



Terms & Conditions

Effective Date: January 10, 2026

Welcome to **IM Audit Ready** (“we,” “us,” or “our”). These Terms & Conditions (“Terms”) govern your use of **imauditready.com** (the “Site”) and any services, templates, scorecards, documents, or guidance we provide (collectively, the “Services”).

By using the Site or purchasing/using the Services, you agree to these Terms.

1) Who we are

IM Audit Ready is a SOC 2 readiness and audit-prep guidance business operated by **IM Consulting LLC** (doing business as “IM Audit Ready”).

2) What we do (and what we don’t)

We help small teams prepare for SOC 2 and similar control reviews by providing practical guidance, readiness scorecards, gap assessments, roadmaps, documentation support, and coaching.

Important: We are not a CPA firm providing attestation services through this Site, and we are not a law firm. Nothing on the Site or in the Services is legal advice. We also do not provide SOC 2 audit opinions or guarantee that you will achieve a specific audit outcome.

3) No guarantees

SOC 2 outcomes depend on many factors (your systems, people, controls, evidence, auditor judgment, and scope). We’ll help you get clearer and more prepared, but **we can’t promise** you will “pass” an audit, achieve a particular report, or meet a specific deadline.

4) Your responsibilities

To get value from the Services, you agree to:

- Provide accurate, complete, and timely information when requested
- Assign internal owners for tasks and follow-through
- Maintain security of your own systems, accounts, and data
- Use recommendations in a way that fits your business (and your risk tolerance)

If information is incomplete or inaccurate, your results may be too.



5) Scheduling, meetings, and communication

If your Service includes calls (Zoom or similar), you're responsible for showing up on time and ensuring the right team members attend.

If you need to reschedule, please do so as early as possible. If you miss a meeting without notice, we may treat it as used/forfeited (unless we decide otherwise in writing).

6) Fees, payments, and refunds

Fees and what's included will be described on the Site, in a checkout page, or in a written agreement/invoice.

Unless a separate written agreement says otherwise:

- Payment is due before work begins (or by the invoice due date)
- Late payments may pause delivery until accounts are current
- Refunds, if any, are handled case-by-case and depend on how much work has already been completed

7) Confidentiality

We understand you may share sensitive business information. We'll treat non-public information you share as confidential and use it only to provide the Services.

Exceptions: Information is not confidential if it (a) becomes public through no fault of ours, (b) you approved for release, or (c) we are legally required to disclose.

8) Your data and security

You are responsible for deciding what you share and how you share it. While we take reasonable care, **do not** send passwords or production credentials. If we use shared drives or collaboration tools, you're responsible for access permissions on your end.

9) Intellectual property and permitted use

All content on the Site and all materials we provide (scorecards, templates, frameworks, documents, training, and written guidance) are owned by IM Audit Ready or licensed to us.

You may use deliverables internally within your organization. You may **not**:

- Resell, redistribute, or publish our materials



- Share deliverables outside your organization (including with other companies)
- Copy our content to create competing products or services

If you want broader usage (e.g., across a parent/subsidiary structure), ask and we'll put it in writing.

10) Testimonials and feedback

If you share feedback or suggestions, you give us permission to use it to improve our Services. If we want to use your name/logo as a testimonial or case study, we'll request your approval first (unless a separate agreement says otherwise).

11) Third-party tools and links

The Site or Services may reference third-party tools (ticketing systems, cloud providers, compliance platforms, etc.). We don't control those services and aren't responsible for their performance, pricing, uptime, or policies.

12) Disclaimer of warranties

The Site and Services are provided "as is" and "as available." We make no warranties (express or implied), including warranties of merchantability, fitness for a particular purpose, or non-infringement.

13) Limitation of liability

To the maximum extent permitted by law, IM Audit Ready (and its owner, contractors, and affiliates) will not be liable for indirect, incidental, special, consequential, or punitive damages, or for lost profits, lost revenue, lost data, or business interruption.

To the maximum extent permitted by law, our total liability for any claim related to the Site or Services will not exceed the amount you paid us for the specific Service giving rise to the claim.

14) Indemnification

You agree to indemnify and hold us harmless from claims, damages, and expenses (including reasonable attorneys' fees) arising from your use of the Site/Services, your breach of these Terms, or your violation of any law or third-party rights.



15) Termination

We may suspend or terminate access to the Site or Services if you violate these Terms, fail to pay, or misuse our materials. You may stop using the Site at any time. Termination does not affect provisions that should reasonably survive (confidentiality, IP, disclaimers, limitation of liability, etc.).

16) Governing law

These Terms are governed by the laws of the **State of Florida**, without regard to conflict-of-law rules.

17) Changes to these Terms

We may update these Terms from time to time. The “Effective Date” will change when updates are made. Continued use of the Site or Services after changes means you accept the updated Terms.

18) Contact

Questions? Reach out to hello@imauditready.com.