

# **JNH Property Group Ltd – Terms of Service**

## ***1. Introduction***

These Terms of Service (“Terms”) govern your use of the services provided by JNH Property Group Ltd (“JNH Property”, “we”, “us”, or “our”).

By accessing our website, registering your details, or engaging with our services, you agree to be bound by these Terms.

## ***2. Our Services***

JNH Property Group Ltd operates as a property sourcing and introduction company.

We:

- Source and identify property investment opportunities
- Introduce potential buyers to property sellers, agents, or opportunities
- Provide general information and supporting materials relating to property investments

We do not:

- Act as financial advisors
- Provide regulated investment advice
- Guarantee investment performance or returns

## ***3. Nature of Our Role***

JNH Property acts solely as an introducer between buyers and sellers.

- We are not the seller of any property
- We are not responsible for the outcome of any transaction
- All purchase decisions are made independently by the buyer

## ***4. Fees and Payments***

Where applicable:

- A sourcing, reservation, or packaging fee may be payable for our services
- Any such fees will be clearly outlined and agreed separately before proceeding
- Fees are for services provided and are not deposits toward property purchase

Specific terms relating to fees, refunds, and timelines will be provided in a separate agreement where relevant.

## ***5. Due Diligence***

Clients are responsible for carrying out their own independent due diligence before proceeding with any property purchase.

This includes (but is not limited to):

- Financial assessment
- Legal review
- Mortgage advice

- Survey and valuation

We strongly recommend seeking independent professional advice.

### ***6. No Guarantee of Returns***

All property investments carry risk.

JNH Property:

- Does not guarantee rental income, capital growth, or returns
- Provides estimates and projections for guidance only
- Accepts no liability for financial outcomes resulting from investment decisions

### ***7. Client Responsibilities***

By engaging with our services, you agree to:

- Provide accurate and truthful information
- Ensure you are financially able to proceed with any investment
- Respond promptly to communications and requests
- Seek independent advice where appropriate

### ***8. Data Protection & Privacy***

We comply with the UK General Data Protection Regulation (UK GDPR).

- Personal data is collected and used only for the purpose of providing our services
- Information may be shared with relevant third parties (e.g. agents, solicitors) where necessary
- All data is handled securely and in accordance with applicable laws

For full details, please refer to our Privacy Policy.

### ***9. Limitation of Liability***

To the fullest extent permitted by law, JNH Property Group Ltd shall not be liable for:

- Any financial loss arising from property investments
- Decisions made based on information we provide
- Delays, failures, or issues relating to third-party services

### ***10. Third Parties***

We may introduce you to third-party professionals (e.g. mortgage brokers, solicitors, letting agents).

- These parties operate independently
- We are not responsible for their services or advice

### ***11. Complaints***

If you have a complaint, please contact us in the first instance at:

[info@jnhpropertygroup.com](mailto:info@jnhpropertygroup.com)

We will aim to resolve any issues promptly and professionally.

### ***12. Governing Law***

These Terms are governed by the laws of England and Wales.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

### ***13. Updates to These Terms***

We reserve the right to update these Terms at any time.

The latest version will always be available on our website.