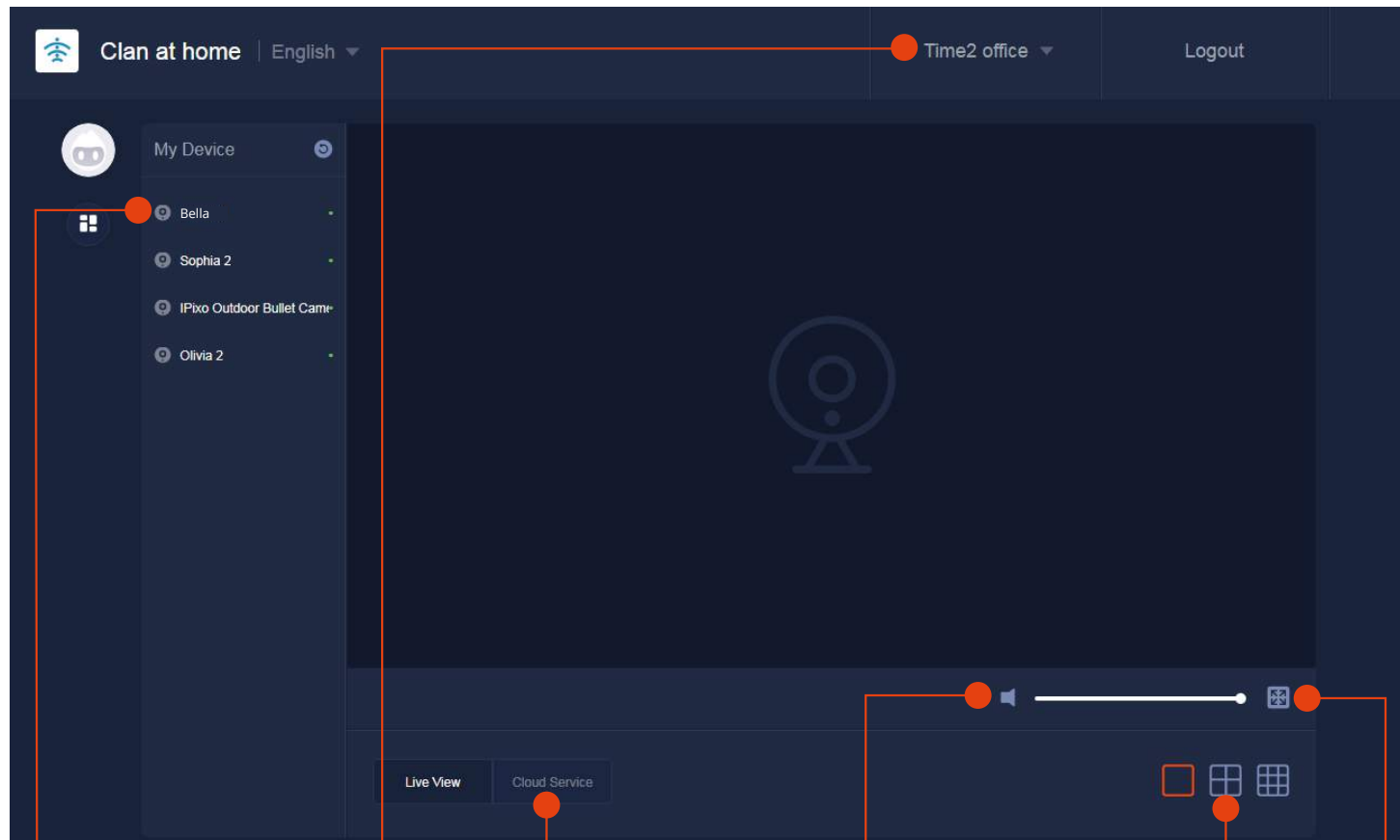
Ensure the QR code is within the green square.



Step 5

Click Confirm Login

Web View



1. Select Home
2. Select Camera
- 3 View Footage saved on Cloud

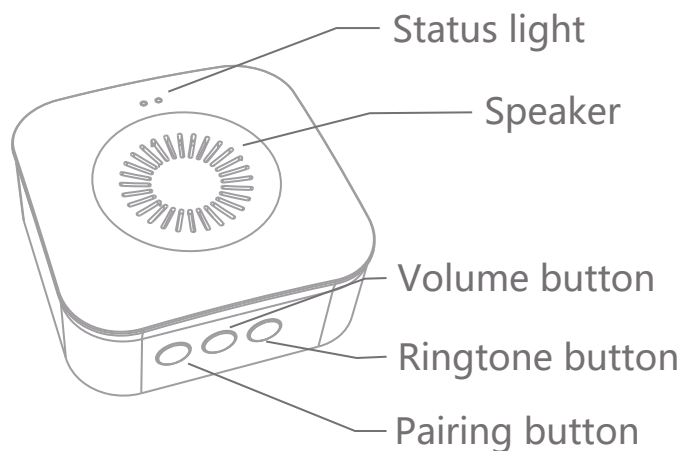
4. Volume Control
5. Multi Camera View
6. Full Screen

Adding the indoor chime

We recommend pairing the indoor chime with Bella prior to installing outdoors:

Step 1

Plug the chime in to a wall socket, you will see the two LED lights turn a solid red



Ringtone button: Press this button to change ring tones - choose from four ringtones.



Volume button: Press the button to adjust the chime volume.



Pairing button: Press for 1-2 seconds to pair the doorbell.
Press for 5 seconds to restore factory settings.

Step 2

Hold down the Pairing button  for two seconds, the status light will flash red - the chime is in pairing mode

Step 3

Then press the doorbell - the doorbell will ring and begin flashing blue

Step 4

The chime will now show solid red and blue LED lights - this indicates the pairing has been successful.

Safety Information

These instructions are intended to ensure that user can use the camera correctly to avoid danger or property loss.

Only use the original power adapter and accessories from the manufacturer.

Do not connect several cameras to one power source as adapter overload may cause over-heat or fire hazard.

Do not place the camera in extremely hot, cold, dusty or damp locations (the operating temperature should be -20°C ~ +55°C)

Do not drop the camera or subject it to physical shock. If you notice any smoke, odours or unusual noise coming from the camera, immediately unplug from power, and then contact Time2 customer services.

It is not permitted to open the camera yourself or to have it opened, neither is it permitted to repair the camera yourself or to have it repaired. This will void the warranty.

Disconnect the camera from all power sources before cleaning it. Use a clean, dry cloth to clean the product.

Do not use any abrasive agents, corrosive cleaning products or any substances that contain bleach or solvents to clean the camera.