

PCM OCEANIA · SYDNEY · NOVEMBER 2026

# The people-part of your week is the part *you can actually change*

A behavioural simulation that gets you practising the conversations that have been wearing you down.

## When the job starts to *wear you down*

Conflict with peers. A management layer further away than it should be. Not enough hours. Parts of the job you used to enjoy now feel like parts you brace for.

We can't fix the system above you. What we can do is help you with the people part. When the conversations get better, a surprising amount of the weight comes off. Not all of it. But more than you'd expect.

## Inside the *practice*

A behavioural simulation built around scenarios none of you have seen before. Not anything close to your day job, on purpose.

Three days  
in *Sydney*.  
Six people  
in a room.

You run it together. Things go wrong, the way they do when people work under pressure. Then you unpack what happened. What you noticed, what you missed, what the others saw in you that you couldn't see in yourself. Then you go again, in a new scenario.

The fictional scenarios are deliberate. When the situation is too close to your day job, you perform your day job. Take the day job away, and the behaviour worth training comes out.

You leave with behaviour you've already practised, not concepts you have to remember. Some of it is uncomfortable. Most of it is genuinely fun.

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## About Werner

Werner Naef has been facilitating this work for more than twenty years, in aviation, rail, and medicine. The course draws on the Process Communication Model (PCM), which Werner has been training in Australasia for two decades.



“The team dynamics displayed in the simulation were in stunning accordance with our daily life experience.”

*Operations Maintenance Manager,  
Seaflight Aviation*

## Why a simulation

When the room looks like your day job, you perform your day job. The behaviour worth training stays hidden. Take the day job away, and it comes out. The principle is well established in cognitive science, and recent applied work in healthcare confirms it (Abraham et al., 2024).

## TWENTY YEARS OF USE IN OPERATIONAL ENVIRONMENTS



## The details

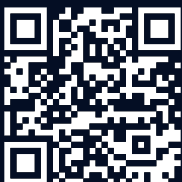
**COURSE A**  
Monday 2 to  
Wednesday 4  
November 2026

**COURSE B**  
Tuesday 10 to  
Thursday 12  
November 2026

9:00 to 17:00 daily | Mercure Sydney Hotel

Investment: AU\$4,750  
Early-bird: AU\$4,150 until 31 July 2026

Group size · Four to six. One trainer.  
CPD · PCM Oceania is a RACS-approved external provider. Participation certificate provided.



Scan to book a seat, or go to <https://pcmoceaniaaus.corsizio.com>  
To talk to Werner first, email [werner@pcmoceania.com](mailto:werner@pcmoceania.com)

Looking to run this for your team? Email us: [robyn@pcmoceania.com](mailto:robyn@pcmoceania.com)