

# Website Policies, Terms of Use, and Participant Agreement

**Effective Date:** 1-1-2026

**Organization Name:** Great White Hall/ The Internal Architect

## 1. Introduction

Welcome to The Internal Architect. These policies govern your use of our website, educational resources, Zoom meetings, Crystal Singing Pyramid Clinic sessions, Introductory Meetings, One-Hour Client Meetings, courses, programs, and related services.

By accessing our website, scheduling an appointment, purchasing services, or participating in any program, you agree to be bound by these terms and policies.

## 2. Educational Disclaimer

All content, materials, courses, workshops, consultations, and sessions are provided for educational and informational purposes only.

Our services are not intended to diagnose, treat, cure, or prevent any medical, psychological, or mental health condition. Information shared through our website, educational programs, Crystal Singing Pyramid Clinics, or client sessions should not be considered medical, legal, financial, or professional advice.

Participants are responsible for seeking appropriate professional guidance when needed.

## 3. Privacy Policy

We respect your privacy and are committed to protecting your personal information.

### Information We May Collect

- Name
- Email address
- Phone number
- Billing information
- Appointment details

- Communications submitted through our website

## **Use of Information**

We may use collected information to:

- Schedule appointments
- Process payments
- Communicate regarding services
- Improve our educational offerings
- Maintain business records

We do not sell personal information to third parties.

## **Data Security**

We use reasonable administrative and technical safeguards to protect your information. However, no internet-based system can guarantee complete security.

# **4. Zoom Meeting and Appointment Policy**

## **Covered Meeting Types**

This policy applies to:

- Crystal Singing Pyramid Clinic
- Introductory Meetings
- One-Hour Client Meetings
- Educational consultations
- Coaching sessions
- Workshops and related virtual services

## **Appointment Scheduling**

Appointments must be scheduled in advance. Zoom links and instructions will be provided upon confirmation.

Participants are responsible for joining meetings at the scheduled time.

## **Late Arrivals**

Participants arriving late may have reduced meeting time.

Participants who are more than fifteen (15) minutes late may be considered a no-show.

## **Technical Requirements**

Participants are responsible for:

- Reliable internet access
- Functional audio and video equipment
- Proper Zoom installation and testing before the meeting

## **5. Cancellation, Rescheduling, and Refund Policy**

### **Rescheduling**

Paid appointments may be rescheduled up to one (1) time without forfeiture of the appointment fee, subject to availability.

If a participant fails to attend a scheduled appointment after it has been rescheduled once (meaning the second scheduled appointment), the appointment will be considered a no-show and all fees paid for the appointment will be forfeited.

No refunds, credits, or additional rescheduling opportunities will be provided.

### **No-Show Policy**

Failure to attend a scheduled appointment without notice constitutes a no-show.

Missed appointments are not eligible for refunds unless otherwise required by law.

### **Refunds**

Unless specifically stated at the time of purchase:

- Services rendered are non-refundable.
- Missed appointments are non-refundable.
- Digital products and downloadable materials are non-refundable.

Exceptions may be granted solely at our discretion.

## **6. Participant Code of Conduct**

To maintain a respectful learning environment, participants agree to:

- Treat others with respect and courtesy.
- Refrain from harassment, discrimination, or abusive behavior.
- Participate in a constructive manner.
- Respect the privacy of other participants.
- Follow instructions provided during meetings and programs.

We reserve the right to remove any participant whose conduct disrupts the learning environment.

No refunds will be issued for removals due to misconduct.

## **7. Assumption of Risk and Liability Waiver**

Participation in educational programs, sound-based learning experiences, wellness-oriented discussions, Crystal Singing Pyramid Clinics, and related activities is voluntary.

By participating, you acknowledge and agree that:

- You are responsible for your own decisions and actions.
- You assume all risks associated with participation.
- You will consult appropriate professionals regarding any medical, psychological, or health concerns.

To the fullest extent permitted by law, The Internal Architect, its owners, instructors, employees, contractors, and representatives shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from participation in services or use of the website.

## **8. Intellectual Property and Copyright**

All content provided by The Internal Architect is protected by copyright and intellectual property laws.

This includes:

- Course materials
- Videos
- Audio recordings
- Worksheets
- Downloads
- Graphics
- Logos
- Website content
- Educational materials

Participants may use materials solely for personal educational purposes.

Without prior written permission, participants may not:

- Reproduce materials
- Share materials publicly
- Sell materials
- Modify materials for redistribution
- Upload materials to third-party platforms

## **9. Recording Policy**

Participants may not record meetings, workshops, or sessions without prior written permission.

Any recording made by The Internal Architect will only occur with appropriate notice and consent.

Unauthorized recording or distribution may result in termination of services and legal action where applicable.

## **10. User-Generated Content**

If users submit comments, testimonials, questions, forum posts, or other content, they grant The Internal Architect a non-exclusive, royalty-free license to use, display, and distribute such content in connection with operating and promoting services.

Users remain responsible for the content they submit.

## **11. Website Use Restrictions**

Users agree not to:

- Violate applicable laws
- Attempt unauthorized access to systems
- Upload harmful software
- Disrupt website operations
- Misrepresent their identity
- Use website content without authorization

We reserve the right to suspend or terminate access for violations.

## **12. Disclaimer of Warranties**

The website and all services are provided on an "as-is" and "as-available" basis.

We make no warranties regarding:

- Accuracy of information
- Availability of services
- Educational outcomes
- Technical performance
- Individual results

Each participant's experience and outcomes may vary.

## **13. Limitation of Liability**

To the maximum extent permitted by law, The Internal Architect shall not be liable for indirect, consequential, incidental, special, punitive, or exemplary damages arising from use of the website or participation in services.

Any liability shall be limited to the amount paid by the participant for the specific service giving rise to the claim.

## **14. Indemnification**

Users agree to defend, indemnify, and hold harmless The Internal Architect, its owners, employees, contractors, and affiliates from claims, damages, losses, liabilities, and expenses resulting from:

- Violation of these policies
- Misuse of services
- Violation of applicable laws
- Infringement of third-party rights

## **15. Policy Changes**

We reserve the right to modify these policies at any time.

Updated versions will be posted on the website with a revised effective date.

Continued use of our services constitutes acceptance of any updates.

## **16. Governing Law**

These policies shall be governed by the laws of North Carolina.

Any disputes arising from these policies or services shall be resolved in the appropriate courts located within that jurisdiction.

## **17. Contact Information**

For questions regarding these policies, please contact:

Great White Hall/ The Internal Architect

Email: [internalarchitect@proton.me](mailto:internalarchitect@proton.me)

Phone: 252.618.9200

Mailing Address: 6402 Caratoke Hwy., Grandy, NC 27939