



ACCEPT OR REJECT? OUR PALLET STANDARDS



SAFE PALLETS
SAFE PEOPLE
SAFE PRODUCTS

A pallet is acceptable if it is safe to handle, stable in racking and does not present risk to product, people, or equipment.

Depot Training and Supplier Advice

A TEAM MANAGER MUST APPROVE ANY REJECTIONS BACK TO THE SUPPLIER & COMPLETE REJECTIONS E-FORM



REJECTIONS



Must have clear
photos captured
via E-form



Logged with
supplier details &
damage seen



Used to drive
improvements

THANK YOU
For keeping our network
safe & consistent



ACCEPT



Missing Chunks & Chips

Pallets are still safe even if chunks of wood appear missing or chipped off. Chunks missing must not exceed 35mm in width



Block Protrusion

Twisted blocks are allowed to protrude the pallet but no more than 10mm



Splits

Length - Splits are allowed along the length of the pallet but must be securely attached at each end

Width - Partial splits are also allowed along the width. You may need to lift or apply pressure to check



Block Damage

Blocks are still safe as long as there is no more than 50% damage or missing



Full Length Damage

Pallets may have longer pieces of wood missing from end to end but must not exceed 10mm wide



Cosmetic Damage

Same pallets may appear beaten up and a little tired looking but as long as we check the integral parts they are perfectly fine to use

REJECT



Unsecure or Detached Boards

Boards are detached, lifting, or coming away from the pallet block.



Large Chunks Missing

Large chunks of wood are missing from key load-bearing areas and fixing points of the pallet (50% or more at a single fixing point)



Broken or Full-width Splits

Split fully across the width of the board, or broken into separate pieces



Missing Pallet Parts

Complete boards, blocks or structural components missing from the pallet



Split Blocks

Pallet blocks are completely split through horizontally or vertically



Protruding Nails

Any nails protruding outside the perimeter edge of the pallet

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