KENNETH THOMAS

ENTERPRISE IT & SECURITY EXECUTIVE

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Strategy • Infrastructure • Cybersecurity • Operations Leadership

PROFESSIONAL SUMMARY

Technology executive with 15+ years of progressive leadership overseeing enterprise IT, cybersecurity, and infrastructure operations across media, telecommunications, public sector, higher education, and startup environments. Trusted partner to executive leadership for technology strategy, risk mitigation, vendor governance, and cloud modernization. Known for building resilient, service-centric IT organizations that support 24/7 operations, strengthen security posture, and reduce cost.

EXECUTIVE CAPABILITIES

Enterprise Security Strategy & Governance • Technology Risk Management • IT Operations & Service Delivery
Hybrid Cloud (Azure/AWS/Nutanix) • Identity & Access (SSO/MFA/RBAC) • Incident Response, DR/BCP
Vendor & Contract Negotiation • Budget (CapEx/OpEx) Ownership • ITSM & Operational Maturity • Executive Stakeholder Partnership

PROFESSIONAL EXPERIENCE

Kenneth Thomas — Tallahassee, FL
Fractional CTO | 2026 – Present

- Provide board-level technology governance advisory services to growth-stage independent schools, helping executive directors and governing boards identify and address technology risk.
- Deliver 90-day technology risk clarity engagements covering cybersecurity posture, vendor governance, and policy oversight gaps.
- Guide school leadership on responsible technology roadmaps, AI governance, and accreditation-aligned technology practices without displacing existing IT partnerships.
- Serve as a trusted advisor to executive directors and board members who lack dedicated technology leadership on staff.

Teksavvy — Tallahassee, FL
Founder & President | 2021 – Present

- Founded and lead a Microsoft 365 consultancy specializing in Microsoft Teams telephony migration via Operator Connect for small and mid-size businesses (10-500 users).
- Manage the full migration lifecycle: scope, number porting, configuration, go-live, and post-deployment support, with an average deployment time of five days.
- Right-size Microsoft 365 licensing to eliminate redundant phone system costs; clients average a 35% reduction in monthly telephony spend.
- Serve businesses already running Microsoft Teams who are consolidating their phone system into a single platform, single login, and single monthly cost.

New England Sports Network (NESN) — Boston, MA
Director, Information Technology | Oct 2022 – Feb 2026

- Lead enterprise IT and security operations for 24/7 broadcast production and corporate environments where uptime and resilience are mission-critical.
- Own infrastructure, cybersecurity, cloud platforms, telephony, endpoint management, and service desk operations; operate as a service-centric partner to business and creative teams.
- Direct a multi-vendor ecosystem (e.g., Microsoft, Nutanix, Fortinet, Cohesity, Wasabi, Telnyx, Verizon, MSP partners) and align contracts and SLAs to operational priorities.
- Spearhead modernization initiatives including Microsoft Teams Phone (Operator Connect), Wasabi Cloud NAS, Nutanix migration, and enterprise print consolidation.
- Strengthen governance across identity/access, device management, licensing, asset lifecycle, and disaster recovery; improve audit readiness and reduce operational friction.
- Partner with HR, Finance, Engineering, and executive leadership on budgeting, roadmap planning, and cross-functional enablement.

AT&T — Atlanta, GA
Principal, Business Management | Sep 2021 – Oct 2022

- Operational leader for enterprise technology programs; managed tooling, processes, stakeholder communications, and workflow documentation.
- Collaborated with internal IT and engineering stakeholders to forecast resourcing needs and improve access and productivity workflows.

Black News Channel — Tallahassee, FL
Director, OTT & IT Operations | Jan 2020 – Feb 2021

- Founding technology leader launching a nationwide OTT cable news network reaching 33M households; built enterprise infrastructure and support model under aggressive timelines.
- Managed multimillion-dollar budgets, vendor contracts, and SaaS integrations; aligned IT, broadcast, and creative teams for operational readiness.
- Established remote-access workflows, endpoint strategies, and disaster recovery capabilities supporting distributed teams.

Keiser University — Tallahassee, FL
IT Program Director & Faculty | Jun 2018 – Dec 2021

- Led undergraduate IT programs and curriculum modernization aligned to workforce needs; mentored students for real-world technology careers.

Florida A&M University — Tallahassee, FL
Adjunct Instructor (CIS Department) | Aug 2017 – Dec 2017

- Delivered IT systems and career readiness instruction for students preparing for internships and early-career transitions.

Florida House of Representatives — Tallahassee, FL
District Secretary | Jan 2017 – Jun 2018

- Managed district operations and constituent services; supported technology use in communications and day-to-day office workflows.

Florida Department of Health — Tallahassee, FL
Senior Network Systems Analyst / Mobile Device Specialist | Mar 2011 – Dec 2016

- Administered secure, mobile-ready infrastructure across 67 counties; supported distributed operations with network, access, and device governance.
- Led mobile device and secure Wi-Fi deployments; supported VPN/remote access, VoIP, endpoint encryption, and policy enforcement aligned to HIPAA requirements.

Gadsden County Board of County Commissioners — Quincy, FL
Senior IT Specialist | Aug 2007 – Mar 2011

- Managed county-wide domain and cybersecurity policies; modernized IT infrastructure, AV systems, and public-facing web/communications platforms.
- Contributed to digital equity initiatives, including fiber-backed municipal internet planning supporting underserved communities.

EDUCATION

PhD, Technology Management (In Progress) — National University (San Diego, CA)
Master of Business Administration — Florida A&M University (Tallahassee, FL) | May 2015
Master of Science, Information Technology — Florida Institute of Technology (Melbourne, FL) | June 2011
Bachelor of Science, Information Technology — Florida State University (Tallahassee, FL) | December 2008

SELECTED ACHIEVEMENTS

- Reduced licensing spend by ~30% through governance and consolidation; improved audit readiness and cost visibility.
- Saved $100K+ annually through strategic vendor transitions and MSP optimization.
- Led penetration test remediation efforts across multiple teams, closing critical gaps within defined timelines.
- Built centralized SOP and documentation hub (Confluence) to standardize operations across hybrid environments.
- Supported infrastructure buildout enabling a national network launch reaching 33M households.

LEADERSHIP & SERVICE

- Member, New Leaders Council (Tallahassee Chapter, 2020)