

Brilliant DECORATORS^{LTD}



Privacy Policy

Brilliant Decorators Ltd

Registered in England and Wales: 13725690

VAT Registration: 407992663

Brilliant Decorators Ltd, Pyramid Court, Rosetta Way, York, Yorkshire YO26 5NB

1. Who We Are

Brilliant Decorators Ltd is a premium decorating company based in York, UK. We are committed to protecting your privacy and ensuring your personal data is handled in a transparent, secure, and lawful way.

2. Information We Collect

We may collect and process the following personal data:

- Name, email address, phone number
- Project details and property address
- Communications with our team
- Referral information (see section 5)

We collect this information when:

- You fill in a form on our website
 - You contact us via email or phone
 - You are referred to us by a third party
 - You interact with us on social media
 - You sign up to receive marketing emails
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3. How We Use Your Data

We use your data to:

- Respond to enquiries
 - Provide quotes and complete decorating services
 - Manage our client database and schedules
 - Send occasional marketing emails (if you've opted in)
 - Improve our services
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4. Lawful Basis

We process your data under one or more of the following lawful bases:

- Contract: to fulfil a service or quote you've requested
- Consent: where you've opted in for marketing

- Legitimate interest: e.g., following up on an enquiry or referral
 - Legal obligation: where we are required to retain certain records
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5. Referrals

If you refer someone to us, by doing so, you confirm that you have their permission to share their details with us. We will only use this data to contact them in relation to our services, and we will handle it securely in accordance with this privacy policy.

6. Data Sharing

We do not sell your data. We may share it with:

- Our internal staff or subcontractors (only where necessary for service delivery)
- External providers who help us operate our business (e.g., email service providers)
- Legal or regulatory authorities if required

All third-party providers are GDPR-compliant.

7. Data Retention

We keep your data only as long as necessary to:

- Provide our services
 - Meet legal, tax, or regulatory obligations
 - Resolve disputes or enforce agreements
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8. Your Rights

Under UK GDPR, you have the right to:

- Access your data

- Correct inaccuracies
- Request deletion (where legally permissible)
- Object to or restrict certain processing
- Withdraw consent at any time for marketing emails

To exercise these rights, contact: admin@brilliantdecorators.co.uk

9. Cookies

We may use cookies on our website for functionality and analytics. You can manage your cookie preferences via your browser settings.

10. Changes

We may update this policy from time to time. We encourage you to check back regularly for updates.
