

CASE STUDY: UNCOVERING **FINANCIAL DISCREPANCIES** FOR A MULTI-ENTITY HEALTHCARE ORGANIZATION

A healthcare organization managing claims and payments from multiple health plans lacked confidence in the accuracy of its internal financial reporting engaged Quantum FBI to uncover discrepancies, reconcile critical data, and provide clarity for better financial oversight and decision-making.

CHALLENGES FACED

- Complex, voluminous monthly reports from multiple health plans
- Inaccurate and incomplete internal financial reporting
- Lack of confidence in whether collections aligned with net receivables
- Unclear income allocations and inter-company balances across business units
- Confusion around differing expense methodologies used by health plans

OUR APPROACH: RECONCILING DATA AND RESTORING CONFIDENCE

- Reconciled internal net receivables with external health plan reports
- Verified that collections matched reported receivables
- Evaluated and explained discrepancies in expense methodologies between health plans
- Analyzed income allocations and inter-entity balances for accuracy
- Delivered recommendations to strengthen reporting accuracy and transparency



IMPACT & RESULTS:



Identified Reporting Gaps:
Identified key discrepancies between internal and external reporting



Receiveable Clarity:
Clarified receivable and collection mismatches



Allocation Issues Uncovered:
Revealed inconsistencies in income allocation and inter-company reporting



Actionable Insights Provided
Provided data-driven insights to improve financial oversight



Stronger Financial Foundation:
Enabled client to move forward with greater financial clarity and confidence