ipixo

1080p Outdoor Camera
User Manual

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This user manual has all the information you need to make the most out of Camera.
Please keep this manual for future reference and ensure you have read all safety instructions carefully before use.

The manual is subject to change without notice. The updates will be added into the new version of the manual.

What you'll need

This is what you will need to set up your Outdoor Camera

Wi-Fi broadband

A working internet connection on a 2.4Ghz frequency channel

Compatible Device

An Apple or Android Smartphone or Tablet PC

Clan at Home account

Download the Clan at Home app and register

Indoor Mains Power Supply

Direct access to an indoor power socket

Phillips Bit

A power drill with Phillips driver bit

Drill Bit

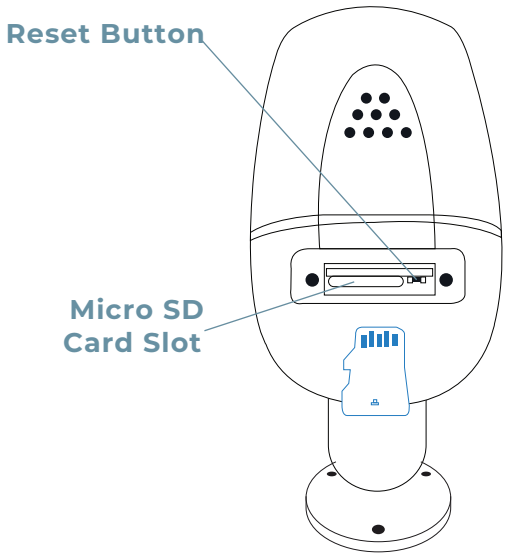
To install on surfaces such as brick or concrete

Safety information

Let’s get started

Please complete set up before mounting the camera

Connect the camera to the mains using the power adapter provided.
The red LED will come on once plugged in and the camera will chime before it is ready to connect.



If you would like the camera to record, you will be required to insert a Micro SD Card. The camera will support any sized Micro SD Card up to 128GB

What do the flashing lights mean?

Solid Red
Starting up

Flashing Red
Ready to connect

Solid Blue

Add the Camera to the Clan at Home App

If you’re setting the camera up for the first time, you will need to:

1. Download the Clan at Home app from the Google Play Store or Apple App Store
2. Open the app and “register” to create an account
3. Create a Home
4. Then add Camera

If you already have a Clan at Home account, simply press the “+” icon on the top right corner and follow the on-screen steps.

You will be asked to enter your Wi-Fi router password and use the Camera to scan the QR code created on your smartphone, then the camera will connect to your Wi-Fi network.

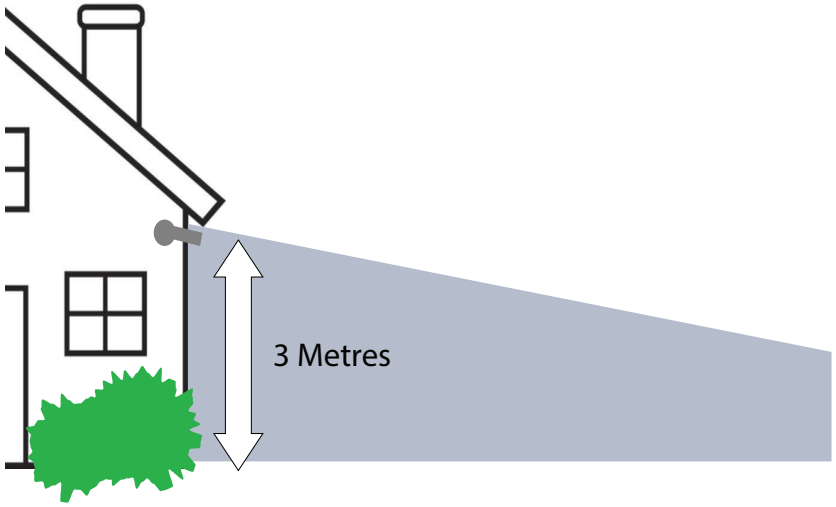
If you need help with this, please refer to the Quick Start Guide included with Camera.

Installing the Camera

Choose a good spot

The Camera has an adjustable head and a wide field of view so you can position it in any direction you want.

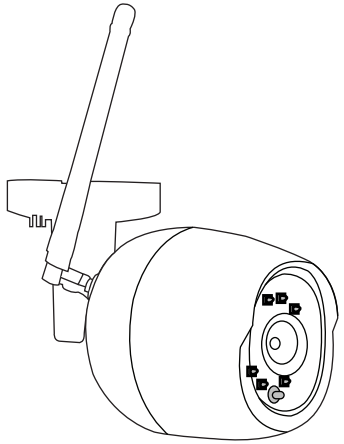
We recommend that you mount the Camera at around 3 metres above the ground, this is the ideal position for the Camera to sense movement, see faces and talk through the speaker and microphone.



Ensure that the Camera is mounted in a position that allows you to see over a large area of your home and surroundings with an unblocked, clear view.

Test the Wi-Fi signal

Before mounting the Camera, we recommend that you test the Wi-Fi strength in the area that you'd like to place it. Ensure the Camera is still plugged in to a mains power supply and take it outdoors.



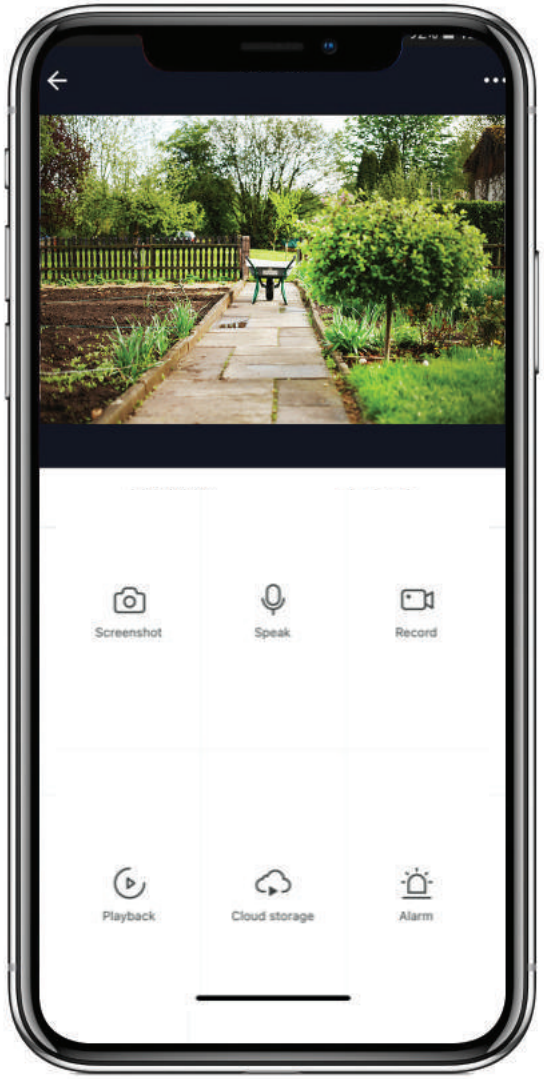
Hold the Camera in the position that you would like to mount it and check that the live stream is working well in the app.

Working well? Great, continue to the next page.

Can't see the live stream? Your Wi-Fi may not be strong enough in that area, you may need to find another spot or move your Wi-Fi router closer.

Live View

Once setup is complete, select the Camera in the Clan at Home app



SD → HD

Change the video quality from Standard definition to High Definition

Signal 93%

See your Wi-Fi Signal Strength

See Full-Screen

Turn the speaker on or off

See more Settings

Alarm — Select to customise motion detection settings

Speak — Click to turn microphone on or off

Record — Click to record video manually, this will save to your phone gallery

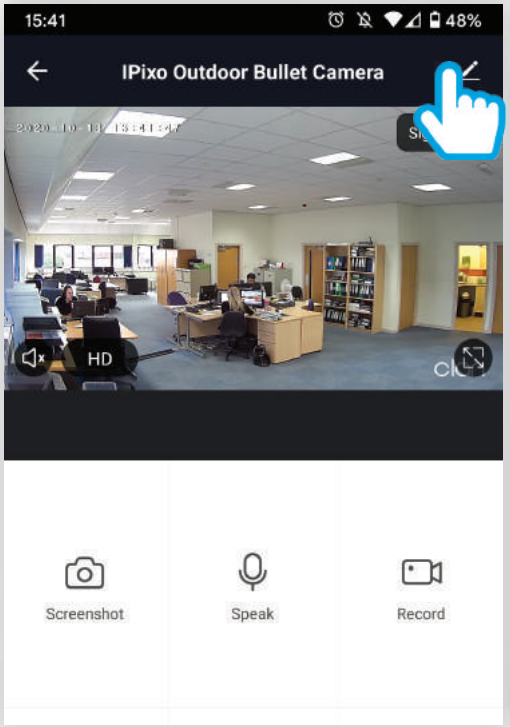
Screenshot — Click to take a snapshot manually, this will save to your phone gallery

Playback — Click to view recorded footage from the SD card

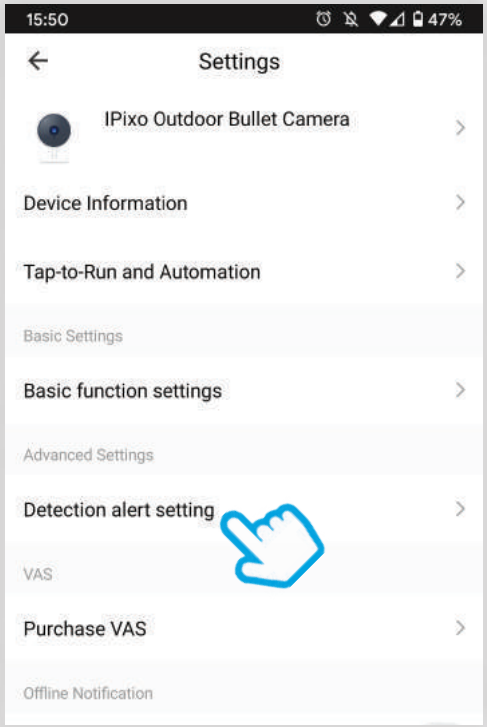
Cloud Storage — Click to view recorded footage from the cloud service.

Motion and Sound Detection

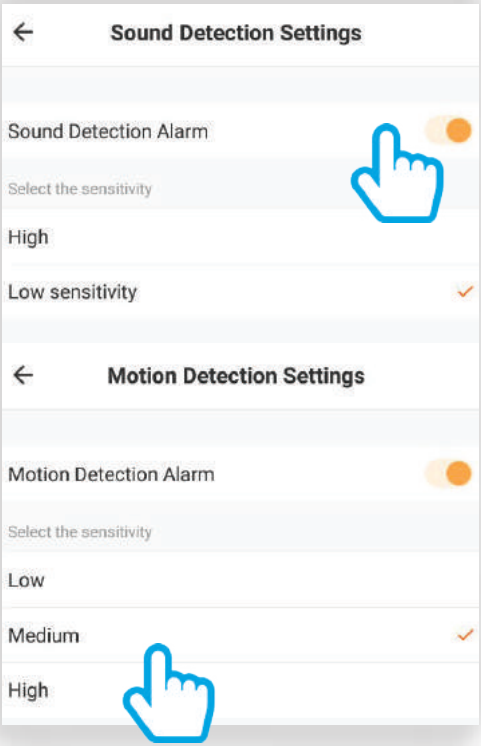
To set up the Motion and Sound detection, follow the steps below:



Step 1
Click on the Settings icon
to bring up the Camera settings



Step 2
Select Detection alert setting

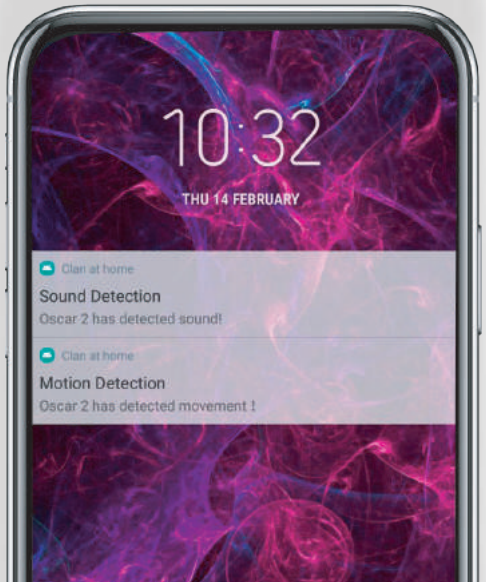


Step 3
Turn the setting on and
choose the sensitivity

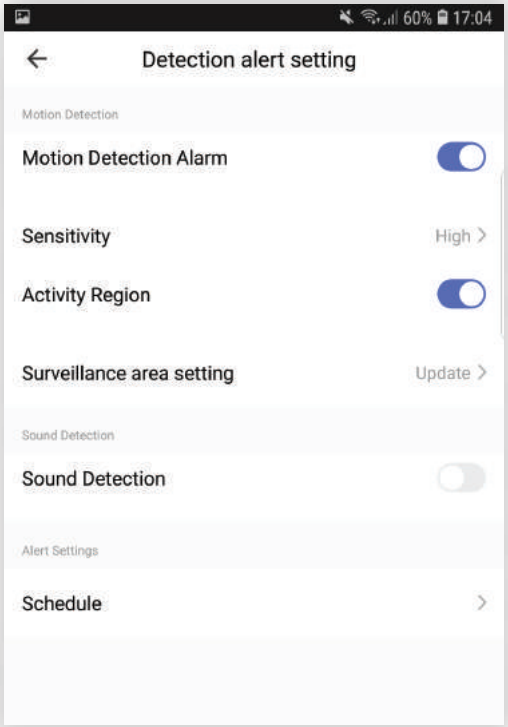
Selecting a sensitivity level
minimises false alerts

When movement or sound
is detected, the Camera will
send you alerts straight
to your Smartphone
or Tablet device.

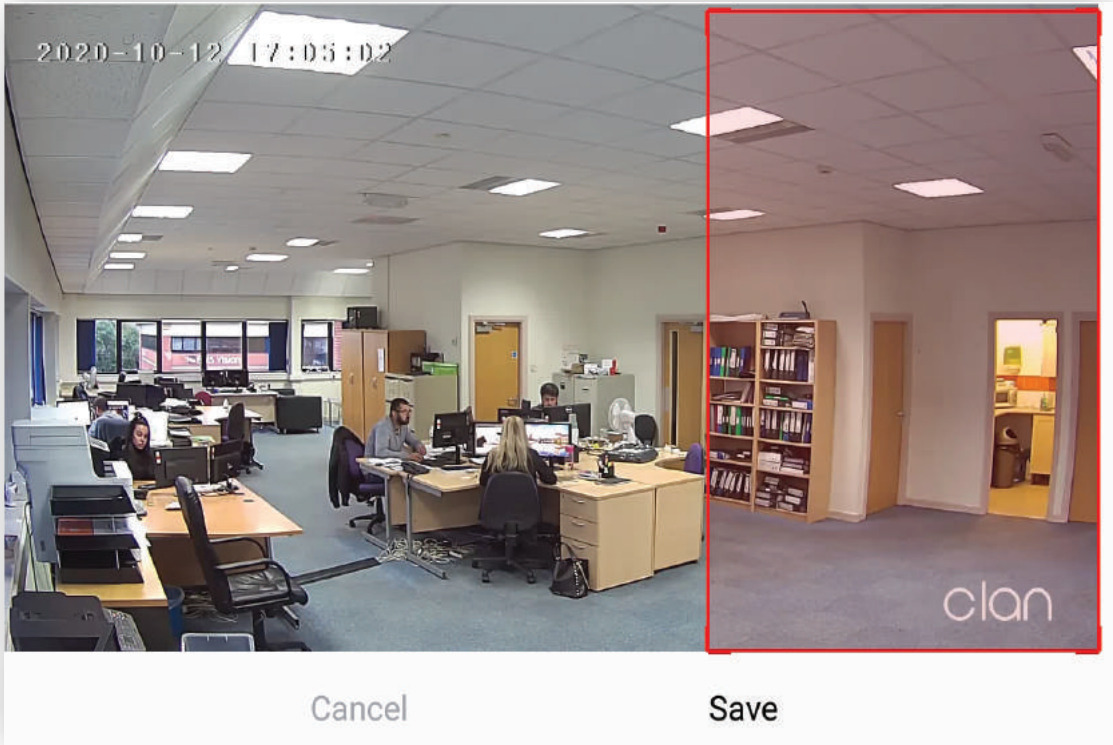
If your device is locked when
the Camera detects something,
you will receive a
notification on your home
screen as long as you are
signed in to the Clan at
Home app



Area Detection

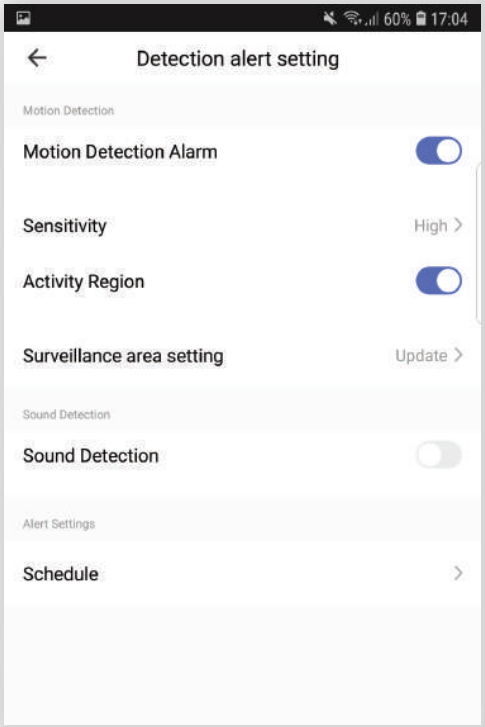


Step 1
Click on Surveillance area setting.

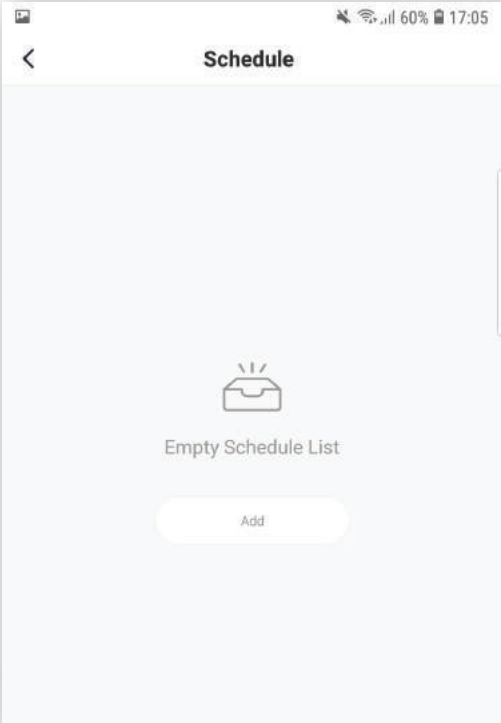


Step 2
Select the area you wish to monitor, click Save

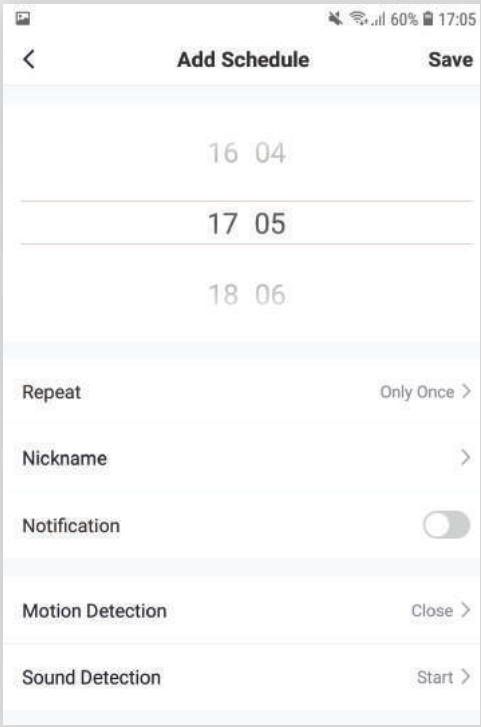
Schedule



Step 1
Click on schedule



Step 2
Click Add

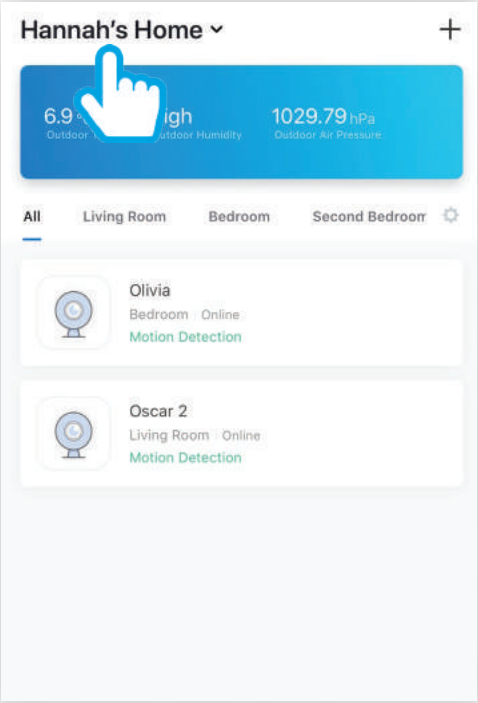


Step 3
Choose your settings and click Save on the top right hand corner to set the schedule

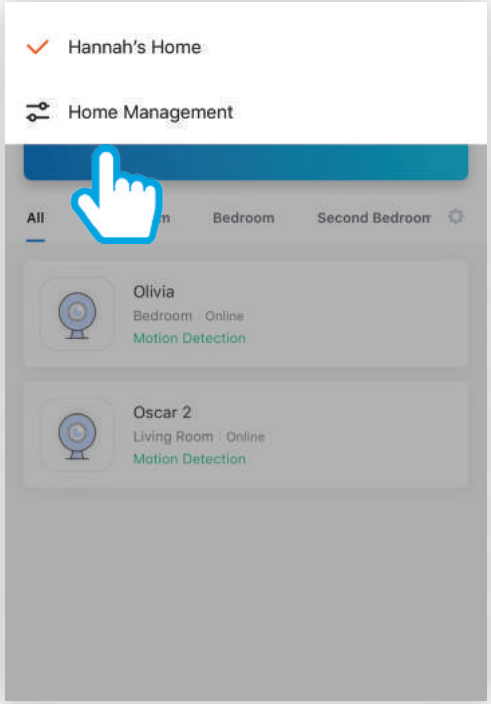
Home Management

You will have created a “Home” when you registered a Clan at Home account.

To manage the settings of your home, follow these steps:



Step 1
Click on your Home name in the top left corner



Step 2
Select Home Management

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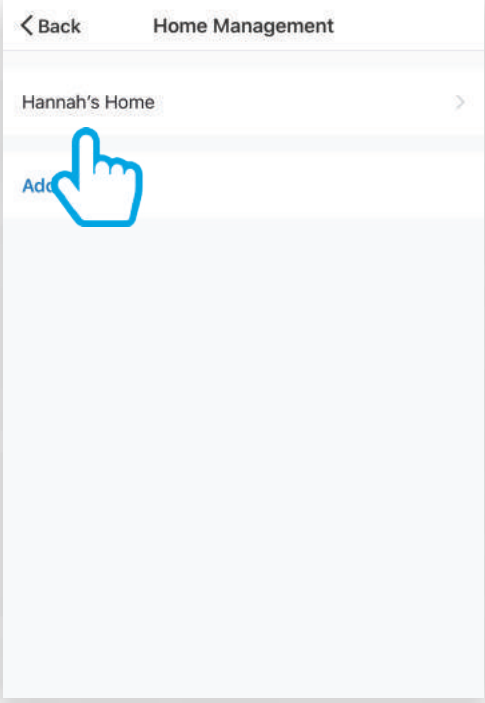
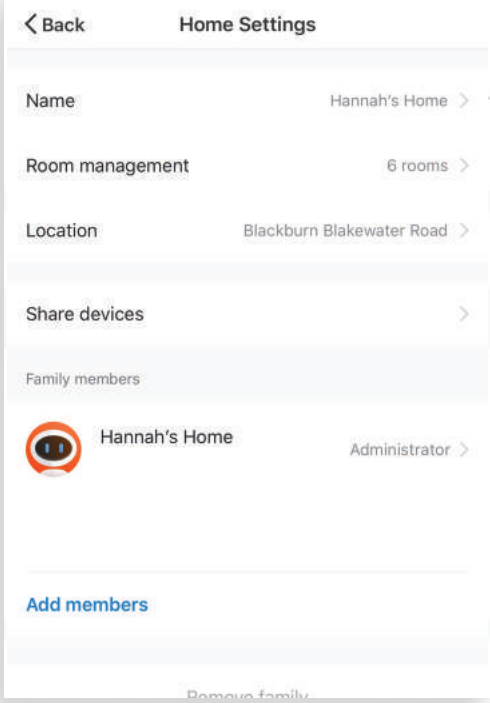


Step 3
Click on your “Home”

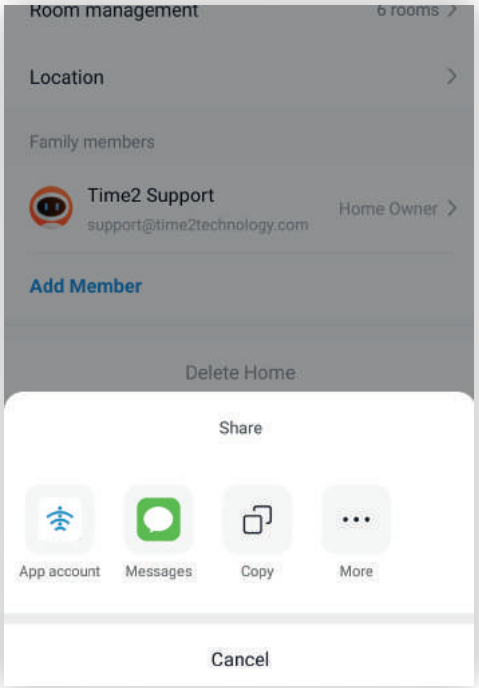
You can also add a new Home from this page.



Step 4
Change settings, change location or add a family member.

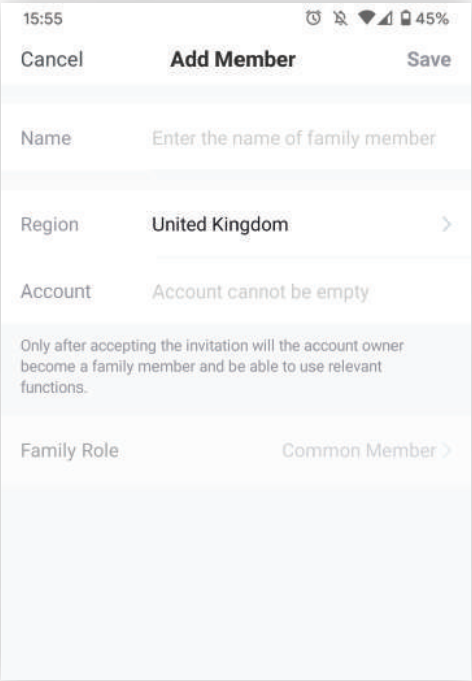
Add a Family Member

You are able to add Family Members to your home, this gives them access to all Clan devices in that home automatically so you don't have to share each device individually.



Step 1

Click Add members

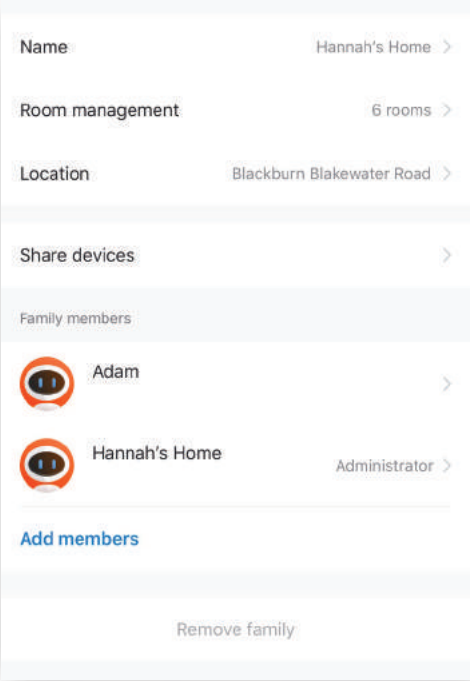


Step 2

Fill in the members name and Clan at Home account details

Setting the member as an administrator gives them full access to device settings.

Click Save



Step 3

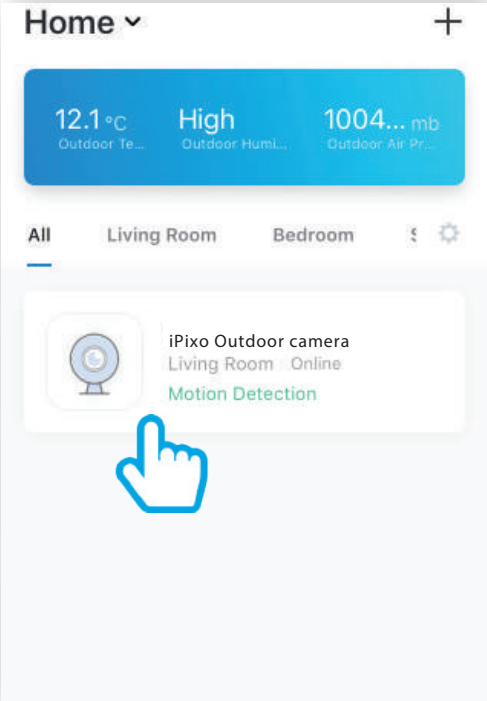
The new family member will appear under the list of Family members

Sharing Camera

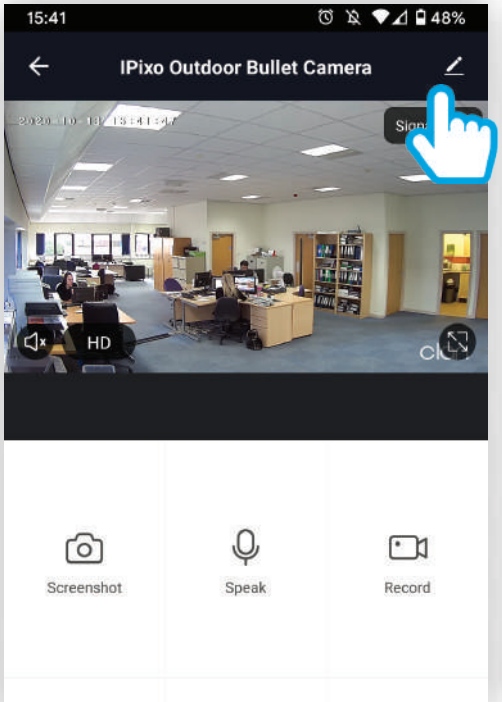
You are able to add share the Camera with your family and friends so they can also view the camera.

Sharing the device will only give them access to live-view, to give full access to Camera settings, please see “Add a Family Mem ber” on Page 9

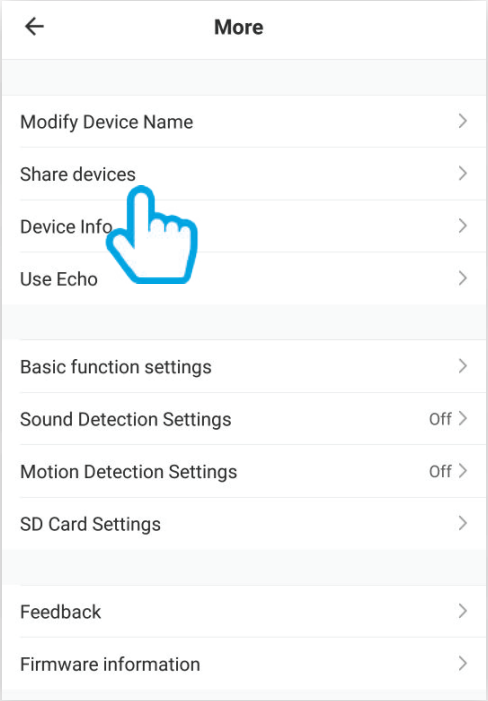
Your family member must have a registered Clan at Home account.



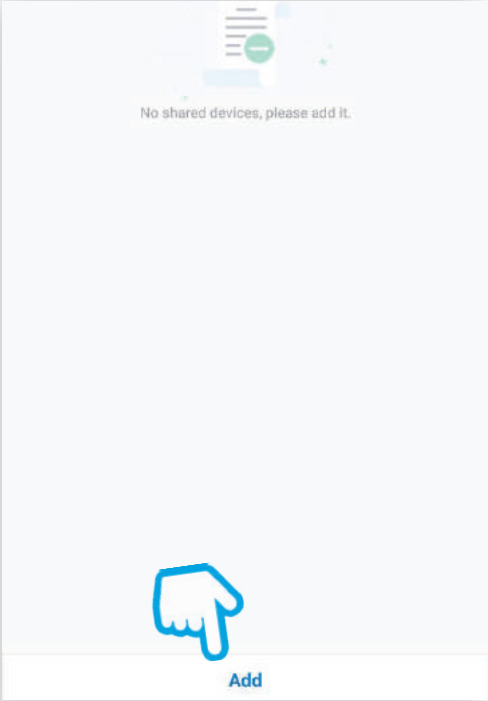
Step 1
Click on the Camera



Step 2
Select Settings icon to bring up settings for the camera

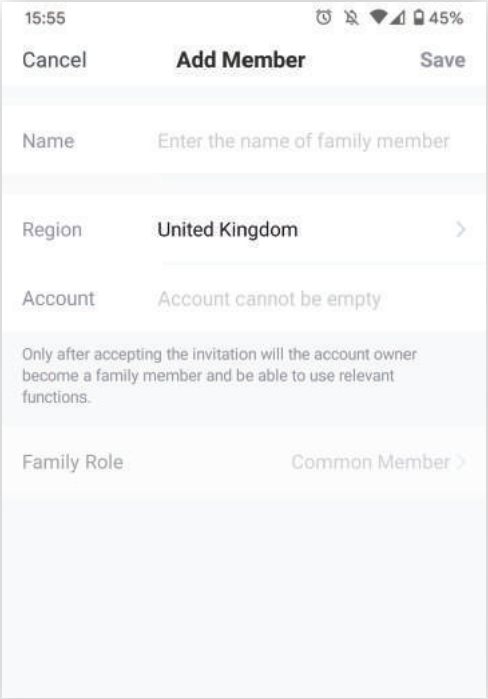


Step 3
Click share devices



Step 4
Click Add

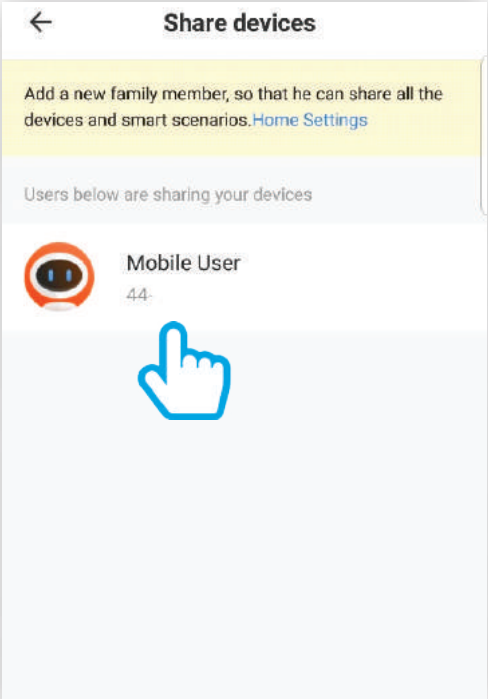
Sharing Camera



Step 5

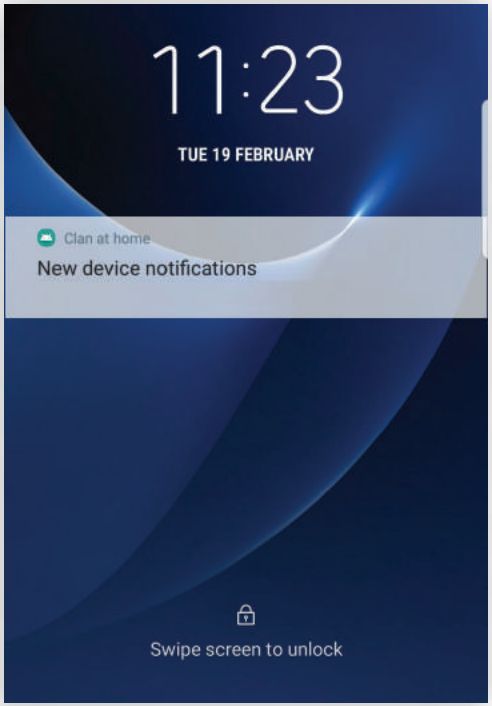
Enter Email address used to create account.

Click save to share the camera.



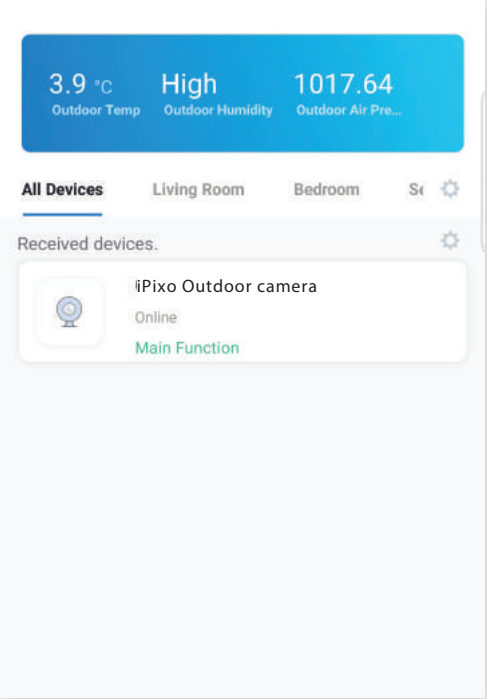
Step 6

It will now appeared as a Shared device



Step 7

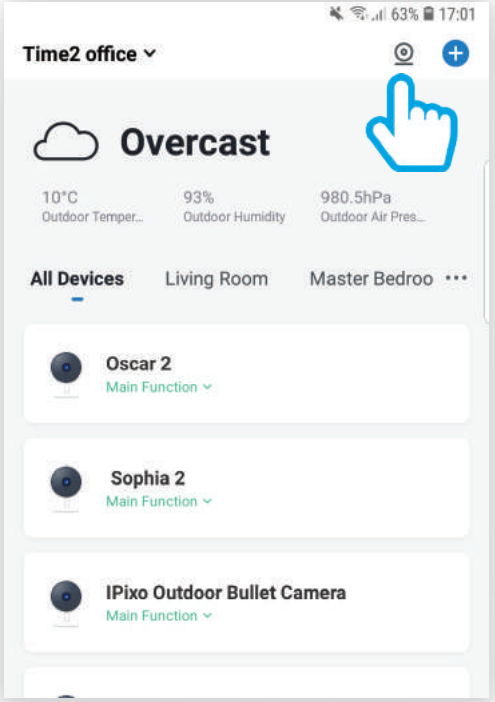
A notification will be received on the phone that the Camera has been shared to



Step 8

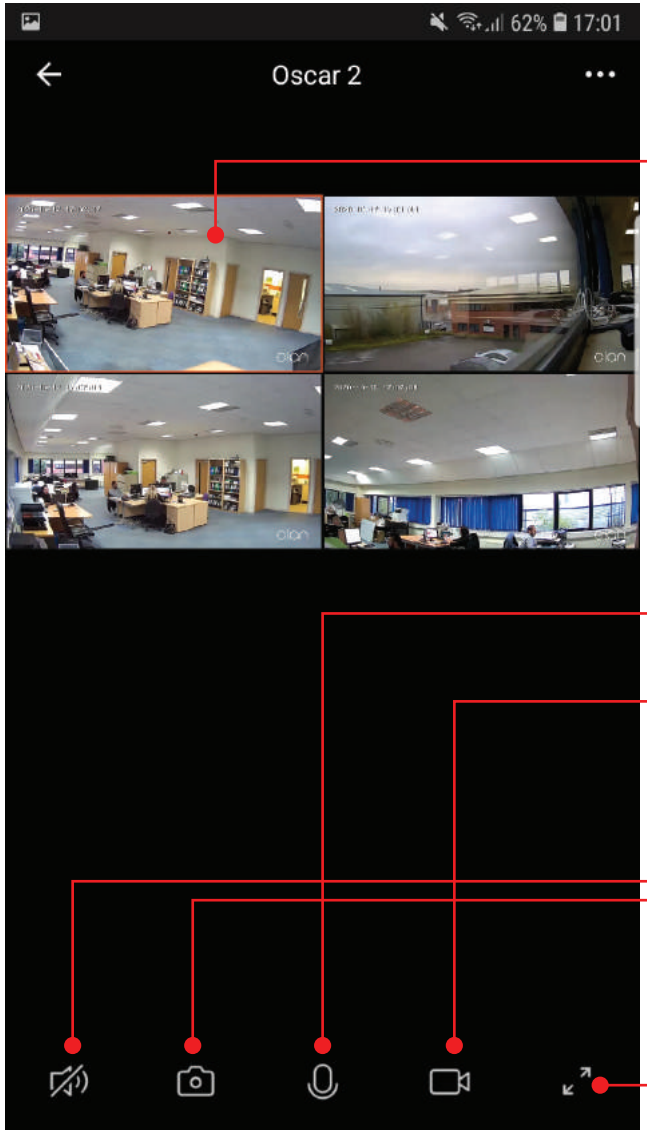
The camera will now appear under Received devices

Multi Camera View



Step 1

Click on the camera on the top right hand corner



Controls the camera you have selected

Hear what is happening around your camera

Save a screenshot on your smartphone memory

Select to speak into your camera

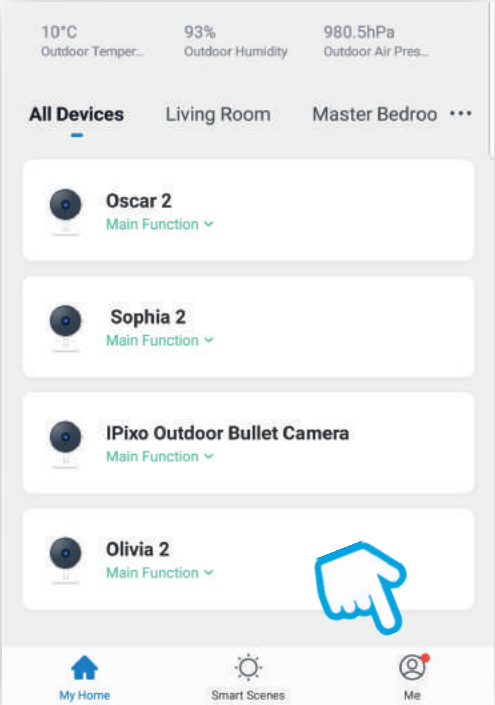
Record live footage onto your smartphone memory

Full screen

Web view

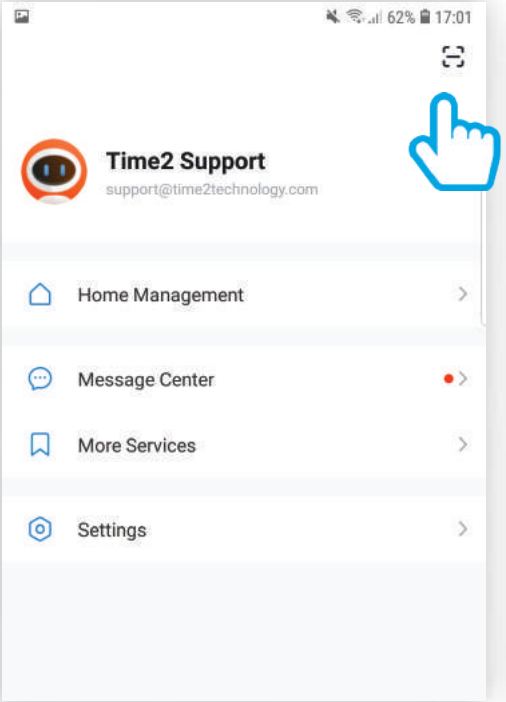
Step 1

Go to the following website on your PC. https://ipc-eu.ismartlife.me/login and a QR Code will be displayed



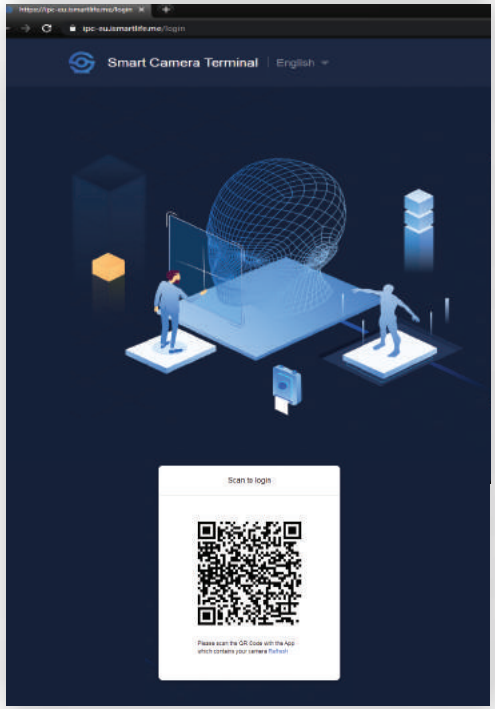
Step 2

Go into the Clan at Home App and click on Me in the bottom right hand corner



Step 3

Click on the square on the top right hand corner



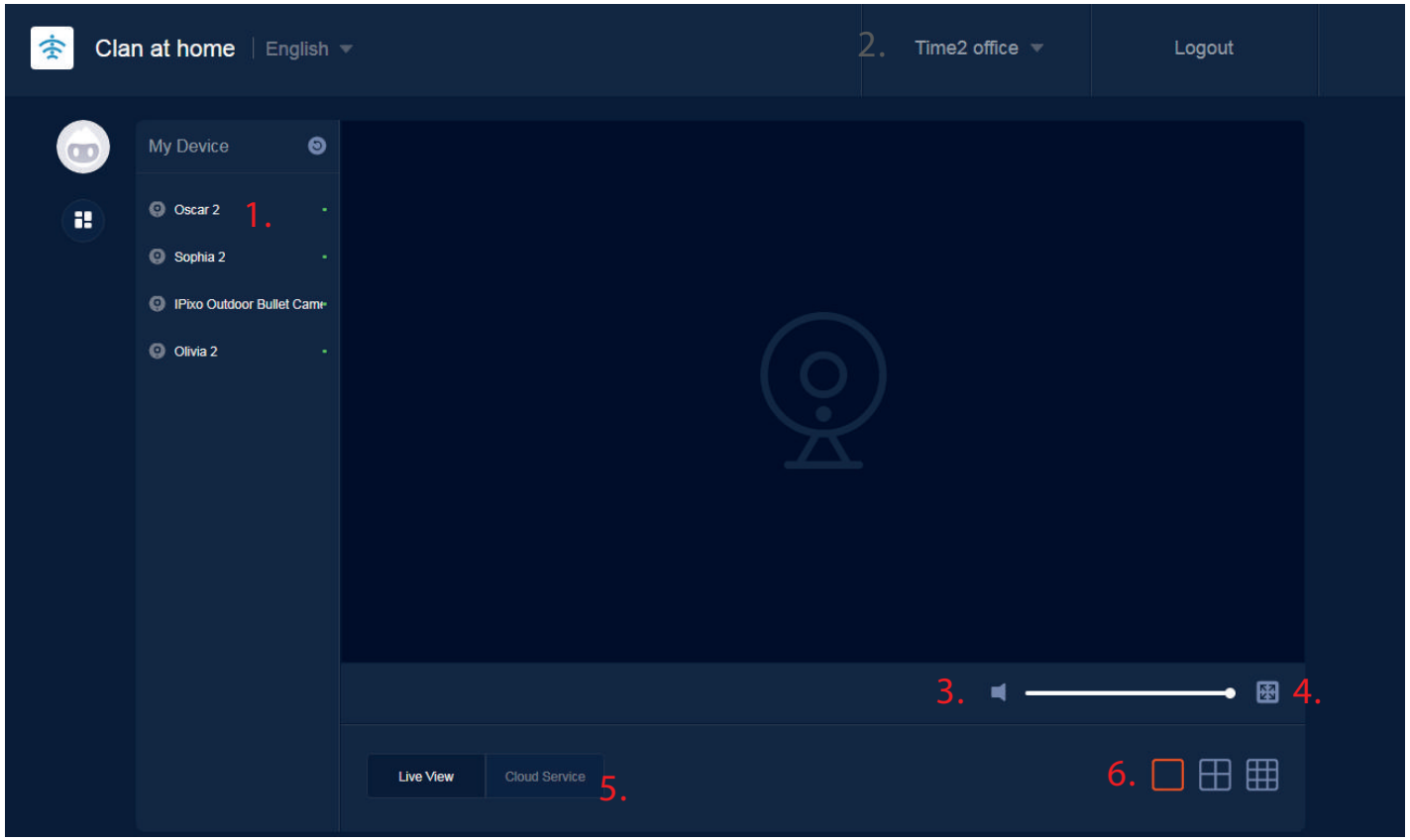
Step 4

Using your phone scan the QR code

Ensure the QR code is within the Green square

Click Confirm Login

Web view



1. Select the home where you would like to view your cameras.
2. Select your camera.
3. Speaker – Listen in on what is going on around your camera.
4. Full screen
5. Cloud Service – View the recorded footage from the Cloud Service.
6. Multi Camera View – Select how many cameras you would like to see at once.

Safety Information

These instructions are intended to ensure that user can use the camera correctly to avoid danger or property loss.

Only use the original power adapter and accessories from the manufacturer.

Do not connect several cameras to one power source as adapter overload may cause over-heat or fire hazard.

Do not place the camera in extremely hot, cold, dusty or damp locations (the operating temperature should be -20°C ~ +55°C)

Do not drop the camera or subject it to physical shock. If you notice any smoke, odours or unusual noise coming from the camera, immediately unplug from power, and then contact iPixo customer services.

It is not permitted to open the camera yourself or to have it opened, neither is it permitted to repair the camera yourself or to have it repaired. This will void the warranty.

Disconnect the camera from all power sources before cleaning it. Use a clean, dry cloth to clean the product.

Do not use any abrasive agents, corrosive cleaning products or any substances that contain bleach or solvents to clean the camera.