

# TERMS & CONDITIONS

## Notes de Copines

### 1. Introduction

These Terms & Conditions govern access to and use of the Notes de Copines website and the purchase of any services offered.

Notes de Copines is a brand operated by **Powher Bridge LLC**, the legal entity responsible for the business, a company incorporated in the United States.

By accessing the site or purchasing a service, you agree to these Terms & Conditions.

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### 2. Services

Notes de Copines offers:

- self-paced online programs,
- individual coaching sessions (single sessions or programs),
- combined offers including programs and 1:1 coaching,
- access to a private community and related resources.

The services are intended to provide guidance, clarity, and support.

They do not replace medical, psychological, therapeutic, or legal services.

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### 3. Eligibility

Services are available to individuals aged 18 or over.

By purchasing, you confirm that you are legally able to do so.

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### 4. Pricing and payment

Prices are displayed on the website or at checkout, in the indicated currency.

- Payment is required in full at the time of purchase, unless a payment plan option is offered at checkout.
- Payments are securely processed via Stripe.
- Notes de Copines does not store payment information.

Prices may change without retroactive effect.

#### 4.1 Payment Plans

Where a payment plan is offered, it constitutes a payment facility only.

The commitment applies to the full program or accompaniment purchased.

Installments are automatically charged according to the schedule selected at checkout.

In the case of installment payments, the total amount remains due, even if the participant chooses to discontinue the program early.

In the event of failed or missed payments, Notes de Copines reserves the right to suspend access to the services until full payment is regularized.

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## 5. Duration and access

Depending on the service purchased:

- Online programs: lifetime access unless otherwise specified.
- Coaching services: access limited to the purchased session or program duration.
- Community membership: access remains active while the subscription is valid.

Access is personal and non-transferable.

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## 6. Coaching framework

Coaching is based on listening, guidance, and reflection.

No specific outcome is guaranteed.

You remain fully responsible for your decisions and actions.

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## 7. Confidentiality

All exchanges within coaching sessions and the community are confidential.

Community members agree to respect the confidentiality of shared content and experiences.

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## 8. Cancellation and refunds

### General policy

- Online programs are non-refundable once access is granted.
  - Coaching sessions and programs are non-refundable once started.
  - Community subscriptions may be cancelled at any time for future billing periods, with no retroactive refunds.
  - Voluntary discontinuation of participation does not relieve the participant of the obligation to pay the full amount due.
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## 9. Intellectual property

All content (texts, videos, exercises, visuals, brand assets) is protected and remains the exclusive property of **Powher Bridge LLC/ Notes de Copines**.

Unauthorized reproduction or distribution is prohibited.

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## 10. Limitation of liability

Notes de Copines shall not be held liable for personal decisions made by users or for any outcomes resulting from participation in the services.

Liability is strictly limited to the provision of the services as described.

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## 11. Governing law and disputes

These Terms & Conditions are governed by the laws of the **United States**, specifically the laws of the state in which **Powher Bridge LLC** is incorporated, without regard to conflict-of-law principles.

Users are encouraged to seek an amicable resolution before initiating legal proceedings.

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## 12. Contact

 [info@notesdecopines.com](mailto:info@notesdecopines.com)