



If you don't predictably and consistently get leads that turn into sales, or you make sales but they don't regularly turn into reviews, referrals or recurring sales, then Gareth Everson's **Lemonade Plan**® methodology is a fun and memorable way to help you to plan and systemise the way you manage the **eight** marketing and sales processes in your business. Use this sheet to record in one place any action ideas you have

	Process	What It Does	Action Ideas
<b>L</b>	<b>Leads</b>	Lead targeting, lead generation and lead capture processes	..... ..... ..... .....
<b>E</b>	<b>Education</b>	Educate your leads to see their biggest problems and eventually see you as the obvious choice	..... ..... ..... .....
<b>M</b>	<b>Meetings</b>	Book meetings & prep your prospect for success	..... .....
<b>O</b>	<b>Offers</b>	Make compelling offers quickly & profitably	..... .....
<b>N</b>	<b>New Clients</b>	Manage expectations as you onboard	..... .....
<b>A</b>	<b>Add-Ons</b>	Upsell first-time clients	..... .....
<b>D</b>	<b>Delivery</b>	Deliver the work that you have sold or up-sold	..... .....
<b>E</b>	<b>Endorsements</b>	The 3 R's: reviews, referrals & recurring sales/ subs	..... .....



Use your phone's camera to scan the QR code to get a copy of the resources that go with the book that put the eight processes in the context of your service business. Like the branded QR code? Ask for the "how-to" video.

