

Terms & Conditions

These Terms & Conditions govern services provided by Nuvra Systems (ABN 45 881 477 851), a sole trader business operating in Australia.

Services

We provide CRM setup, SaaS subscriptions, marketing automation, website and funnel builds, SMS/email campaigns, booking systems, reputation management, AI chat systems, invoicing, pipeline management, and related digital business services.

Payments & Subscriptions

Subscription fees are payable in advance via Stripe. Failure to pay may result in suspension or termination of services.

Price Changes

We reserve the right to adjust subscription pricing. Clients will be given at least 30 days written notice before any price change takes effect.

Refunds & Cancellation

Setup fees are non-refundable once work has commenced. Subscription services may be cancelled prior to the next billing cycle. No partial refunds are provided unless required under Australian Consumer Law.

Intellectual Property

All websites, funnels, workflows, automations, and systems built by Nuvra Systems remain the intellectual property of Nuvra Systems. Clients are granted a licence to use these assets for the duration of their active subscription. Content provided by the client (such as logos, images, and written copy) remains the property of the client. Ownership of specific non-system assets (such as websites) may be transferred to the client via a separate one-time buyout agreement. Systems, workflows, and automations are not available for buyout. Upon cancellation of a subscription, Nuvra Systems reserves the right to deactivate or remove any assets built under that subscription.

Service Availability

Our services depend on third-party platforms including Stripe and other providers. We are not liable for downtime, outages, or disruptions caused by third-party platforms outside of our control.

Client Responsibilities

Clients are responsible for lawful marketing practices and obtaining proper consent from their customers for communications.

AI & Automation Disclaimer

Automation and AI systems rely on third-party technologies. We do not guarantee financial results, lead volume, or uninterrupted system performance.

Termination by Nuvra Systems

We reserve the right to suspend or terminate services at our discretion in cases of non-payment, misuse of our systems, abusive behaviour, or any breach of these Terms. Reasonable notice will be provided where possible.

Limitation of Liability

To the maximum extent permitted by law, liability is limited to the amount paid for services in the preceding three (3) months. Nuvra Systems is not liable for any indirect or consequential losses, including but not limited to lost revenue, lost leads, or lost data.

Dispute Resolution

In the event of a dispute, both parties agree to first attempt informal resolution in good faith before pursuing any formal legal action.

Governing Law

These Terms are governed by the laws of Australia.

Contact

For legal enquiries, please contact:

info@nuvrasystems.com.au

Last updated: April 2026