



MEDWTC Cancellation and Refund Policy

At MEDWTC, we understand that unexpected circumstances can arise. Our policy aims to offer flexibility and fairness to our participants while managing tournament organization and venue commitments.

1. General Cancellation by Participant

- More than 30 days before the event: Full refund, minus a €50 administrative fee.
- Between 30 and 15 days before the event: 50% refund of the total payment.
- Less than 15 days before the event: Non-refundable under standard conditions.

2. Medical Conditions & Force Majeure (Special Exceptions)

We offer an exception policy for cancellations due to injury, illness, or unavoidable emergency (*force majeure*):

- Up to 5 days before the event: An 80% to 90% refund (or credit for a future tournament) will be issued upon presentation of a valid medical certificate or official documentation.
- Within 5 days of the event: A 50% refund or full transfer to a future tournament will be offered, provided official documentation is submitted prior to the start of the tournament.

3. No-Show Policy

- No-Show: If a participant fails to attend the event without written notice at least 24 hours prior to the tournament start, no refund or credit will be issued under any circumstances.

4. Cancellation by Organizers & Limitation of Liability

- Event Cancellation: If the event is canceled by MEDWTC, participants will receive a 100% full refund of tournament fees within 14 business days, or the option to transfer their entry fee to another event.
- Third-Party Expenses: MEDWTC is strictly responsible for tournament registration and officially booked package fees only. MEDWTC is not responsible and will not reimburse any personal expenses incurred by participants or accompanying guests, such as flight tickets, travel insurance, external accommodation, or visa costs, regardless of the reason for cancellation.