

SITE SURVEY GUIDE

What happens before the first clean, and why getting it right matters

WHAT WE LOOK AT



THE SPACE

Site layout, washrooms, kitchens, offices and communal areas.



THE USAGE

Occupancy, footfall, opening hours, shift patterns and visitor numbers.



THE CLEANING

Routine tasks, periodic requirements and high-touch areas.



THE ACCESS

Entrances, lifts, keys, alarms, storage and waste arrangements.



THE PEOPLE

Employees, visitors, customers and the cleaning team.



A site survey isn't just about measuring square footage. It's about understanding how the space works, who uses it and what the cleaning actually needs to achieve.

Every building is different. The way spaces are used can all affect the cleaning requirements. Taking the time to understand these details helps identify what needs to be cleaned, how often it needs attention and where challenges may exist.

WHY DOES IT MATTER?

A site survey helps make sure the cleaning service is based on the reality of the building, not assumptions.

It helps to:

- Set realistic expectations
- Identify specific requirements
- Plan the right people, equipment and time
- Spot potential challenges early
- Build a tailored service

The result? A more accurate, practical and consistent cleaning service.

The better we understand the building, the more accurately we can plan the service.

THE RIGHT

SERVICE STARTS

HERE

FROM SURVEY TO SERVICE

A site survey helps turn a building into a practical cleaning plan.

01

UNDERSTAND

What is the building?
How is the building used?

02

IDENTIFY

What needs cleaning?
Are there any challenges?

03

PLAN

What people, equipment,
products and time are needed?

04

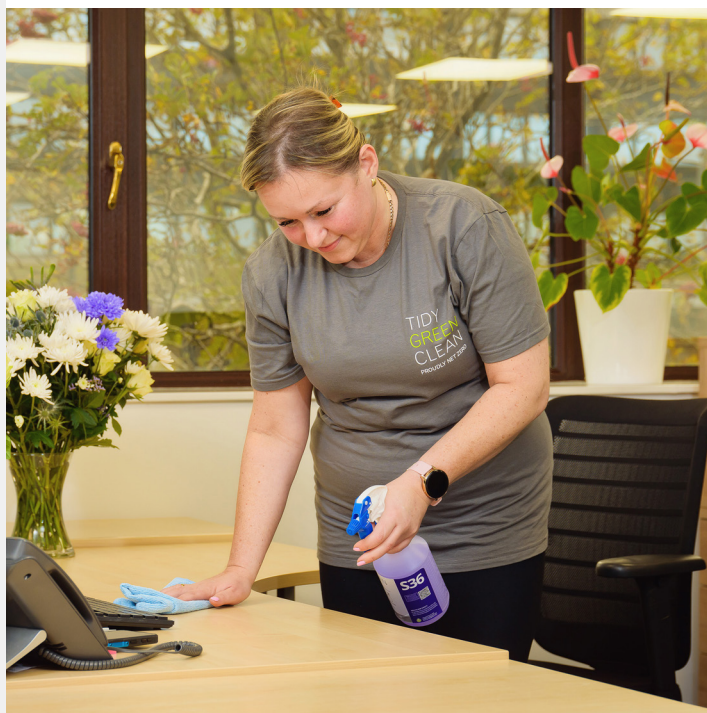
AGREE

What does 'good' look like?
What standards are required?

05

DELIVER

A cleaning programme built
around the needs of the building.



A GOOD QUOTE STARTS WITH GOOD QUESTIONS

A site survey helps make sure the proposed service isn't based on assumptions or a standard template.

By understanding the building, how it is used and what the client needs, we can identify the right requirements from the start, from cleaning frequencies and resources to specific challenges and access arrangements.

It's about understanding the building before deciding how to clean it.

The result is a cleaning service that's practical, tailored and built around the way the building actually works.