ATHLETIC UNITED SC

REGISTRATION & FINANCIAL POLICY

2026 CLUB EDITION

CLEAR COMMITMENTS. RESPONSIBLE PLANNING. ONE CLUB STANDARD.

PURPOSE OF THIS POLICY

Athletic United SC plans rosters, league entries, uniforms, staffing, facilities and team expenses based on player commitments. This policy explains how registration, payments, withdrawals, refunds and additional team costs are handled so families understand their financial responsibilities before accepting a roster position.

CORE FINANCIAL STANDARDS

- Families should review all disclosed fees, payment dates and expected additional costs before accepting a roster position.
- Acceptance of a roster position creates a season commitment, not a pay-per-training or pay-per-game arrangement.
- Payments must be kept current according to the registration terms or approved payment plan.
- Refunds are not automatic when a player withdraws; costs already committed or incurred for that player or team may be non-refundable.
- Unexpected financial hardship should be communicated to club administration early, before the account becomes substantially overdue.
- Athletic United will communicate material fees and policy changes as clearly and as early as reasonably possible.

IMPORTANT

The exact fees, installment dates and items included in a team package may vary by age group, competition level and season. The registration offer or invoice for that specific program controls those details.

DEVELOPMENT | DISCIPLINE | COMPETITION | CHARACTER | COMMUNITY

1. REGISTRATION & ROSTER ACCEPTANCE

1.1 Roster Offer

A roster offer should identify the team or program, expected season commitment, registration deadline and the fees known at the time of the offer. Families are responsible for reviewing those terms before accepting.

1.2 When a Roster Place Becomes Confirmed

A roster place is considered confirmed when the required registration steps and any required initial payment or deposit are completed. Athletic United may release an unconfirmed roster position after the stated acceptance deadline.

1.3 Season Commitment

Registration is a commitment to the stated season or program period. Club fees support the overall program and may cover expenses that are committed before all training sessions or matches occur. A family remains responsible for the applicable financial terms even when a player misses activities for personal scheduling reasons.

2. CLUB FEES & WHAT THEY COVER

Depending on the specific team package, club fees may include coaching, scheduled training, league participation, facility use, administrative costs, insurance or other program expenses. The registration materials should identify what is included whenever reasonably possible.

Items that may be billed separately include:

- Uniforms or replacement uniform pieces.
- Tournament, showcase or special-event entry fees.
- Travel, lodging, meals or transportation.
- Player cards, governing-body registration or competition fees when not included in the team package.
- Optional camps, clinics, private training or additional programs.
- Team-specific expenses approved and communicated in advance.

3. PAYMENT PLANS & DUE DATES

3.1 Payment Schedule

When installment plans are offered, payments are due according to the schedule shown at registration or on the family account. Families should not assume that a missed installment automatically moves to the end of the plan.

3.2 Payment Method & Processing

Families are responsible for maintaining a valid payment method when automatic billing is used and for promptly updating expired or declined payment information. Any third-party processing charges that are clearly disclosed at checkout may apply.

PAYMENT DOES NOT PURCHASE MINUTES

Club fees provide access to the program, coaching, training and team environment. They do not purchase a guaranteed starting position, position assignment, roster status for every event or exact percentage of match minutes.

4. LATE OR DELINQUENT ACCOUNTS

Athletic United will make reasonable efforts to communicate about materially overdue balances. A family should contact club administration as soon as a payment problem becomes known.

For accounts that remain materially overdue after communication attempts, Athletic United may take reasonable administrative action, which may include:

- Pausing future payment-plan privileges or requiring a revised payment arrangement.
- Restricting participation in optional events or, when appropriate, regular club activities until the account is brought current.
- Withholding future roster offers, transfers, releases or club-provided items to the extent permitted by applicable competition rules.
- Referring the balance for additional collection or administrative review when necessary.

Any restriction should be applied consistently, with consideration for documented hardship and any governing-body rules that apply.

5. WITHDRAWAL FROM THE CLUB

5.1 Notice of Withdrawal

A family choosing to leave the program should provide written notice to club administration. Telling a coach, missing training or stopping attendance does not by itself cancel the registration or financial obligation.

5.2 Financial Effect of Withdrawal

Withdrawal does not automatically eliminate amounts already due or costs Athletic United has already committed on the player's behalf. Examples may include league entry, governing-body registration, insurance, uniforms, facility commitments, tournament commitments, merchant processing charges and other non-recoverable team expenses.

6. REFUND POLICY

Refund requests are reviewed based on the reason for withdrawal, timing of the request, amounts already paid, and expenses already committed or incurred. Unless a specific registration offer states otherwise, families should not assume that registration payments are fully refundable.

6.1 Generally Non-Refundable Amounts

- Completed or already-delivered services.
- Customized, ordered or issued uniforms and merchandise.
- League, association, insurance, carding or tournament fees that the club cannot recover.
- Payment processing or other third-party charges that are not returned to the club.
- Other clearly documented non-recoverable expenses committed for the player or team.

6.2 Club-Cancelled Program

If Athletic United cancels a program and does not provide a reasonable replacement, credit or alternative, the club will determine an appropriate refund or account credit after subtracting any non-recoverable expenses already incurred. The club will communicate the resolution to affected families.

6.3 Injury, Relocation or Exceptional Circumstances

A serious season-ending injury, family relocation or other exceptional circumstance may be reviewed individually. Supporting documentation may be requested when appropriate. Approval of a refund or credit is not automatic and will depend on timing and recoverable costs.

7. FINANCIAL HARDSHIP

Athletic United wants families experiencing a genuine and unexpected financial hardship to communicate early. When resources and circumstances allow, the club may consider a revised payment schedule, temporary extension, scholarship assistance, fundraising option or other reasonable accommodation. Assistance is not guaranteed and may depend on available club resources.

Financial hardship requests should be handled discreetly. Families remain responsible for following any revised arrangement approved by the club.

8. ADDITIONAL TEAM & TOURNAMENT COSTS

Some teams may participate in competitions or activities beyond the regular program. Before a required additional expense is committed, Athletic United should communicate the expected cost and participation requirement whenever reasonably possible. Optional events should be identified as optional when applicable.

Travel expenses paid directly by a family - including lodging, transportation and meals - are generally the family's responsibility unless the club communicates otherwise.

9. CREDITS, DISCOUNTS & SCHOLARSHIPS

Promotional discounts, sibling discounts, scholarships, sponsorship credits or financial assistance may have separate eligibility requirements and may not be transferable or redeemable for cash. If a player withdraws, the club may recalculate any refund or remaining balance based on the actual terms of the discount or assistance provided.

10. ADMINISTRATIVE ERRORS & DISPUTES

Families should promptly report suspected billing errors. Athletic United will review account records and correct verified administrative mistakes. Questions about a balance should be directed to club administration rather than debated with coaches or on team communication channels.

If a financial dispute remains unresolved, it may be escalated through the club's Complaint & Grievance Policy. Filing a dispute does not automatically suspend undisputed payment obligations.

11. POLICY ADMINISTRATION

Athletic United SC may interpret or update this policy when necessary to address operational changes, governing-body requirements, vendor terms or circumstances not specifically anticipated. Material changes affecting an active registration should be communicated to affected families.

If a specific written registration offer, scholarship agreement, payment-plan agreement or competition requirement directly conflicts with a general provision of this policy, the more specific written term controls for that registration.

ACKNOWLEDGMENT

By registering a player with Athletic United SC and accepting a roster position, the parent/guardian acknowledges that they have been provided access to this Registration & Financial Policy and agree that the registration, payment and withdrawal terms applicable to their player will be governed by this policy together with the specific terms disclosed for that program. A separate signature page is not required unless Athletic United determines one is necessary for a specific transaction or program.

CLEAR EXPECTATIONS. RESPONSIBLE COMMITMENT. ONE UNITED STANDARD.

ATHLETIC UNITED
EST. 2026