

## Syncly360 SaaS User Agreement

Last Updated: April 27, 2026

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This Syncly360 SaaS User Agreement (the "**Agreement**") is a legally binding agreement between **Syncly360 CRM** ("**Syncly360**," "**Company**," "**we**," "**us**," or "**our**") and the individual or entity accessing or using the Services ("**User**," "**Customer**," "**you**," or "**your**"). This Agreement governs access to and use of the websites located at **Syncly360.com** and **app.syncly360.com**, together with any related software, applications, content, communications tools, professional services, and hosted functionality provided by Syncly360 (collectively, the "**Platform**" or "**Services**").

By creating an account, clicking to accept, executing an order form that references this Agreement, or accessing or using the Platform, you agree to be bound by this Agreement. If you are accepting this Agreement on behalf of a company or other legal entity, you represent and warrant that you have authority to bind that entity, and in that case "you" and "your" refer to that entity. If you do not agree to this Agreement, you must not access or use the Platform.

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### 1. Services and Subscription

#### 1.1 Access Grant

Subject to your compliance with this Agreement and timely payment of all applicable fees, Syncly360 grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable right during the applicable subscription term to access and use the Platform solely for your internal business purposes.

#### 1.2 Service Description

Syncly360 provides an all-in-one software-as-a-service platform that may include, without limitation, CRM functionality, websites, landing pages, e-signature tools, document management, social media integrations, invoicing, pipeline management, appointment scheduling, workflow automation, call tracking, messaging, and automated SMS/email marketing. Features may vary by plan, add-on, beta offering, and third-party availability.

#### 1.3 Subscription Term; Auto-Renewal

Your subscription begins on the date identified in your account, checkout flow, or order form and continues for the billing cycle selected by you (the "Subscription Term"). Unless otherwise stated in an order form, subscriptions automatically renew for successive periods equal to the initial Subscription Term unless canceled before the next renewal date through the billing settings in the Platform or as otherwise expressly

permitted by Syncly360.

#### **1.4 Fees**

You agree to pay all fees specified at checkout, in your account, or in an applicable order form, including any one-time onboarding, setup, implementation, migration, or training fees, recurring subscription fees, overage fees, usage-based fees, taxes, and other charges described in this Agreement. Except as expressly stated otherwise in writing, all fees are quoted and payable in U.S. dollars and are non-cancelable and non-refundable.

#### **1.5 Payment Authorization**

You authorize Syncly360 and its third-party payment processors to charge your payment method for all fees due under this Agreement, including recurring subscription charges, usage-based rebilling charges, replenishments, overages, late fees, and applicable taxes. If payment cannot be completed, Syncly360 may suspend or terminate access to some or all Services.

#### **1.6 Fee Changes**

Syncly360 may modify subscription fees, usage rates, or pricing structures from time to time upon prior notice posted in the Platform, sent by email, or otherwise provided to you. Unless a different effective date is stated in an order form, revised pricing will apply prospectively at the next renewal term or, for variable pass-through or usage-based items, as of the effective date in the notice.

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## **2. Usage-Based Rebilling; Wallet; Auto-Replenishment**

### **2.1 Usage-Based Charges**

Certain Platform features consume usage-based credits or incur pass-through charges in addition to your subscription fees. You are responsible for all such charges incurred by your account, users, sub-accounts, workflows, automations, campaigns, or integrations.

### **2.2 Covered Rebilling Categories**

Usage-based rebilling may include, without limitation:

- **Telephony charges**, including inbound and outbound call minutes, call recording, call tracking, and related telecom services.
- **SMS and MMS charges**, including per-message or per-segment fees.
- **Carrier fees**, surcharges, short code or long code costs, toll-free verification, A2P 10DLC registration, vetting, and related compliance fees.
- **Email infrastructure** and deliverability fees.

- **AI or machine-learning charges**, including Content AI, Workflow AI, Conversational AI, Reviews AI, image generation, summarization, transcription, or other premium compute functions.
- **Premium workflow actions**, triggers, third-party messaging channels, and integrations, including WhatsApp or similar services.
- **Third-party marketplace apps**, add-ons, and premium modules enabled by you.

### **2.3 Wallet Balance; Auto-Replenishment**

If the Platform uses a stored balance, wallet, or prepaid credits model, you agree to maintain a sufficient positive balance to cover usage-based charges. You authorize Syncl360 to automatically replenish your wallet or stored balance using your payment method on file when your balance falls below the threshold set by Syncl360 or selected in your account.

### **2.4 Rate Changes and Pass-Through Costs**

You acknowledge that certain rebilling rates depend on third-party providers, carriers, infrastructure vendors, AI vendors, and communications networks. Syncl360 may increase, decrease, add, remove, or restructure such rates or charges at any time to reflect underlying cost changes, regulatory requirements, fraud prevention measures, or service changes.

### **2.5 No Billing Disputes for Authorized Usage**

You are responsible for all activity occurring under your account credentials, by your users, or through your systems or automations, whether or not specifically authorized by you, unless caused by Syncl360's gross negligence or willful misconduct. You must review billing statements promptly and notify Syncl360 of any good-faith billing dispute within thirty (30) days after the charge date, or such charge will be deemed accepted to the fullest extent permitted by law.

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## **3. Accounts, Seats, and Security**

### **3.1 Account Registration**

You agree to provide accurate, current, and complete information when registering for and maintaining your account and to promptly update such information as necessary.

### **3.2 Credentials and Security**

You are solely responsible for maintaining the confidentiality of your usernames, passwords, API keys, authentication tokens, and other credentials, and for all activities that occur under your account.

### **3.3 No Login Sharing**

You may not share login credentials, passwords, magic links, authentication codes, or account access with any third party, unauthorized user, outside organization, or any individual who is not properly assigned to an authorized seat or user profile. Each individual must use a separate authorized login, if the plan or feature requires user-specific access.

### **3.4 Security Obligations**

You must use reasonable security measures to prevent unauthorized access to your account, including strong passwords, prompt revocation of former personnel, and, where available, multi-factor authentication. You must promptly notify Syncly360 of any known or suspected unauthorized access, credential compromise, or security incident involving your account.

### **3.5 Administrative Users**

If you designate one or more administrative users, those users may access, configure, export, disclose, delete, or otherwise manage data and settings in your account on your behalf. Syncly360 may rely on instructions from your administrative users.

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## **4. Acceptable Use and Customer Responsibilities**

You agree not to, and not to permit any user or third party to:

- Use the Platform in violation of any applicable law, regulation, industry rule, carrier requirement, or third-party policy.
- Send unlawful, deceptive, harassing, abusive, fraudulent, or unsolicited communications.
- Upload, transmit, or store malware, malicious code, spyware, or other harmful content.
- Interfere with or disrupt the integrity, performance, or security of the Platform.
- Probe, scan, or test the vulnerability of the Platform except as expressly authorized in writing by Syncly360.
- Circumvent any usage limits, seat limits, billing mechanisms, security controls, or technical restrictions.
- Resell, sublicense, lease, distribute, or provide access to the Platform on a service bureau or white-label basis except as expressly authorized in writing.
- Use the Platform to create a competing product or service, benchmark the

Platform for competitive purposes, or copy its features, functionality, design, workflows, or user experience.

- Use bots, scrapers, spiders, crawlers, automation, or extraction methods except as expressly enabled by the Platform.
- Upload content or Customer Data that infringes, misappropriates, or otherwise violates any third-party rights.

You are responsible for: (a) all Customer Data; (b) obtaining all consents, notices, and permissions required for your use of the Services; (c) the legality, accuracy, and quality of your data and communications; and (d) your users' compliance with this Agreement.

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## **5. Communications Compliance**

### **5.1 Your Compliance Obligations**

If you use any messaging, dialing, email, voicemail, or communication feature, you are solely responsible for complying with all applicable laws and industry requirements, including as applicable the Telephone Consumer Protection Act (TCPA), Telemarketing Sales Rule, CAN-SPAM Act, California consumer privacy laws, GDPR, carrier rules, messaging provider requirements, and any rules applicable to consent, opt-out, disclosure, sender identification, call recording, and message content.

### **5.2 Consent Requirement**

You represent and warrant that, before sending any SMS, MMS, ringless voicemail, email, call, or other communication through the Platform, you have obtained all legally required consent, have provided all legally required notices, and maintain records sufficient to demonstrate such consent.

### **5.3 Prohibited Messaging Uses**

You may not use the Platform to send spam, phishing, unlawful marketing, messages to purchased lists, or any communications that violate carrier policies, anti-spam laws, or privacy laws.

### **5.4 Message Content and Delivery**

Syncly360 does not guarantee message delivery, deliverability, routing, throughput, or transmission success. Carrier filtering, third-party outages, registration status, sender reputation, recipient device status, and legal restrictions may affect message or call delivery.

### **5.5 Recorded Calls and Monitoring**

If you record calls or monitor communications using the Platform, you are solely responsible for providing all required notices and obtaining all legally required consents

under applicable two-party or one-party consent laws.

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## **6. Third-Party Services and Dependencies**

The Platform may interoperate with or depend on third-party services, including payment processors, telephony vendors, messaging networks, hosting providers, AI vendors, app marketplace providers, domain registrars, email providers, social media platforms, and analytics providers. Syncly360 is not responsible for third-party services, acts, omissions, outages, pricing, terms, data practices, or changes in functionality. Your use of third-party services may be subject to separate terms with those providers.

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## **7. Intellectual Property Rights**

### **7.1 Syncly360 Ownership**

As between the parties, Syncly360 and its licensors own and reserve all right, title, and interest in and to the Platform, Services, software, source and object code, APIs, architecture, workflows, documentation, templates, designs, content, trade secrets, know-how, inventions, derivative works, improvements, and all related intellectual property rights.

### **7.2 Customer Data**

As between the parties, you retain your ownership rights in data, information, files, content, contact records, communications content, and other materials submitted by or on behalf of you to the Platform (collectively, "**Customer Data**"). You grant Syncly360 a non-exclusive, worldwide, limited license to host, copy, process, transmit, display, modify as technically necessary, and otherwise use Customer Data solely to provide, secure, support, maintain, improve, and comply with law in connection with the Services.

### **7.3 Feedback**

If you provide suggestions, enhancement requests, recommendations, corrections, ideas, or other feedback regarding the Platform, you grant Syncly360 a perpetual, irrevocable, worldwide, transferable, sublicensable, royalty-free right and license to use and exploit such feedback without restriction or compensation to you.

### **7.4 Aggregated and De-Identified Data**

Syncly360 may generate and use aggregated, anonymized, or de-identified data derived from use of the Platform for lawful business purposes such as analytics, benchmarking, service improvement, fraud prevention, and capacity planning, provided such data does not identify you or any individual.

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## 8. Restrictions; No Reverse Engineering

You shall not, and shall not permit any third party to:

- Reverse engineer, decompile, disassemble, translate, decode, adapt, or otherwise attempt to derive source code, trade secrets, or underlying ideas, algorithms, structure, or organization of the Platform, except to the extent such restriction is prohibited by applicable law.
- Copy, frame, mirror, reproduce, republish, download, display, transmit, or create derivative works from the Platform, except as expressly allowed by this Agreement.
- Access the Platform for the purpose of building a competing product or service, copying features or functionality, or conducting competitive analysis beyond what applicable law non-waivably permits.
- Remove, alter, or obscure any proprietary notices, trademarks, or labels.

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## 9. Confidentiality

Each party receiving Confidential Information (the "**Receiving Party**") agrees to protect the other party's non-public business, technical, financial, legal, pricing, security, and product information ("**Confidential Information**") using at least reasonable care and to use such information only as necessary to perform or exercise rights under this Agreement. Confidential Information does not include information that the Receiving Party can demonstrate: (a) is or becomes public through no fault of the Receiving Party; (b) was lawfully known without restriction before receipt; (c) is lawfully received from a third party without restriction; or (d) is independently developed without use of the disclosing party's Confidential Information. The Receiving Party may disclose Confidential Information if required by law, subpoena, or court order, provided it gives prior notice where legally permitted.

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## 10. Privacy and Data Processing

### 10.1 Privacy Policy

Your use of the Platform is also subject to Synclly360's Privacy Policy, as updated from time to time.

### 10.2 Data Processing Addendum

To the extent Synclly360 processes personal data on your behalf and applicable privacy

law requires a data processing agreement or service provider contract, the parties agree that any applicable Data Processing Addendum (if made available by Syncly360 or separately executed by the parties) is incorporated by reference.

### **10.3 Security Measures**

Syncly360 will implement commercially reasonable administrative, technical, and organizational safeguards designed to protect Customer Data against unauthorized access, use, alteration, or disclosure. However, no security system is impenetrable, and you acknowledge that the Platform cannot be guaranteed to be completely secure.

### **10.4 Data Retention and Deletion**

Following expiration or termination of the Services, Syncly360 may delete Customer Data from production systems after a commercially reasonable transition period, unless otherwise required by law or stated in an applicable order form, DPA, or written policy. You are solely responsible for exporting Customer Data before termination or deletion.

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## **11. Beta Features**

Syncly360 may offer alpha, beta, pilot, early-access, or preview features ("**Beta Features**"). Beta Features may be incomplete, unavailable, modified, or discontinued at any time and are provided strictly "AS IS" without any warranty, support commitment, uptime commitment, or indemnity.

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## **12. Suspension**

Syncly360 may suspend or limit access to the Platform immediately, without prior notice, if Syncly360 reasonably believes: (a) you have violated this Agreement or applicable law; (b) your use poses a security risk; (c) your use could harm the Platform, other customers, or third parties; (d) you are delinquent on payment obligations; or (e) suspension is necessary to comply with law, carrier rules, or third-party provider requirements. Syncly360 will use commercially reasonable efforts to restore access once the issue is resolved, if appropriate.

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## **13. Termination**

### **13.1 Termination by You**

You may cancel your subscription in accordance with the cancellation functionality provided in the Platform or any notice requirements in an applicable order form. Cancellation does not relieve you of any obligation to pay fees already incurred or committed for the then-current term, unless otherwise expressly stated in writing.

### **13.2 Termination by Syncly360**

Syncly360 may terminate this Agreement, any order form, or your access to all or part of the Platform at any time: (a) for cause, including breach of this Agreement, nonpayment, suspected fraud, misuse, legal risk, or violation of policies; or (b) for convenience upon notice, to the extent permitted by applicable law.

### **13.3 Effect of Termination**

Upon expiration or termination: (a) your right to access and use the Platform ceases immediately; (b) you remain liable for all accrued fees, usage-based charges, taxes, and other amounts due; (c) any unpaid amounts become immediately due and payable; and (d) Sections intended by their nature to survive will survive, including payment obligations, IP rights, restrictions, confidentiality, disclaimers, limitations of liability, indemnification, dispute resolution, and general provisions.

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## **14. Warranties; Disclaimers**

### **14.1 Limited Performance Warranty**

Syncly360 warrants that the Platform will materially conform to any then-current written documentation made generally available by Syncly360 for the applicable Services. Your exclusive remedy, and Syncly360's sole obligation, for breach of the foregoing warranty will be for Syncly360 to use commercially reasonable efforts to correct the non-conformity.

### **14.2 Mutual Authority Warranty**

Each party represents and warrants that it has the legal power and authority to enter into this Agreement.

### **14.3 Disclaimer**

EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, THE PLATFORM, SERVICES, AND ALL RELATED FEATURES ARE PROVIDED "AS IS" AND "AS AVAILABLE." SYNCCLY360 DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, QUIET ENJOYMENT, ACCURACY, OR THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR FREE OF HARMFUL COMPONENTS.

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## **15. Indemnification**

### **15.1 By You**

You will defend, indemnify, and hold harmless Syncly360 and its affiliates, officers, directors, employees, contractors, licensors, and agents from and against any third-party claims, actions, proceedings, damages, liabilities, penalties, fines, settlements, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to: (a) Customer Data; (b) your or your users' use of the Platform in violation of this Agreement or applicable law; (c) your communications, campaigns, calls, messages, or marketing practices; (d) your infringement or misappropriation of third-party rights; or (e) your negligence, fraud, or willful misconduct.

### **15.2 Procedure**

Syncly360 will provide prompt notice of any indemnified claim, provided that failure to do so will not relieve you of your obligations except to the extent materially prejudiced. Syncly360 may participate in the defense with counsel of its choosing at its own expense, and you may not settle any claim in a manner that admits fault or imposes obligations on Syncly360 without Syncly360's prior written consent.

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## **16. Limitation of Liability**

### **16.1 Exclusion of Certain Damages**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT WILL SYNCLY360 OR ITS AFFILIATES, LICENSORS, SERVICE PROVIDERS, OR SUPPLIERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, GOODWILL, BUSINESS OPPORTUNITY, DATA, OR BUSINESS INTERRUPTION, ARISING OUT OF OR RELATED TO THIS AGREEMENT OR THE PLATFORM, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

### **16.2 Liability Cap**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SYNCLY360'S TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT WILL NOT EXCEED THE TOTAL AMOUNT PAID OR PAYABLE BY YOU TO SYNCLY360 UNDER THIS AGREEMENT DURING THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. IF YOU USE THE SERVICES ON A FREE OR TRIAL BASIS, SYNCLY360'S TOTAL LIABILITY WILL NOT EXCEED ONE HUNDRED U.S. DOLLARS (US \$100).

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## **17. Trial Offers and Promotional Plans**

If Syncly360 does not offer a free trial, pilot, discount, promotional plan, or credits,

Syncly360 may modify or terminate such offer at any time. At the end of any free trial, your paid subscription may begin automatically unless you cancel before the trial ends, if disclosed at enrollment.

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## **18. Changes to Services and Terms**

Syncly360 may modify, replace, discontinue, or update the Platform or any feature from time to time. Syncly360 may also modify this Agreement by posting an updated version or otherwise notifying you. Except where a different notice period is required by law, changes become effective on the stated effective date. Your continued use of the Platform after the effective date constitutes acceptance of the updated Agreement.

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## **19. Export, Sanctions, and Government Use**

You may not use or export the Platform in violation of U.S. export control or sanctions laws. You represent and warrant that you are not located in, under the control of, or a national or resident of any restricted jurisdiction and are not on any applicable prohibited-party list.

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## **20. Governing Law; Disputes**

### **20.1 Governing Law**

This Agreement and any dispute, claim, or controversy arising out of or relating to this Agreement or the Platform will be governed by the laws of the **State of California**, without regard to conflict-of-laws principles.

### **20.2 Venue**

Unless Section 20.3 applies, the state and federal courts located in **Sacramento County, California**, will have exclusive jurisdiction, and each party consents to personal jurisdiction and venue in those courts.

### **20.3 Optional Arbitration Clause**

Any dispute arising out of or relating to this Agreement may, at Syncly360's election, be resolved by binding arbitration administered by the American Arbitration Association under its commercial rules, and judgment on the award may be entered in any court of competent jurisdiction. The parties waive any right to a jury trial, and any dispute must be brought only in an individual capacity.

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## **21. Injunctive Relief**

You acknowledge that any actual or threatened breach of Sections 4, 7, 8, or 9 may cause irreparable harm for which monetary damages may be inadequate, and Syncly360 will be entitled to seek injunctive or equitable relief without the requirement of posting bond except as required by law.

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## **22. Miscellaneous**

### **22.1 Independent Contractors**

The parties are independent contractors. This Agreement does not create any partnership, joint venture, fiduciary, or agency relationship.

### **22.2 Assignment**

You may not assign or transfer this Agreement without Syncly360's prior written consent. Syncly360 may assign this Agreement without restriction.

### **22.3 Force Majeure**

Syncly360 will not be liable for any delay or failure to perform caused by events beyond its reasonable control, including internet or telecommunications failures, carrier outages, or cyberattacks.

### **22.4 Notices**

Syncly360 may provide notices by email, by posting in the Platform, or by other reasonable means.

### **22.5 Severability**

If any provision of this Agreement is held invalid, illegal, or unenforceable, the remaining provisions will remain in full force and effect, and the invalid provision will be enforced to the maximum extent permitted.

### **22.6 Entire Agreement**

This Agreement, together with any order form, Data Processing Addendum, and Privacy Policy, constitutes the entire agreement between the parties regarding the subject matter hereof.

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## **23. Incorporation of Appendices**

The following Appendices are hereby incorporated into and made a part of this Agreement. In the event of any conflict between the body of this Agreement and an Appendix, the terms of the Appendix shall govern.

**23.1 Appendix A (Usage-Based Service Rates):** Outlines the specific rebilling costs for telephony, messaging, email, and AI services. These rates include a 1.5x

administrative multiplier on base platform costs. 23.2 Appendix B (Fleet Management & GPS Tracking): Outlines the hardware costs and monthly service fees associated with GPS tracking devices.

## **Appendix A: Usage-Based Service Rates & Rebilling Schedule**

Overview and Authorization Pursuant to Section 2 (Usage-Based Rebilling) of the Syncly360 SaaS User Agreement, this Appendix A outlines the specific costs for "Pay-As-You-Go" services. These services are powered by third-party telecommunications, cloud, and AI infrastructure and are essential for the operation of the Platform's communication and automation features.

**By utilizing these features, the User acknowledges and agrees that:**

- **Administration Fee:** The rates below reflect Syncly360's base infrastructure costs to cover platform maintenance, API throughput management, and technical support.
- **Wallet Replenishment:** As these costs are variable, they are deducted in real-time from the User's Platform Wallet. User authorizes Syncly360 to auto-replenish the Wallet via the payment method on file whenever the balance falls below the \$10.00 threshold to prevent service interruption.
- **Third-Party Adjustments:** While Syncly360 strives for price stability, these rates are subject to change based on carrier-mandated surcharges (e.g., A2P 10DLC fees) or AI infrastructure adjustments. User will be notified of any material changes to this schedule.

## **User Cost Transparency & Billing Details**

**Segment Logic:** A "segment" is the standard unit for SMS. Plain text allows for 160 characters. Special characters (emojis, non-English scripts) reduce the segment to 70 characters. Long messages are billed per segment.

**Carrier Compliance:** All US-based messaging requires A2P 10DLC registration. This involves a one-time Brand vetting fee and a monthly Campaign fee. These are pass-through costs from mobile carriers (Verizon, AT&T, etc.).

**Wallet Replenishment:** To ensure your automations, AI employees, and phone lines remain active, your account utilizes a prepaid wallet.

**Minimum Balance:** If your wallet drops below \$10.00, it will automatically trigger a replenishment.

**Replenishment Amount:** Your card on file will be charged \$25.00 (or your custom

selected amount) to top up your balance.

**Refund Policy:** As outlined in the SaaS User Agreement, all usage-based credits and charges are non-refundable once consumed or added to the wallet.

**Note:** Syncly360 provides these enterprise-grade tools with no long-term contracts. The rate ensures we can continue to provide high-speed 24/7 infrastructure monitoring for your business.

## Appendix A

The table below reflects the updated rebilling costs for Syncly360 for the 2026 calendar year.

**Syncly360 Usage-Based Rebilling Table**

<b>Service Category</b>	<b>Feature</b>	<b>2026 Syncly360 Rate</b>
<b>Telephony (Voice)</b>	<b>Outbound Calls</b>	<b>~\$0.0210 / minute</b>
	<b>Inbound Calls</b>	<b>~\$0.0128 / minute</b>
	<b>Local Phone Number</b>	<b>\$1.73 / month (recurring)</b>
	<b>Toll-Free Phone Number</b>	<b>\$3.23 / month (recurring)</b>
<b>Messaging (SMS/MMS)</b>	<b>SMS (Text) Outbound/Inbound</b>	<b>~\$0.0119 / segment (160 chars)</b>
	<b>MMS (Image/Video)</b>	<b>~\$0.0300 / message</b>
	<b>Carrier Fees (Surcharges)</b>	<b>Varies (Standard + 50%)</b>
	<b>A2P 10DLC Registration</b>	<b>Varies by campaign (Vetting + 50%)</b>
<b>Email Services</b>	<b>Email Sending</b>	<b>\$1.01 per 1,000 emails</b>
	<b>Email Verification</b>	<b>\$3.75 per 1,000 emails</b>
<b>Artificial Intelligence</b>	<b>Content AI (Copy/Blogs)</b>	<b>\$0.1418 per 1,000 words</b>
	<b>Workflow AI (Generation)</b>	<b>\$0.0450 per execution</b>
	<b>Conversation AI (Chatbot)</b>	<b>\$0.0300 per message</b>
	<b>Reviews AI (Responses)</b>	<b>\$0.0150 per review</b>
	<b>Image AI Generation</b>	<b>\$0.0945 per image</b>
<b>Automation</b>	<b>Premium Workflow Actions</b>	<b>\$0.0150 per execution</b>

## Appendix B

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### Appendix B: Fleet Management & GPS Tracking Schedule

#### 1. Hardware & Provisioning

Syncl360 provides enterprise-grade GPS tracking units for real-time fleet intelligence, telematics, and safety monitoring.

- **Initial Device Allocation:** One (1) GPS tracking device is provided to the User at **no hardware cost (\$0.00)** upon the initiation of a Fleet Management enabled subscription.
- **Additional Hardware:** Any subsequent GPS tracking devices required for the fleet will be billed at a one-time hardware fee of **\$75.00 per device**.
- **Ownership:** Hardware provided remains the property of Syncl360 unless otherwise specified in an individual Order Form. User is responsible for any damage to devices resulting from improper installation or physical abuse.

#### 2. Monthly Service Fees

To maintain cellular connectivity, cloud data storage, and real-time reporting for the GPS units, the following recurring fees apply:

- **Monthly Service Fee:** Each active GPS tracking device (including the initial \$0 cost device) incurs a monthly service fee of **\$15.00 per month per device**.
- **Billing Cycle:** Service fees are billed in advance and are deducted from the User's Wallet or charged to the payment method on file on the same billing anniversary as the Platform subscription.

#### 3. Installation & Technical Support

- **Self-Installation:** Syncl360 devices are designed for standard "Plug-and-Play" or simple three-wire installation. Syncl360 provides digital documentation for self-installation at no additional cost.
  - **Professional Installation:** If User requires on-site professional installation, such services will be quoted separately based on fleet location and vehicle type.
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## Appendix B

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**Consolidated Fleet Pricing Summary Table**

<b>Item</b>	<b>Quantity</b>	<b>Cost</b>
<b>Primary GPS Device</b>	First Device	<b>\$0.00</b>
<b>Additional GPS Device(s)</b>	Per Unit	<b>\$75.00 (One-time)</b>
<b>Monthly Data &amp; Service</b>	Per Device	<b>\$15.00 / month</b>

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**Note to Fleet Managers:** *Activation of the first "no-cost" device still requires the \$15.00/month service fee to be active. To ensure uninterrupted tracking, ensure your Platform Wallet is configured for auto-replenishment as outlined in Section 2.3 of the SaaS User Agreement.*