



TERMS AND CONDITIONS

Raji Deva Elijah

Devaraje PTY LTD

devaraje.org

Last updated: July 2026

1. About These Terms

These Terms and Conditions govern your use of the website at devaraje.org and your engagement with services provided by Raji Deva Elijah (Counsellor and Mentor), trading as Devaraje PTY LTD (ACN 651 735 849), New South Wales, Australia.

By booking a service, enrolling in a program, or using this website, you agree to these Terms. Please read them carefully before proceeding.

2. Services

Devaraje offers private mentorship, group mentorship programs, and institutional partnership services. The work integrates evidence-informed psychotherapeutic approaches with contemplative and philosophical frameworks in support of personal development and inner wellbeing.

These services are intended for personal growth and inner development. They are not a substitute for medical treatment, psychiatric care, or emergency psychological services. If you are experiencing a mental health crisis, please contact an appropriate medical or emergency professional immediately.

3. Scope of Practice

Raji Deva Elijah reserves the right to decline or discontinue services at any time if she believes a client's needs fall outside her scope of practice or would be better served by another professional. Where appropriate, referrals to alternative practitioners or services will be provided.

4. Eligibility

Services are available to individuals aged 25 and above. By engaging with these services, you confirm that:

- You do not have a current acute mental health diagnosis requiring specialist clinical management

- You are not currently experiencing active substance dependence
- You are not currently in a domestic situation requiring specialist crisis intervention
- You are engaging willingly and of your own accord

A suitability conversation will be conducted prior to enrolment to confirm fit. Devaraje reserves the right to decline any application where the above criteria are not met.

5. Client Responsibility

Clients remain fully responsible for their own decisions, actions, physical health, and mental wellbeing throughout and after the engagement. Participation in any program or session does not transfer responsibility for your life choices to Devaraje.

Clients are encouraged to maintain appropriate medical and psychological support alongside this work where relevant, and to seek emergency assistance if required.

6. Mutual Fit

Raji Deva Elijah reserves the right to decline or discontinue services where she believes the working relationship is no longer therapeutically appropriate, safe, or beneficial for either party. Where this occurs, reasonable notice will be given and appropriate referrals provided where possible.

7. Payment and Refund Policy

All prices are listed in USD unless otherwise stated. Current pricing for all programs and services is published on devaraje.org and is subject to change.

Payment is required in full or via the agreed payment plan prior to or at the commencement of services.

Payment Plan: The first instalment serves as a non-refundable deposit and may be transferred to the next available intake only. The amount of the deposit is specified at the time of enrolment.

Full Payment: A non-refundable deposit is held within the full payment amount. If you withdraw before the program commences, this deposit is non-refundable but may be transferred to the next available intake. The remaining balance will be refunded. The deposit amount is specified at the time of enrolment.

Once a program has commenced, no refunds are available for sessions already delivered.

8. Cancellation and Rescheduling Policy

The following cancellation policy applies to all private sessions:

- 48 hours or more notice: session may be rescheduled at no charge
- Less than 48 hours notice: 50% of the session fee applies
- Same day cancellation or no-show: full session fee applies

Exceptions may be made at Raji Deva Elijah's sole discretion in the case of genuine documented emergencies.

9. Group Participation

Participants in group programs agree to:

- Always treat all group members with respect and dignity
- Maintain strict confidentiality regarding the personal disclosures of other participants
- Engage constructively and in good faith with the program material and process

Devaraje reserves the right to remove any participant whose conduct compromises the safety, confidentiality, or integrity of the group container. In such cases, no refund will be issued for sessions already delivered. Remaining sessions will be considered on a case-by-case basis.

10. Confidentiality

All personal information shared within sessions is treated as strictly confidential. The following exceptions apply in accordance with Australian law and professional ethical obligations:

- Where there is a risk of serious harm to you or another person
- Where disclosure is required by law or court order
- Where clinical supervision requires anonymised case discussion

In all other circumstances, your information will not be shared with any third party without your written consent.

11. Recording Policy

Sessions may not be recorded by either party without prior written consent. Any agreed recordings are for personal use only and may not be shared, published, or distributed in any form.

12. Online Sessions and Technology

Where sessions are delivered online, clients are responsible for:

- Ensuring a stable internet connection
- Accessing sessions from a private, uninterrupted space
- Having the required technology and platform access in place prior to the session

Devaraje is not liable for disruptions caused by technology failures beyond its reasonable control. Where a session is significantly disrupted due to a technology issue on our end, the session will be rescheduled at no charge.

13. Intellectual Property

All program materials, frameworks, written content, meditations, and resources provided by Devaraje remain the intellectual property of Devaraje. They may not be reproduced, distributed, taught, or used commercially without prior written permission.

14. Website Use

The information provided on devaraje.org is for general educational and informational purposes only. Browsing this website does not establish a therapeutic, mentoring, or professional relationship. A relationship is established only upon confirmation of a booking or enrolment.

15. Limitation of Liability

To the maximum extent permitted under Australian consumer law, Devaraje shall not be liable for any indirect, incidental, consequential, or special damages arising from participation in any program or service, or from use of this website.

Nothing in these Terms excludes any rights you may have under the Australian Consumer Law that cannot lawfully be excluded.

16. Governing Law

These Terms and Conditions are governed by the laws of New South Wales, Australia. By engaging with Devaraje's services, clients in all jurisdictions agree to submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia, for the resolution of any disputes.

Devaraje makes no representation that its services are appropriate or available in all locations. Clients are responsible for ensuring that their engagement with these services complies with the laws of their own country or jurisdiction.

17. Changes to These Terms

Devaraje reserves the right to update these Terms and Conditions at any time. The most current version will always be published on devaraje.org. Continued use of services following any update constitutes acceptance of the revised Terms.

18. Contact

For any questions regarding these Terms and Conditions, please contact:

Raji Deva Elijah | Counsellor and Mentor

Devaraje

mpenlighten@gmail.com

What's Up text only +61 418 969 925

devaraje.org